

Our Ref: PTE/SML5642Y/230324/TP-AL
Date: 29.05.2023



Lonpac Insurance Berhad
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ACCIDENT ON 24.03.2023 INVOLVING SML5642Y & SMC7333Z ALONG STEVEN ROAD

We are the authorised repair workshop for the owner of vehicle No, SML5642Y, which was involved in the captioned accident with your insured vehicle No, SMC7333Z.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / Excess		S\$	1,242.00
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	3 days x S\$ 100.00	S\$	300.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00
	[E&OE] Total Claims	S\$	1,544.00

Company Registration No: 199506948W

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandar
45 Pandan Road
Singapore 609286
Tel 6338 8776

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6048 5721

www.SPARKCarCare.com

A copy each of the following supporting documents is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Survey Report / Bill | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Car Rental Bill |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: -

Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SAIC 7333 Z on 24/3/23 along Stevens Road and (Third Party's Vehicle No.) SAIC 58424

Policy Nos: 018MFL000841403

BY THIS POWER OF ATTORNEY, *I/We, ComfortDelGro Regional CAR PL *NRIC/Passport No. (Address)*

a company

incorporate in Singapore and having its registered office at (Address)*

owner of Vehicle Registered No. SAIC 58424

hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a company incorporated in Singapore and having its registered office at

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following:

- 1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as * my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd , CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 10 of the month of 04, Year Two Thousand (2023)

Signed, Sealed & Delivered By



Customers Name:
NRIC No.:
Co's rubber Stamp



LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VP05/027170
DATE : 19th July 2023

DISCHARGE VOUCHER

I/We, COMFORTDELGRO RENT A CAR PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SML5642Y the sum of Singapore Dollar One Thousand Four Hundred Ninety Five Only (**\$1,495.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SML5642Y and SMC7333Z on 24/03/2023 along/at STEVENS ROAD TOWARDS ORCHARD ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / GUAN CHUAN ENGINEERING CONSTRUCTION PTE LTD AND/OR WIN BO @ MUANG WIN BO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**COMFORTDELGRO ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....25/07/2023
Signature of vehicle owner/Date

*"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"*

.....
Name of vehicle owner /Date

ComfortDelGro Engineering Pte Ltd
205 Braddell Road, Singapore 579701
T: +65 6383 8110

Company Reg. No. 199506048W
GST Reg. No. M2-8921817-3

Customer ID: 8010042
Customer: LONPAC INSURANCE BERHAD
THE CONCOURSE
Address: BEACH ROAD #17-04/07 #300
SG 199555

Tax Invoice

Invoice No: 93963482
Invoice Date: 19.05.2023
Payment Term: 30 days

Vehicle No.: SML5642Y
Make/Model: TOYOTA PRIUS/
Mileage: -
Job No.: 305551031
Date/Time In: 12.04.2023 17:51
Date/Time Out: 15.04.2023 00:00

S/NO	DESCRIPTION	QTY	UNIT PRICE	NET PRICE
01	REAR BUMPER LOWER GARNISH	1	150.00	150.00
02	REAR BUMPER TOW COVER	1	12.00	12.00
03	LUMP SUM REPAIR	1	988.00	988.00

TOTAL AMOUNT	SGD	1,150.00
ADD 8% GST	SGD	92.00
NET AMOUNT PAYABLE	SGD	1,242.00

Invoice No.:	93963482	Net Payable:	1,242.00	Payment Due	18.06.2023
Cheque should be crossed and made payable to 'ComfortDelGro Engineering Pte Ltd'					

	PayNow	Bank Account Details
<ol style="list-style-type: none"> 1. Open your mobile banking app 2. Select 'Scan and Pay' 3. Key in invoice amount 4. Under transaction description, key in the tax invoice number 		<p>Account: ComfortDelGro Engineering Pte Ltd</p> <p>Bank: DBS Bank Ltd</p> <p>Account No.: 001-069544-4</p>

Terms & Conditions:

- * Customers shall inspect their vehicles upon collection and advise the company of any complaints before leaving the workshop. Otherwise, the vehicle(s) will be deemed to have been accepted in good order.
- * Customer shall check this invoice upon receipt and advise the company of any errors or discrepancies before payment is made.
- * Interest of 1% per month will be charged on a day-to-day basis on the amount due and owing to the company by the payment due date.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMC7333Z

Date of Accident

24/03/2023 🗓

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **25/07/2022 - 24/07/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **05/04/2023 12:14**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SML5642Y

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 19 July 2023 9:46 AM
To: ENG HUEY NI
Cc: Admin A
Subject: RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

Dear Huey Ni,

We refer your email below. Content well noted with thanks.

With warmest regards,
Ezlyna

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, July 13, 2023 11:59 AM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

Lonpac External - General

Lonpac External - General

Hi Ezlyna,

Please note that our reference should be 22/23/23/VP05/027170.

Please proceed as proposed. For LOU, please try \$250 if possible. Total mandate up to \$1,544.00

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, July 6, 2023 9:27 AM
To: ENG HUEY NI <hneng@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170- [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

Lonpac External - Confidential

Dear Huey Ni,

Your Ref: Your Ref: 22/23/23/VP05/027170

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMC7333Z AND SML5642Y ON 24.03.2023

We have highlighted to your good office on 10.04.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ComfortDelgro Engineering Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,660.90	\$ 1,242.00 (L/Sum) w/GST
2. Loss of Use (3 days x \$100)	\$ 300.00	\$ 300.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,962.90	\$ 1,544.00

*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We refer to the above matter and your email below.

ACCIDENT INVOLVING SGU59M AND SLA3020A ON 18.03.2023

We have highlighted to your good office on 21.03.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **Modern Automotive Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,766.32	\$ 6,588.00 (L/Sum) w/GST
2. Loss of Rental (11 days x \$120)	\$ 1,320.00	\$ 1,100.00 (11 days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,088.32	\$ 7,690.00

*9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, May 29, 2023 6:45 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: ORef: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Ezlyna,

For your action.

Thanks

Huey Ni

From: Alice Lau Lay Koon <alicelau@cdege.com.sg>

Sent: Monday, May 29, 2023 4:14 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>

Subject: [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

WITHOUT PREJUDICE

Your Ref: 22/23/23/VP05/027170

Our Ref: PTE/SML5642Y /230324/TP-AL

Dear Sir/ Madam,

Subject matter refers.

Please find attached our LOD dated 29/05/2023 for your attention.

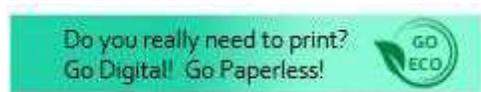
We look forward for your settlement soon.

Best Regards,

Alice Lau

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8307



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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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