

# CROSSBORDERS LLC

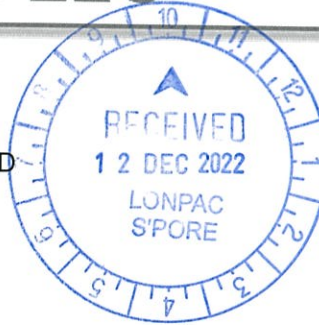
Advocates & Solicitors

Our Ref: TK.8180.2022.HONG-PD  
Your Ref: SFB6883Y

- 8 DEC 2022

TO: **LYE YOON SAN**  
Blk 330 Yishun Ring Road  
#08-1436  
Singapore 760330

cc: **Lonpac Insurance Bhd**  
(Motor Claims Dept)  
300, Beach Road  
#17-04/06 The Concourse  
Singapore 199555



PDX Intercompany Exchange Pte Ltd  
010809382538  
FROM CROSSBORDERS LLC  
PDX Box No. 8039

MAIN OFFICE  
133 NEW BRIDGE ROAD  
#23-03/04/05  
CHINATOWN POINT  
SINGAPORE 059413

TEL: 6438 1323  
FAX: 6438 2313

BY CERTIFICATE OF  
POSTING

WITHOUT PREJUDICE

BY PDX

WITHOUT PREJUDICE

22 22 22 VP05 026363  
uploaded.

Dear Sirs

RE: CLAIMANT: TAN CHER CHAY  
ACCIDENT INVOLVING VEHICLES NO. SFL3131B & SFB6883Y ALONG 307 YISHUN RING  
ROAD MSCP DECK 2A LOT NO. 60 ON 02.10.2022

We are instructed by the abovenamed to claim damages against you in connection with an accident on 2 October 2022 at about 02:15 hours along 307 Yishun Ring Road MSCP Deck 2A Lot No. 60 involving our client's vehicle no. SFL3131B and vehicle registration number SFB6883Y driven by you at the material time.

We are instructed that the accident was caused by the negligence of you in the driving, management and control of vehicle registration number SFB6883Y.

As a result of the accident, our client's vehicle registration number SFL3131B was damaged and our client has been put to loss and expense, particulars of which are as follows:-

## A Damages

a. Cost of Repairs	\$	3,000.00
b. Loss of Use (7 days x \$120.00 per day) (inclusive of Sunday and 2 days Pre-Repair Inspection Notice)	\$	840.00

## B Disbursements

a. LTA Search Fees	\$	7.49
b. GIA Report Fees	\$	31.00
c. Survey Report Fees	\$	535.00

## C LEGAL COSTS (AT THIS STAGE)

\$ 749.00

\$ 5,162.49

CONFIDENTIALITY CAUTION  
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE  
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CROSSBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K  
GST REGISTRATION NUMBER 201305284K

✓ We enclose herewith copies of the following documents in support of our client's claim:-

- a) GIA Report & Traffic Police Report lodged our client (SFL3131B) with sketch plan together with photographs of our client's vehicle no. SFL3131B;
- b) GIA Report lodged by you (SFB6883Y) with sketch plan together with photographs of your motor vehicle no. SFB6883Y;
- c) Result of LTA search on your vehicle registration no. SFB6883Y;
- d) Repair Bill from Hong Motor Service;
- e) Vehicle Assessment Report & Invoice from United Appraisal and Management Pte Ltd;
- f) Fifty-Five (55) colour photographs depicting the damage to our client's motor vehicle no. SFL3131B;
- g) Vehicle Owner Particulars of our client's vehicle no. SFL3131B; and
- h) Disbursement Invoices.

We have on 3 October 2022 notified your insurers **Lonpac Insurance Bhd** of the accident and pre-repair inspection of our client's vehicle was carried out by your insurer.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter **within 14 days** of your receipt of this letter, failing which our clients will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our client arising out of the accident, you are required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents **within 8 weeks** of your receipt of this letter.

