

Xin Yu (LKK Auto)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Wednesday, April 12, 2023 5:24 PM
To: Claims Dept of CTI
Cc: Xin Yu (LKK Auto); Pauline Tham
Subject: GBD3793E - China OD - DOA: 27/03/2023 - Owner is Holding The Repair

Good afternoon

We had received the authorization to repair the vehicle on 11/04/2023 and were informed that excess will be \$3500.

We informed the owner the same and he asked us not to repair first and did not agree on the excess amount.

We have been waiting for his confirmation on the repair and excess since yesterday.

Thanks!
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **