

Mei Kwan (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 8 June 2023 10:41 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Ref: 22/23/23/VC05/027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023 *** LKK REF: CC4/LPC23003544/pa3
Attachments: OI GIA - YQ2807R.pdf

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

OI has just reported.

We attach OI GIA for your perusal.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, June 6, 2023 11:21 AM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Ref: 222323VC05027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023 *** LKK REF: CC4/LPC23003544/pa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 5, 2023 4:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Ref: 222323VC05027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023 *** LKK REF: CC4/LPC23003544/pa3

Lonpac External - General

Lonpac External - General

Ref: 22/23/23/VC05/027213 (Huey Ni's case)

Dear Mei Kwan,

Insured had yet to report.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, April 5, 2023 4:16 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Ref: 222323VC05027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023 *** LKK
REF: CC4/LPC23003544/pa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, April 5, 2023 3:06 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Ref: 222323VC05027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 5, 2023 2:48 PM

To: JL Perfect Autowork <jlperfectautowork@gmail.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Ref: 222323VC05027213-- YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023

Lonpac External - General

Lonpac External - General

Ref: 222323VC05027213

Dear Meng Yan/LKK,

FYA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Wednesday, April 5, 2023 2:37 PM
To: CHARMMAINE KONG <charmainecong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023

Dear Charmaine,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle YQ5257H.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Apr 4, 2023 at 6:01 PM CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, April 4, 2023 4:50 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: YQ5257H (Pre-Inspection) / Your Vehicle : YQ2807R | DOA : 06/03/2023

Dear Sir / Madam,

We are instructed by **EMS Logistics Pte Ltd** to notify you of a road traffic accident on **06/03/2023** at about **16:25 hours** at/along **Woodlands Industrial Park E1** involving our client's/customer's vehicle registration number **YQ5257H** and vehicle registration number **YQ2807R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We enclosed our client's (YQ5257H) GIA Report for your kind attention.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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