

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 3 April 2023 4:56 pm
To: zul@juseq.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000781 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING PC6694C AND GBJ6523S ON 29.03.2023 @ 1620 HOURS

Hi LKK,

Officer-in-Charge : Foo Ai Nghoh

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Monday, 3 April 2023 10:33 am
To: Pauline Soh <pauline.soh@ergo.com.sg>
Cc: claims@juseq.com.sg
Subject: RE: ERGO REF. CDMCG23000781 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING PC6694C AND GBJ6523S ON 29.03.2023 @ 1620 HOURS

Dear Sirs

Your Ref: CDMCG23000781

Our Ref: JEQ/ 230273 /0323 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: PC6694C

We refer to your email below.

We would like to inform that our client is agreeable to the appointment of **LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle PC6694C.

Please be advised that our client’s vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client’s repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client’s repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

This message (and all its attachments) is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return electronic mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

From: Pauline Soh [<mailto:pauline.soh@ergo.com.sg>]

Sent: Friday, March 31, 2023 3:48 PM

To: zul@juseq.com.sg

Subject: ERGO REF. CDMCG23000781 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING PC6694C AND GBJ6523S ON 29.03.2023 @ 1620 HOURS

Dear Zul

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Friday, 31 March 2023 10:06 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg; autohub325@gmail.com

Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING PC6694C AND GBJ6523S ON 29.03.2023 @ 1620 HOURS

Dear Sirs

Your Ref: **GBJ6523S**

Our Ref: JEQ/ PC6694C /0323 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: PC6694C

We act for the owner / owners of motor vehicle no. **PC6694C**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's GIA report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. PC6694C.

We would like to inform that our clients / client will be sending their / his / her vehicle no. PC6694C to the workshop as stated below: -

Automobile Hub Enterprise

1 Kaki Bukit Ave 6, Autobay, #01-15
Singapore 417883
H/Pl: 9786 4483 (Ah Xiong)

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. PC6694C.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

This message (and all its attachments) is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return electronic mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended

recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.