

Mei Kwan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Thursday, 20 April 2023 1:58 PM
To: Meng Yan (LKK Auto); Admin A
Cc: MT_Claim_SG; assignments
Subject: REF: 23/23/23/VC05/027216-- Accident On 04/04/2023 Involving Our Insured SND178J And Your Insured GBL359D
Attachments: GBL359D.pdf
Categories: HMK

Lonpac External - Confidential

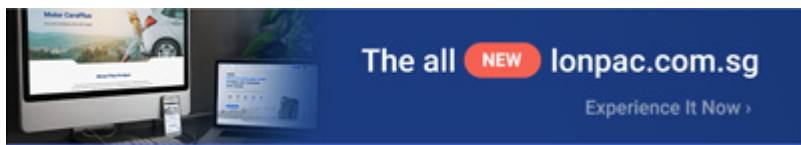
Lonpac External - Confidential

Hi Meng Yan/LKK,

OI's GIA report attached FYNA.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, April 10, 2023 11:32 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident On 04/04/2023 Involving Our Insured SND178J And Your Insured GBL359D

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Repairer arrange on 11.4.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, April 10, 2023 9:24 AM

To: assignments <assignments@lkkauto.com>; Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident On 04/04/2023 Involving Our Insured SND178J And Your Insured GBL359D

Lonpac External - General

Lonpac External - General

Dear Meng Yan/LKK,

FYA please.

Thank you.

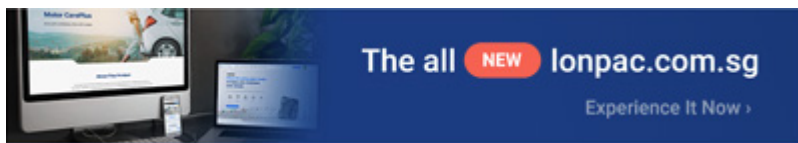
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 5, 2023 10:10 AM

To: renemer.bagang@cyclecarriage.com.sg

Cc: mars.ler@cyclecarriage.com.sg; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident On 04/04/2023 Involving Our Insured SND178J And Your Insured GBL359D

Lonpac External - General

Ref: TBA

Without Prejudice

Dear Ren Bagang,

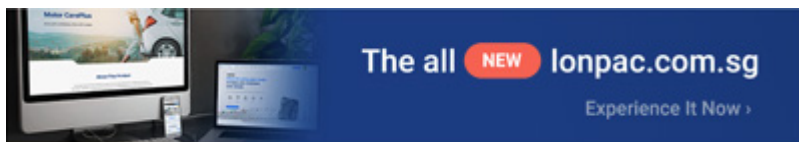
Our insured had not reported the accident. We will appoint LKK to conduct the survey.

Aside to Meng Yan/LKK,

FYA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Sent: Wednesday, April 5, 2023 9:05 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

Subject: Accident On 04/04/2023 Involving Our Insured SND178J And Your Insured GBL359D

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 11/04/2023 Tuesday 10:00am at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

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