

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Thursday, 6 April 2023 11:46 AM
To: Motor Claim - III; Admin A; assignments
Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd); Grace Ng Siu Ching (Strides Automotive Services Pte Ltd); 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'; Goh Kok Khoon (Strides Automotive Services Pte Ltd); Koo Yew Chung (Strides Automotive Services Pte Ltd); Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair); Chin Kim Ming (Strides Automotive Services Pte Ltd); Yeo Poh Suan (Strides Automotive Services Pte Ltd); Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd); Ong Hua Yen (Strides Automotive Services Pte Ltd); Tan Lee Gek (StridesASvcs/Ins & Claims/Claims/Taxi); Wong Kok Wah (Strides Automotive Services Pte Ltd)
Subject: RE: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023
Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Please be informed that according to the repairer TP vehicle number is **SHF282B**.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, April 6, 2023 11:30 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <kimmingchin@smrt.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Tan Lee Gek (StridesASvcs/Ins & Claims/Claims/Taxi) <LeeGek.Tan@strides.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>
Subject: RE: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SLM4798U** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Sent: Thursday, April 6, 2023 9:14 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <kimmingchin@smrt.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Tan Lee Gek (StridesASvcs/Ins & Claims/Claims/Taxi) <LeeGek.Tan@strides.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>

Subject: RE: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023

Without Prejudice
Save As To Costs

Dear Jaceyln,

We have already replied to you on 4 April 2023 that we have no preference.

The vehicle has laid off the road since 3 April 2023, kindly note that the delay is at your side and we shall entitle to claim for the losses of those days.

Kindly arrange for surveyor asap.

Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Sent: Tuesday, April 4, 2023 3:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoo.Goh@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <kimmingchin@smrt.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Subject: RE: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023

Dear Sirs

We have no preference.
Kindly assigned surveyor to survey our taxi asap.
Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, April 4, 2023 2:16 PM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoo.Goh@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <kimmingchin@smrt.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd)

<HuaYen.Ong@strides.com.sg>

Subject: RE: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks!

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Sent: Monday, April 3, 2023 4:11 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <kimmingchin@smrt.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Subject: [EXTERNAL] - SHF282B- III (SURVEY) / SLM4798U - DOA: 31/03/2023

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF282B** within 48 hours according to GIA guidelines, involving your insured **SLM4798U**.

THE VEHICLE IS IN THE WOODLANDS DEPOT.

Regards,

ashlene

Ashlene Lee
Claim Department



This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."