

## Meng Yan (LKK Auto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 5 April 2023 11:09 am  
**To:** Josephine Wong; SUR; Admin A; assignments; admin-d  
**Cc:** 'korrie.chew@fastechauto.com.sg'  
**Subject:** RE: PRS - REQUEST FOR PRE-REPAIR INSPECTION FOR SJP 8378E DOA: 03.04.2023 // DM23HO00736

Dear Josephine,

For the efficiency of future assignment arrangement, we will highly appreciate if you could send to the email address below:

**assignments@lkkauto.com** @ Phone: 6741-8434/ 6841-1972

Thank you for your cooperation and we look forward to serve you.

**Dear Assignment Team,**

**FYNA**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Wednesday, April 5, 2023 11:06 AM  
**To:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'korrie.chew@fastechauto.com.sg' <korrie.chew@fastechauto.com.sg>  
**Subject:** FW: PRS - REQUEST FOR PRE-REPAIR INSPECTION FOR SJP 8378E DOA: 03.04.2023 // DM23HO00736

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

## Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Korrie Chew <[korrie.chew@fastechauto.com.sg](mailto:korrie.chew@fastechauto.com.sg)>  
**Sent:** Wednesday, 5 April 2023 10:26 AM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** RE: PRS - REQUEST FOR PRE-REPAIR INSPECTION FOR SJP 8378E DOA: 03.04.2023 // DM23HO00736

### Without Prejudice

Dear Josephine,

Please refer to your email date on 05.04.2023.

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre-repair survey.

Thank you.

Best Regards,  
Korrie Chew  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5376  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

---

**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Wednesday, 5 April 2023 9:04 am  
**To:** Korrie Chew <[korrie.chew@fastechauto.com.sg](mailto:korrie.chew@fastechauto.com.sg)>  
**Subject:** FW: PRS - REQUEST FOR PRE-REPAIR INSPECTION FOR SJP 8378E DOA: 03.04.2023 // DM23HO00736

**Without Prejudice**

Dear Korrie

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon

<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Korrie Chew <[korrie.chew@fastechauto.com.sg](mailto:korrie.chew@fastechauto.com.sg)>  
**Sent:** Tuesday, 4 April 2023 4:23 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SJP 8378E DOA: 03.04.2023

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBJ 9879X.

Date of accident: 03.04.2023.

Please arrange Pre-repair Inspection for my client's vehicle no: SJP 8378E.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Korrie Chew  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5376  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.