

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 3 July 2023 9:51 am
To: Linen Master
Cc: Tam, Ivan-WK; Admin A
Subject: ACCIDENT INVOLVING GBJ4084E (AIG) AND SLB4524B AT/ALONG MANDAI ROAD ON 02/04/2023
Attachments: PIR.PDF

M/S LINEN MASTER PTE LTD

Dear Adrian,

Our Ref: CC6/AIG 2300 3546/ya3

ACCIDENT INVOLVING GBJ4084E (AIG) AND SLB4524B AT/ALONG MANDAI ROAD ON 02/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLB4524B** against your insurance policy.

Based on the accident reports, traffic police investigation result received by third party (enclosed) and third party's video footage, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Linen Master <sales@linenmaster.com.sg>

Sent: Monday, June 19, 2023 6:16 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: Re: CC6/AIG 2300 3546/ya3, GBJ4084E

I refer to your email , received Monday 19 June 2023.

Would not be available tomorrow, hence can only do the report Wednesday

Thank You
Best Regards,
Adrian Poh
Linen Master Pte Ltd
+65 9237 9125

On 19 Jun 2023, at 5:26 PM, EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Adrian,

We refer to your email below.

You are required to lodge GIA accident report. Please bring along these documents such as : 1) Traffic Police Report; 2) Driver's NRIC (or work permit) & driving license; 3) company stamp; 4) insurance certificate/policy; 5) vehicle that involved in the accident to nearest Idac : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933), Tel: 6841 0055 (pls call to confirm operation hours).

We will handle your case once GIA accident report is lodge.

If you have further enquiry, pls don't hesitate to contact me. Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Linen Master <sales@linenmaster.com.sg>
Sent: Saturday, May 6, 2023 3:57 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: CC6/AIG 2300 3546/ya3, GBJ4084E

Dear Ms Ezlyna,
We refer to your letter dated 5 May 2023, Which we received on 9 May 2023.
This is the first time that we are receiving letters from you and your company

We are unaware of our involvement in this accident and do not know how to make an accident report.
Please do advise us of how to go about doing an accident report that we are not aware of.
We have received a "Hit and Run" from the traffic police and have since replied as well as made a police report, denying that we are involved in the accident. There was also no damage to our vehicle.

Please advise our next course of action

Best Regards

Linen Master Pte Ltd

Adrian Poh

Mobile: (65) 9237 9125

Email: sales@linenmaster.com.sg

Web: www.linenmaster.com.sg



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