

## EzLyna (LKKAuto)

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**From:** Christian Martono <cmartono@msn.com>  
**Sent:** Thursday, 13 April 2023 10:54 pm  
**To:** EzLyna (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SKT634K (AIG) AND SBJ7188U AT/ALONG 11 JALAN BINJAI ON 05/04/2023

Hi EzLyna,

We should not settle the third-party claim. In fact, I have asked AIG to follow up and claim my car's damage against SBJ7188U insurance policy.

You should have my incident report from AIG where i have my statement, photos, drawing and the eye-witness contacts.

And here is more information:

- I have independent eye witness who had clear sight and watched the incident in the entirety as it was happening.
- The incident happened in the school zone, near TKPS school, where drivers are supposed to be careful and driving slowly as kids are dispersing out from school, traffics are guarded by school volunteers and as because kids often cross the streets during this time.
- The incident happened on Jalan Binjai, small street, residential area, right in front of school
- From my account, the incident is clearly a careless and miscalculated driving from the SBJ7188U's driver
  - I had my car stopped on Jalan Binjai for few minutes as with other cars on that street
  - i went out and walk few meters to fetch my 2 kids.
  - Walked back to the car, carefully observed there were no cars moving / approaching near by
  - Open the rear right passenger door, to let my youngest kid in,
  - in the meantime, my elder kid went to the back of the car to put her backpack in the trunk for few seconds - the rear right passenger door was still open
  - Then as my daughter about to walk back to the right rear passenger door (to enter the car), SBJ7188U car was seen aproaching slowly from the back
  - SBJ7188U car was forcing its way through very slowly on the opposite lane and it hit my car's rear right passenger door

-Christian

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, April 12, 2023 3:25 PM  
**To:** cmartono@msn.com <cmartono@msn.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SKT634K (AIG) AND SBJ7188U AT/ALONG 11 JALAN BINJAI ON 05/04/2023

Dear Christian Martono,

Our Ref: CC6/AIG23003579/ya3

**ACCIDENT INVOLVING SKT634K (AIG) AND SBJ7188U AT/ALONG 11 JALAN BINJAI ON 05/04/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SBJ7188U** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 22<sup>nd</sup> April 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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