Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 4 April 2023 4:34 PM

To: Specialists Motor Pte Ltd; Admin A; assignments

Subject: RE: OUR REF: SNM23D202440/C02/SLH596M/TAYHP & YOUR REF: SBV3113Z, D.O.A

ON 23/03/2023 TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SPECIALIST MOTOR to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>

Sent: Tuesday, April 4, 2023 9:29 AM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D202440/C02/SLH596M/TAYHP & YOUR REF: SBV3113Z, D.O.A ON 23/03/2023 TO

CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Irene Tay

Please assign Marcus Chua (LKK) to survey the vehicle SBV3113Z.

Thanks & Regards Irene Ting

From: Irene Tay [mailto:irene.tay@sq.cntaiping.com]

Sent: Tuesday, 4 April, 2023 4:47 AM

To: 'Specialists Motor Pte Ltd'

Subject: RE: OUR REF: SNM23D202440/C02/SLH596M/TAYHP & YOUR REF: SBV3113Z, D.O.A ON 23/03/2023 TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sir/Mdm,

We refer to your email of 03/04/2023.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to
- 1. MARCUS CHUA KANG SENG (LKK) 8. GARY SOON (FormTeam)
- 2. KENNETH KONG SENG CHEONG (LKK) 9. NG YOU HAN (FormTeam)
- 3. ALEX YU LEK KEONG (LKK) 10. YOU JIN FENG (FormTeam)
- 4. MOHAMMED RASUL BIN MOHD YUNUS (LKK) 11. MOHD FADHILAH BIN OSMAN (LBS)
- 5. MOHAMAD TAUFIKH BIN HAMID (LKK) 12. STAN SEE CHEW SENG (LBS)
- 6. BEN CHUA (FormTeam) 13. ANTHONY LIM CHER CHONG (LBS)
- 7. LI LEWEI (FormTeam)
- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

 5.

been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Yours faithfully

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI < com>

Sent: Monday, April 3, 2023 8:51 PM

To: 'Specialists Motor Pte Ltd' < cardoc@singnet.com.sg; Irene Tay < irene.tay@sg.cntaiping.com

Subject: OUR REF: SNM23D202440/C02/SLH596M/TAYHP & YOUR REF: SBV3113Z, D.O.A ON 23/03/2023 TO CONDUCT

PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SBV3113Z & revert on Liability soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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