

Meng Yan (LKK Auto)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Wednesday, 5 April 2023 3:36 pm
To: assignments; SUR
Cc: Henry, Irene James; Choo, Thelma
Subject: RE: PRI (LKK) / AUTOWORX HOUSE / CMTD2301355/THE - RE: [Possible Malware Fraud]
Fwd: [Possible Malware Fraud]PRI For SLU 1162 G (TP) / DOA 01/04/2023 INVOLVED
WITH SJJ 7535 G ALONG SECOND LINK EXPY
Attachments: WinZip Compressed Attachments.zip

Hi LKK Auto

Attached herewith both SAS reports

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Wong, Seok Hiang Betty

Sent: 05, 04, 2023 3:32 PM

To: claim.autoworxhouse@gmail.com; Choo, Thelma <thelma.choo@sompo.com.sg>; LKK AUTO -

assignments@lkkauto.com <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: PRI (LKK) / AUTOWORX HOUSE / CMTD2301355/THE - RE: [Possible Malware Fraud]Fwd: [Possible Malware Fraud]PRI For SLU 1162 G (TP) / DOA 01/04/2023 INVOLVED WITH SJJ 7535 G ALONG SECOND LINK EXPY

Without Prejudice

Our Reference : **CMTD2301355/THE**

Your Reference : **SLU1162G**

Dear Sir/Madam

**** RESENT – LKK omitted**

We refer to the above matter.

We acknowledge receipt for your claim notification dated 04.04.2023 with documents as enclosed and agreed to appoint **LKK Auto** to survey the above vehicle .

Please be informed that **Ms Thelma Choo** is the handler of this case who can be contacted at 6322 4681/
thelma.choo@sompo.com.sg

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange to conduct the survey for **SLU1162G** on a Without Prejudice and any Admission of Liability Basis.

Please submit with your report upon completion of survey to my colleague, **Ms Thelma**.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | **T:** 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: claim.autoworxhouse@gmail.com

Sent: Tuesday, April 4, 2023 5:44 PM

To: emailus@sompo.com.sg

Subject: [Possible Malware Fraud]PRI For SLU 1162 G /DOA 01/04/2023 INVOLVED WITH SJJ 7535 G ALONG SECOND LINK EXPY

Dear Sirs,

We have been authorised by UNIQUE TOURIST SERVICE PTE LTD, the registered owner of motor vehicle SLU 1162 G at the material time of accident to make a claim against your insured.

Please give us the list of panel of your survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms,

- 1) [Premier Appraiser Services](#)
- 2) [LKK Auto Consultants Pte Ltd](#)
- 3) [AJAX Inspection Services Pte Ltd](#)

Please advise us with your assigned surveyor, name and contact number for this matter.

Kindly contact us at claim.autoworxhouse@gmail.com or call **64528211** before coming to ensure the vehicle is in the workshop.

Thank you.

Best regards,

Admin team

Autoworx House

No.176 Sin Ming Drive

#02-01 Singapore 575721

Email: claim.autoworxhouse@gmail.com

Tel: 64528211

Fax: 64517423