Yours faithfully



CrossBorders LLC

Email: [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) (secretary)

encs

cc: SFL3131B

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission ..... 03/10/2022 11:22 (SGT)  
Reported by ..... Both  
Date of Accident ..... 02/10/2022 02:15 (SGT)  
Exact Location of Accident ..... 307 Yishun Ring Rd, Singapore 760307  
Additional Location Information ..... MSCP DECK 2A LOT NO. 60  
Country/State of Loss ..... Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SFL3131B

INSURED/POLICYHOLDER

Is company? ..... No  
Name Of Registered Owner ..... TAN CHER CHAY  
NRIC No ..... S1221692J  
Email Address ..... tt\_trpservices@yahoo.com  
Mobile Phone No ..... (Phone) +65-96637923  
Alternative Phone No ..... -

### VEHICLE PARTICULARS

Manufacturer ..... Toyota  
Model ..... Camry  
Variant ..... -  
Exact purpose for which vehicle was being used at time of accident ..... Private use  
Are you claiming under your own insurance policy for repair to your vehicle? ..... No - Claiming third party  
Vehicle Category ..... Private car  
Transmission ..... Auto  
CC ..... 1998

### INSURANCE COMPANY

Name of Insurance Company ..... Income Insurance Limited  
Policy Number / Cover Note Number ..... 5096121751-04

### DRIVER

Name of Driver ..... TAN CHER CHAY  
NRIC No ..... S1221692J  
Date Of Birth ..... 03/12/1956  
Occupation ..... Indoor

Date, Of Driving Pass .....	22/06/1976
Driving experience .....	46 YEARS AND 4 MONTHS
Gender .....	Male
Mobile Number .....	(Phone) +65-96637923
Alt. Phone Number .....	-
Email Address .....	tt_trpservices@yahoo.com
Address .....	BLK 311 YISHUN RING ROAD #04-1268
Address complement .....	-
Postcode .....	760311
Is the driver the policyholder? .....	Yes
If No, Relationship of the Driver with the Insured .....	-
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	Hit and run / Vandalism / Damaged whilst parked
Weather Conditions .....	Clear
Road Surface .....	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	2
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other vehicle or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No
Translator's name .....	-
Translator's ID .....	-
Translator's phone number .....	-
Translator's email .....	-
Original language used in the statement .....	-

#### DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	Yes
Police Station Name .....	Yishun North Neighbourhood Police Centre
Police Station Phone No .....	(Phone) +65-18008529999
Alt. Police Station Phone No .....	(Fax) +65-68522299
Police Station Address .....	31 Yishun Central Singapore 768827
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

#### CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO ACCIDENT STATEMENT AS ATTACHED.

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	SFB6883Y
Vehicle Manufacturer .....	Mercedes
Vehicle Model .....	-
Vehicle Variant .....	-



Vehicle Colour .....	Black
Vehicle Category .....	Private car
Name of Driver .....	-
Contact Number .....	-
Address .....	-
Address complement .....	-
Postcode .....	-
Insurance Company Name .....	-
Nature Of Damage .....	-
Details of property damaged in accident .....	-
No. Of Passenger (Including Driver) .....	-

#### WITNESS DETAILS

##### WITNESS 1

Name .....	MR CHUA
Phone .....	(Phone) +65-96675678
Email .....	-

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Jodelle Tan  
NRIC/FIN No: AMK Autopoint PE UP  
03.10.2012

### SKETCH PLAN

BLK 307 YISHUN RING ROAD

Deck 2A

mscp:

Deck 28

3523191A  
COT 60

SFB 688-3 Y

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

PLEASE REFER TO POLICE REPORT T/20221002/2069

ATTACHED.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

**Driver's Signature**

(If driver is not the policyholder)

**Date & Time:**

Reporting Centre Personnel's Signature

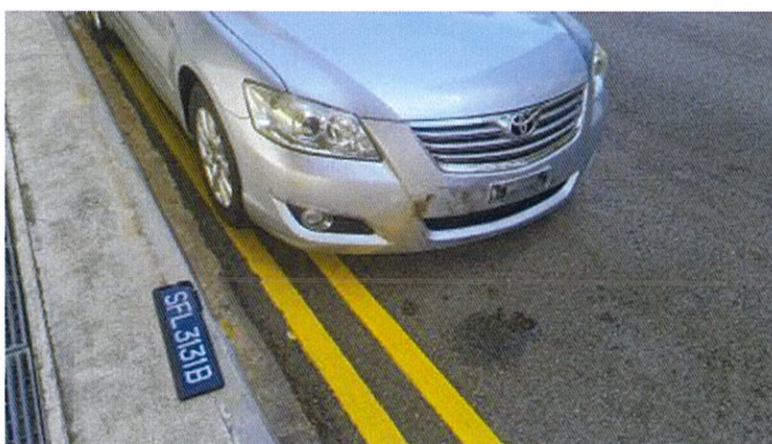
Name:

NRIC/FIN No.:

Joelle Tan

AME AUTOPoint PRE 40

03.10.2022















**SINGAPORE  
POLICE FORCE**



T/20221002/2069

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

1 of 3

Report No. T/20221002/2069

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 02/10/2022 19:35		Vide Report No.:		Station Diary No.: 112
<b>Informant's Particulars</b>				
Name of Informant: TAN CHER CHAY		Address: APT BLK 311 YISHUN RING ROAD #04-1268 SINGAPORE 760311		
ID Type / ID No.: NRIC NO / S1221692J		Contact No.: Home/Office: Mobile: 96637923		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 65	Date of Birth: 03/12/1956	Type of Informant: Vehicle Owner	
Race: Chinese		Language: Chinese	Institution / School Name:	
Occupation: Retiree		Driving Licence Information: Class: 3 Date of Expiry:		

<b>General Information of the Accident</b>				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 02/10/2022 02:15	Type of Location: Car Park
Location:  YISHUN RING ROAD				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No	

<b>Details of Vehicle Involved</b>						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SFB6883Y	Car	MERCEDES BENZ		Black		0
SFL3131B	Car	TOYOTA	Camry 2.0	Silver	Slightly Damaged	0

<b>Details of Person Involved</b>	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





**SINGAPORE  
POLICE FORCE**



T/20221002/2069

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

2 of 3

Report No. T/20221002/2069

## CONTINUATION OF REPORT

<b>Vehicle Owner</b>			
Name	TAN CHER CHAY		ID No. S1221692J
Related Vehicle	SFL3131B (Car)		Contact No. 96637923
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 01/10/2022 at about 9-10 in the evening, I have parked my car bearing registration number SFL3131B at the parking lot beside Lot No.: 59 (SG Blue parking lot) of Deck 2A of MSCP, Blk 307 Yishun Central and left to home. All was in order.

On 02/10/2022 at about 1030hrs, I returned to my car and discovered that the front number plate was dislodged and there were dents and scratches on the front bumper. There was also a slip of paper left on the windscreen of my car stating "I SAW WHO HIT YOUR CAR PLS CALL ME @ 96675678". I had then contacted the said number on the paper, the person informed that a black Mercedes bearing registration number SFB6883Y had collided to my car while making a right turn. I checked around the said carpark and spotted the said vehicle SFB6883Y with scratches, slight dent with white paint marks on its front left portion bumper.

I am lodging this report for insurance claimant and hit-and-run investigation. My car is installed with dashcam, however it is not operational when the engine is switched off.



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999



T/20221002/2069

3 of 3

Report No. T/20221002/2069

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature of Officer Recording The Report:  
L/  
SR STAFF SGT YAP YHEE HOE

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / HRT /  
SR STAFF SGT NEO ZHI YUAN  
Contact No.: 65476079

Signature Of Informant:

Date/Time:  
02/10/2022 19:35

Classification Of Case:

NP168



# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission ..... 11/10/2022 18:11 (SGT)  
Reported by ..... Both  
Date of Accident ..... 02/10/2022 02:15 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... 307 YISHUN RING RD (MSCP) DECK 2A  
Country/State of Loss ..... Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SFB6883Y

### INSURED/POLICYHOLDER

Is company? ..... No  
Name Of Registered Owner ..... LYE YOON SAN

### VEHICLE PARTICULARS

Manufacturer ..... Mercedes  
Model ..... E200 EXCLUSIVE (R18 LED)  
Variant ..... -  
Vehicle Category ..... Private car  
Transmission ..... Auto  
CC ..... 1991

### INSURANCE COMPANY

Name of Insurance Company ..... Lonpac Insurance Bhd  
Policy Number / Cover Note Number ..... Z22VP05031963

### DRIVER

Name of Driver ..... LYE YOON SAN  
NRIC No ..... S26705951  
Address ..... BLK 330 YISHUN RING ROAD #08-1436  
Address complement ..... -  
Postcode ..... 760330  
Does Driver Own Other Vehicles? ..... No

### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident ..... No Collision

Weather Conditions ..... Shelter

OTHER INFORMATION

Was any foreign vehicle involved in the accident? ..... No  
Was anybody injured in the Accident? ..... No  
Was any other vehicle or property damaged? ..... Yes  
Number of Passengers (Including Driver) ..... 1  
Translator's name ..... -  
Translator's ID ..... -  
Translator's phone number ..... -  
Translator's email ..... -  
Original language used in the statement ..... -

