Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 4 April 2023 10:55 AM

To: PBSP; SUR; assignments

Cc: Yap Mee Key

Subject: RE: OUR REF: SNM23D202438/C02/GBE7229L/TANCHC & YOUR REF: SMX8135L, D.O.A.

ON 22/03/2023 TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Cindy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection. Dear LKK,

Please arrange Mohd Taufikh to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, April 4, 2023 10:04 AM

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com> **Cc:** Yap Mee Key < yap.mee.key@simedarby.com.sg>

Subject: RE: OUR REF: SNM23D202438/C02/GBE7229L/TANCHC & YOUR REF: SMX8135L, D.O.A. ON 22/03/2023 TO

CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Please proceed to use a common surveyor below as the SJE.

Mohamad Taufikh (LKK)

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,

Cindy

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Sent: Tuesday, April 4, 2023 9:44 AM **To:** PBSP < pml-pbsp@simedarby.com.sg>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: RE: OUR REF: SNM23D202438/C02/GBE7229L/TANCHC & YOUR REF: SMX8135L, D.O.A. ON 22/03/2023 TO

CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Without Prejudice

Our reference: SNM23D202438/C02/GBE7229L/TANCHC

Your reference: SMX8135L

Dear Sirs,

ACCIDENT INVOLVING GBE7229L & SMX8135L ON 22/03/2023

We refer to the above matter.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, April 3, 2023 7:36 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: OUR REF: SNM23D202438/C02/GBE7229L/TANCHC & YOUR REF: SMX8135L, D.O.A. ON 22/03/2023 TO

CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SMX8135L & revert on Liability soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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