

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 6 April 2023 9:37 AM
To: Wee Haou Phang; assignments; Admin A
Cc: LBI Claims
Subject: RE: SNM23D202542/C02/ SMQ2387C/TAYHP / RE: Accident claims involving SMQ2387C & SBS3439A on 02/04/2023 @ Neil Rd & Spottiswoode Park Rd, Singapore

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with LEXBUILD to conduct survey.

Aside to LEXBUILD;

We are unable to commit on liability as our insured has not lodge report.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wee Haou Phang <weehaou@lexbuild.com>
Sent: Thursday, April 6, 2023 9:20 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Re: SNM23D202542/C02/ SMQ2387C/TAYHP / RE: Accident claims involving SMQ2387C & SBS3439A on 02/04/2023 @ Neil Rd & Spottiswoode Park Rd, Singapore

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Good morning,

We choose Mohd Taufikh (LKK) for conducting PRI for above mention accident.

Thank you.

Best Regards,

Phang Wee Haou

Operation Officer

Mobile : +65 8299 8167

Email : WeeHaou@LexBuild.com



LexBuild International Pte Ltd

11 Tuas Bay Close, #04-01/02 West Star
Singapore 636996

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a new train of thoughts



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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, April 6, 2023 8:37 AM

To: Wee Haou Phang <weehaou@lexbuild.com>

Cc: LBI Claims <claims@lexbuild.com>

Subject: RE: SNM23D202542/C02/ SMQ2387C/TAYHP / RE: Accident claims involving SMQ2387C & SBS3439A on 02/04/2023 @ Neil Rd & Spottiswoode Park Rd, Singapore

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, April 5, 2023 5:01 PM

To: Wee Haou Phang <weehaou@lexbuild.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: LBI Claims <claims@lexbuild.com>

Subject: RE: SNM23D202542/C02/ SMQ2387C/TAYHP / RE: Accident claims involving SMQ2387C & SBS3439A on 02/04/2023 @ Neil Rd & Spottiswoode Park Rd, Singapore

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SBS3439A soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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