CIRCUMSTANCES OF ACCIDENT

REFER ATTACHED

ATTACHMENT(S)

Are accident photos available for attachment? ..... Yes  
Was there any video captured by Car Camera? ..... Yes  
Reasons for not uploading a video of the accident ..... GOT INSTALL CAR CAMERA BUT NOT SURE IF ACCIDENT FOOTAGE IS CAPTURE

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number ..... SFL3131B  
Vehicle Manufacturer ..... -  
Vehicle Model ..... -  
Vehicle Variant ..... -  
Vehicle Colour ..... -  
Vehicle Category ..... Private car  
Name of Driver ..... -  
Insurance Company Name ..... -

SKETCH PLAN

VEH NO SFB6883Y

INSURER Loopac

DATE OF ACC 2/10/22 2:15am

IMPORTANT NOTICE

1. Please report promptly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

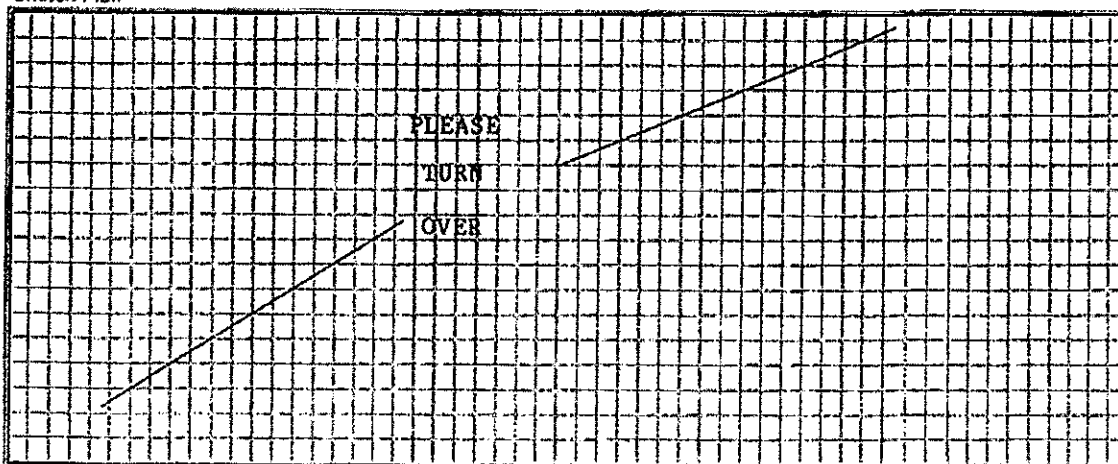
*[Signature]*

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

*(YS) 29 11/10/22*  
Witnessed by Reporting Centre Personnel  
(Name as in NRIC/ID card)

Sketch Plan



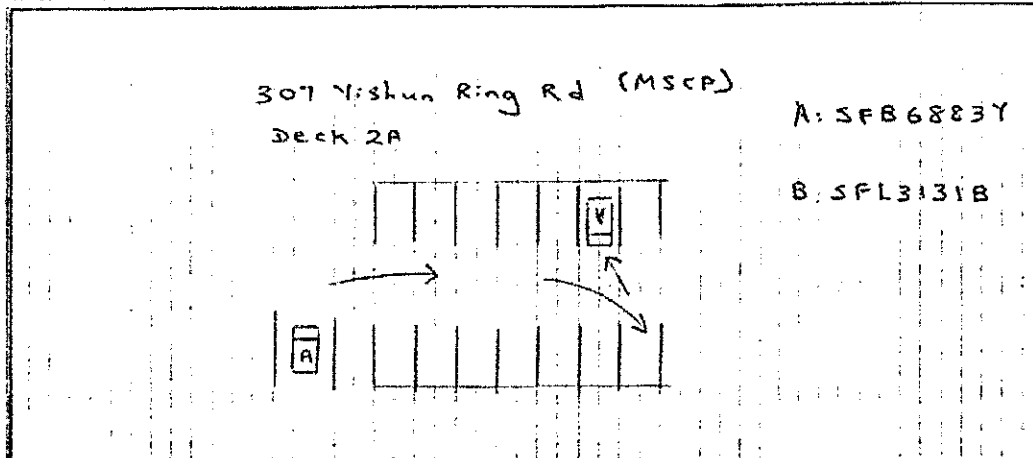
Describe Circumstance of the Accident

**NOTE PLEASE TAKE NOTE THAT YOUR INSURER HAVE 14 DAYS TIME FRAME for you to submit OWN DAMAGE Claim under your Own Comprehensive policy. Pls check your policy for more information.**

