

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 19 July 2023 9:46 AM  
**To:** ENG HUEY NI  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

Dear Huey Ni,

We refer your email below. Content well noted with thanks.

With warmest regards,  
Ezlyna

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, July 13, 2023 11:59 AM  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

## Lonpac External - General

## Lonpac External - General

Hi Ezlyna,

Please note that our reference should be 22/23/23/VP05/027170.

Please proceed as proposed. For LOU, please try \$250 if possible. Total mandate up to \$1,544.00

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** Thursday, July 6, 2023 9:27 AM  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: {SEEK MANDATE} / ORef: Your Ref: 22/23/23/VP05/027170- [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

# Lonpac External - Confidential

Dear Huey Ni,

Your Ref: Your Ref: 22/23/23/VP05/027170

We refer to the above matter and your email below.

## **ACCIDENT INVOLVING SMC7333Z AND SML5642Y ON 24.03.2023**

We have highlighted to your good office on 10.04.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ComfortDelgro Engineering Pte Ltd** is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 2,660.90	\$ 1,242.00 (L/Sum) w/GST
2. Loss of Use (3 days x \$100)	\$ 300.00	\$ 300.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,962.90</b>	<b>\$ 1,544.00</b>

\*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We refer to the above matter and your email below.

## **ACCIDENT INVOLVING SGU59M AND SLA3020A ON 18.03.2023**

We have highlighted to your good office on 21.03.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **Modern Automotive Pte Ltd** is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 11,766.32	\$ 6,588.00 (L/Sum) w/GST
2. Loss of Rental (11 days x \$120)	\$ 1,320.00	\$ 1,100.00 (11 days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,088.32</b>	<b>\$ 7,690.00</b>

\*9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Monday, May 29, 2023 6:45 PM

**To:** Ezlyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** ORef: 22/23/23/VP05/027170 - [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

**Lonpac External - Confidential**

# Lonpac External - Confidential

Hi Ezlyna,

For your action.

Thanks

Huey Ni

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**From:** Alice Lau Lay Koon <[alicelau@cdege.com.sg](mailto:alicelau@cdege.com.sg)>

**Sent:** Monday, May 29, 2023 4:14 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Subject:** [LOD] - Accident on 24.03.2023 involving SML5642Y & SMC7333Z (against Lonpac)

WITHOUT PREJUDICE

Your Ref: 22/23/23/VP05/027170

Our Ref: PTE/SML5642Y /230324/TP-AL

Dear Sir/ Madam,

Subject matter refers.

Please find attached our LOD dated 29/05/2023 for your attention.

We look forward for your settlement soon.

Best Regards,

Alice Lau

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8307

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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