

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 4 April 2023 3:18 pm  
**To:** zuhri@tanchong.com; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** chuah gary  
**Subject:** ERGO REF. CDMPG23000795 - Survey SNA3263S OD Claim  
**Attachments:** SNA3263S DOA 31032023 ADD.pdf; BER.pdf; coi.pdf  
  
**Importance:** High

Hi LKK,

\*\*\* Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization.

Officer-in-Charge : Ivy Yong

Kindly input [Officer-in-Charge and Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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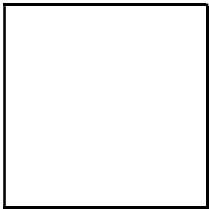
**From:** Muhammad Zuhri <zuhri@tanchong.com>  
**Sent:** Tuesday, 4 April 2023 2:34 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Survey SNA3263S OD Claim  
**Importance:** High

Hi,

Kindly assist to arrange survey this vehicle.  
The vehicle in

Please revert with confirmation.

Best Regards,  
M.ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)



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