( ) Claim Own Policy ( ) Claim Third party ( / ) Reporting Only

( ) Claim OD/ TP at other workshop ( )

Sketch Plan



DOA: 2/10/22 2:15 am

After going up the ramp I park my vehicle as usual


I did not felt any impact. I received email from my

Longac Insurance. Ms Eng from Longac (Claim Dept) called

me on 2/10/22 to file accident report as soon as possible.

Declaration

We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

(YS) ng / 1/10/22  
Witnessed by Reporting Centre Personnel  
(Name as in NRICAD card)

**Enquire Vehicle's Insurance Particulars ( As At 02 Oct 2022 / 02:15:00 )**

Vehicle No.:

**SFB6883Y**

Make Description/Model:

**MERCEDES BENZ / E200 EXCLUSIVE (R18  
LED)**

Insurance Company Name:

**LONPAC INSURANCE BHD**

Business Transaction Reference No.:

**20221003142847595568**

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

*Printed on 03 Oct 2022 14:29:13*

*Copyright © Land Transport Authority of Singapore 2022*



鴻汽車修理  
**HONG MOTOR SERVICE**

5035 Ang Mo Kio Ind. Park 2, (off avenue 3), #01-365 Singapore 569538

TEL: 6282 2052 Fax: 6556 2934

HP: 94507061

Name : TAN CHER CHAY  
Address : c/o Hong Motor Service  
Blk 5035 Ang Mo Kio Ind. Park 2  
#01-365  
Singapore 569538

Date : 21 Nov 2022  
Invoice no. : HMS/SFL3131B  
DOA : 02/10/2022

FINAL REPAIR BILL FOR TOYOTA CAMRY 2.0 AUTO ABS AIRBAG no. SFL3131B

Lump Sum Repair cost : \$ 3,000.00

SINGAPORE DOLLARS: THREE THOUSAND ONLY

# UNITED Appraisal And Management Pte Ltd

Motor Vehicle Appraiser and Insurance Loss Adjuster  
No. 10 Kaki Bukit Ave 4 #06-75 Premier @ Kaki Bukit Singapore 415874  
Handphone No. : +65 9146 1186 Email : united.appraisal@live.com.sg  
Business Registration Nos. : 200817301N

## INVOICE

To : Tan Cher Chay

Date : 21 Nov 2022

c/o : Hong Motor Service

Blk 5035 Ang Mo Kio Ind. Park 2

Invoice No. : 8094353

#01-365

Singapore 569538

DESCRIPTION	AMOUNT
<b>Service rendered for appraisal / inspection report :</b>	
Professional inspection fees	SGD 535.00
Photographs 55 pcs	
Transport fees	
Re-inspection fees (work in progress, post repair inspection)	
<b>Total</b>	SGD 535.00
Singapore dollar : FIVE HUNDRED THIRTY FIVE ONLY.	
Registration no. : SFL3131B	
Make/Model : Toyota Camry 2.0 Auto Abs Airbag	
Our reference : UAM22.10.03-MF-STP-HMS-SFL3131B	
<i>All payments made payee to:-</i> <b>" UNITED APPRAISAL &amp; MANAGEMENT PTE LTD "</b>	



for UNITED APPRAISAL & MANAGEMENT PTE LTD

# UNITED Appraisal And Management Pte Ltd

Motor Vehicle Appraiser and Insurance Loss Adjuster  
No. 10 Kaki Bukit Ave 4 #06-75 Premier @ Kaki Bukit Singapore 415874  
Handphone No. : +65 9146 1186 Email : united.appraisal@live.com.sg  
Business Registration Nos. : 200817301N

Our ref. : UAM22.10.03-MF-STP-HMS-SFL3131B

Date : 21 Nov 2022

Tan Cher Chay

**WITHOUT PREJUDICE**

Dear Sir,

**Re : Third Party Claim For Vehicle Registration No. SFL3131B**

We refer to your instruction to appraise the above-mentioned vehicle on 05 October 2022

A static inspection was carried out and our report is enclosed for your perusal. The estimated cost of repair submitted by Messrs. Hong Motor Service for SGD 5,693.45 as per our attached schedule has been inspected thoroughly by us against the actual damages sustained on the above-mentioned vehicle and we recommend the replacement and rectification accordingly.

Our revised quotation for the repair is SGD 3,769.79. In our opinion, it to be excessive. Therefore, we recommend a contract lump-sum repair cost. This is more economical than to have the above-mentioned vehicle repaired on parts by/for parts basis. Invariably, the repairer has the prerogative/option for the recommended replacement parts to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair the above-mentioned vehicle for SGD 3,000.00 NETT. Which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirement at the recommended contract lump-sum. However, we have not given any instruction and authorisation to the repairer to proceed with the repairs.

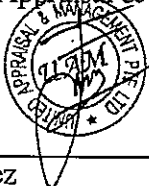
Under normal circumstances, the entire repair of the damaged vehicle should be completed within a reasonable period of 4 (Four) days.

We are reverting the matter to you for a decision, and enclosed is our vehicle inspection report, appraisal schedule and invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Yours faithfully,

United Appraisal & Management Pte Ltd



M. Farez

Motor Vehicle Appraiser

Encls. :

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# UNITED Appraisal And Management Pte Ltd

Motor Vehicle Appraiser and Insurance Loss Adjuster  
No. 10 Kaki Bukit Ave 4 #06-75 Premier @ Kaki Bukit Singapore 415874  
Handphone No. : +65 9146 1186 Email : united.appraisal@live.com.sg  
Business Registration Nos. : 200817301N

## VEHICLE INSPECTION REPORT

To : Tan Cher Chay

Our ref. : UAM22.10.03-MF-STP-HMS-SFL3131B

Date : 21 Nov 2022

### REFERENCE

Assign by	: Tan Cher Chay	Insured	: To be advice
Assign on	: 05 Oct 2022	Policy no.	: To be advice
Inspection on	: 05 Oct 2022	Claim no.	: To be advice
Accident on	: 02 Oct 2022	Sum insured	: To be advice
Workshop name	: Hong Motor Service	Excess	: Not applicable
Inspection at	: Blk 5035 Ang Mo Kio Ind. Park 2 #01-365 Singapore 569538	3rd party Veh.	: To be advice
		3rd party ins.	: To be advice

### PARTICULARS OF DAMAGED VEHICLE

Registration no.	: SFL3131B	Odometer	: 191064 km
Make / Model	: Toyota Camry 2.0 Auto Abs Airbag	Chassis no.	: MR053BK4107020292
Regn. date	: 02 Jan 2008	Engine no.	: 1AZE069992
Body colour	: Silver	Engine cap.	: 1998 cc

### PRE-ACCIDENT CONDITION OF VEHICLE (STATIC CHECK ONLY)

Steering	: In order	Paintwork	: Good
Footbrake	: In order	Undercarriage	: Serviceable
Handbrake	: In order	Gen. condition	: Good

### TYRE CONDITION ON VEHICLE

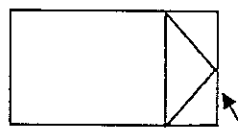
	Make	Size	Tread depth	Type of road wheel
Front N/S	: Bridgestone	215/60R16	70%	Alloy
Front O/S	: Bridgestone	215/60R16	70%	Alloy
Rear N/S	: Bridgestone	215/60R16	70%	Alloy
Rear O/S	: Bridgestone	215/60R16	70%	Alloy

NOTE: The above percentages represent the estimated remaining life of tyre threads.

\* Denotes damaged component/s

**POINT OF IMPACT**

On the front in the direction from right to left.

**SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT**

The impact of the collision has damaged / affected the front bumper, front grille, brace panel and etc...

Please refer to Annex A (Appraisal Schedule) for a detailed account of the damages and photographs taken.

*Note: Reinspection vehicle on 18 Oct 2022 for repair in progress.*

**RECOMMENDATION**

The estimate cost of repair submitted by Messrs Hong Motor Service as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairers have agreed to undertake the repairs to the owner's satisfaction at our revision. We have not authorised the repairs.

Our adjusted cost of repair is SGD 3,000.00 to carry out the repairs. Please refer to Annex A (Appraisal Schedule) for a detailed account of the cost estimates.

**REMARKS**

We have not authorised the repair. However, for information, under normal circumstances, the repair would takes approximately 4 (Four) working days to complete.

In accordance to your instruction, we have **NOT AUTHORISED** the repair to the damaged vehicle and the survey was conducted strictly on a "**WITHOUT PREJUDICE**" basis.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Appraisal Report, which includes evidence photographs.

Yours faithfully,  
United Appraisal & Management Pte Ltd



M. Farez  
Motor Vehicle Appraiser



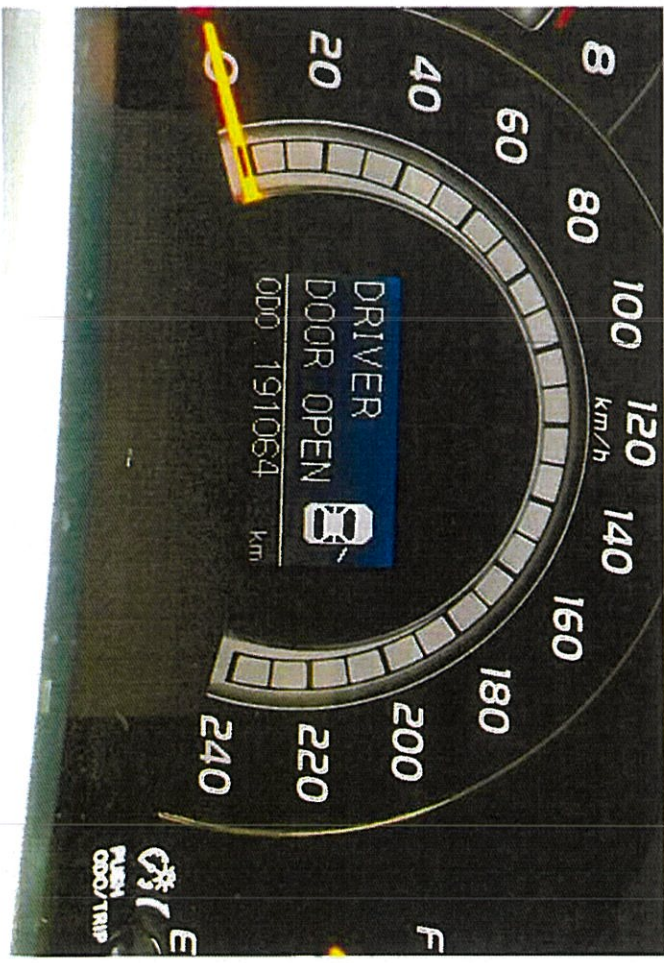
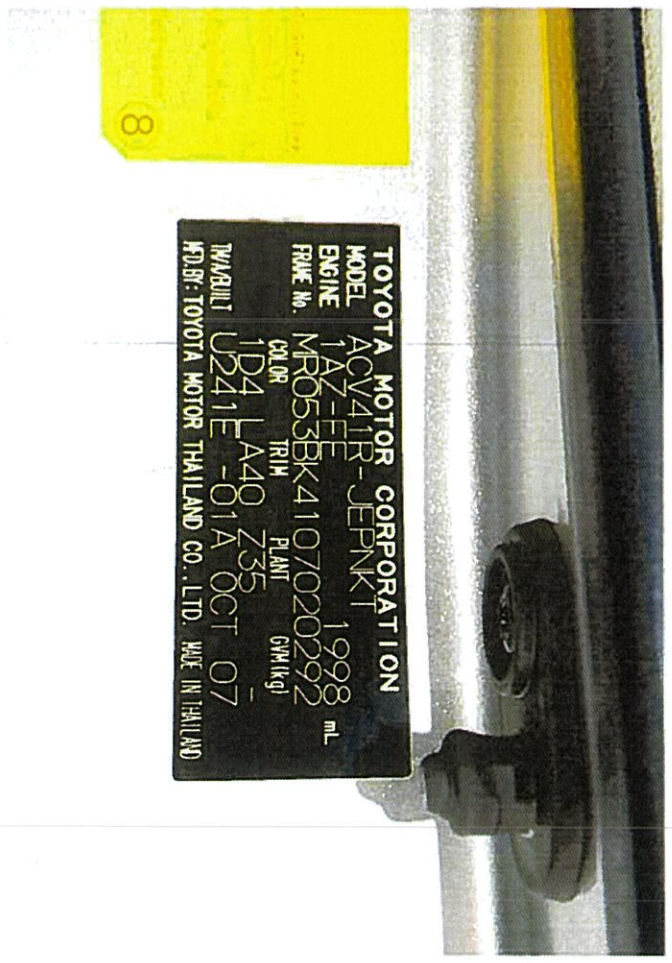
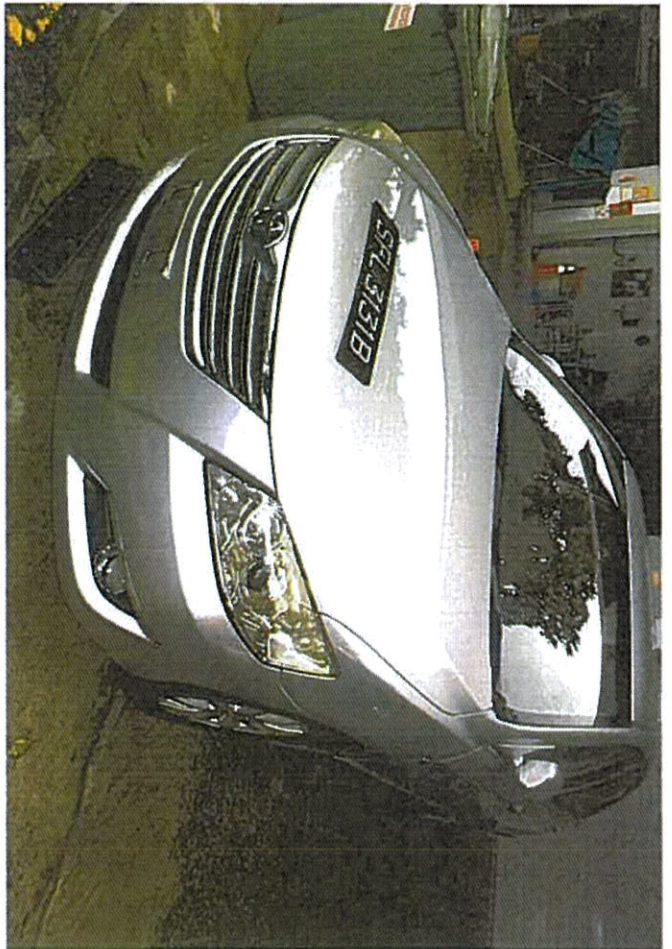
## APPRAISEMENT SCHEDULE

Annex A

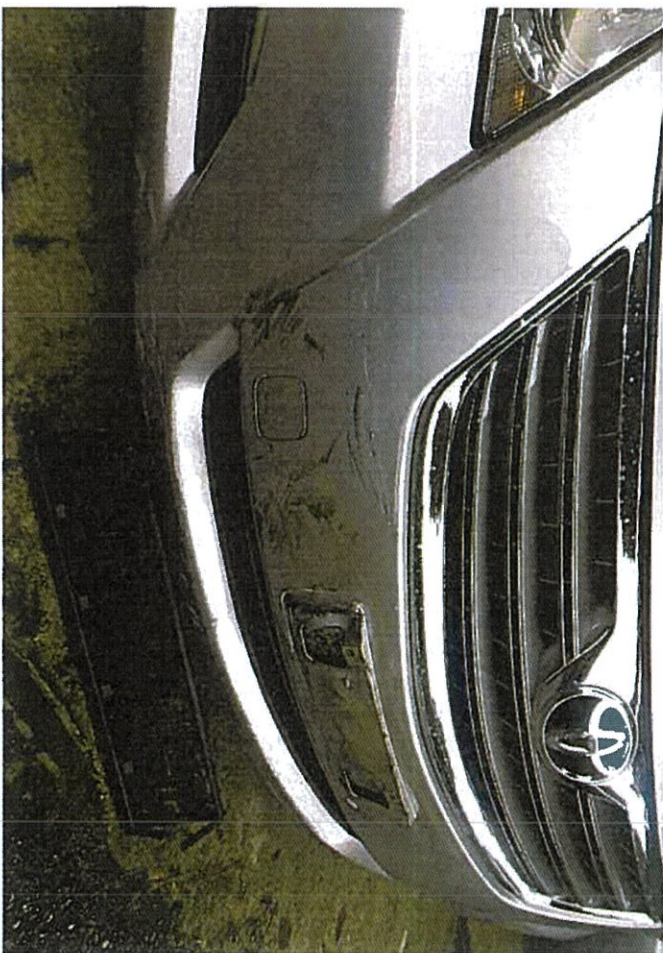
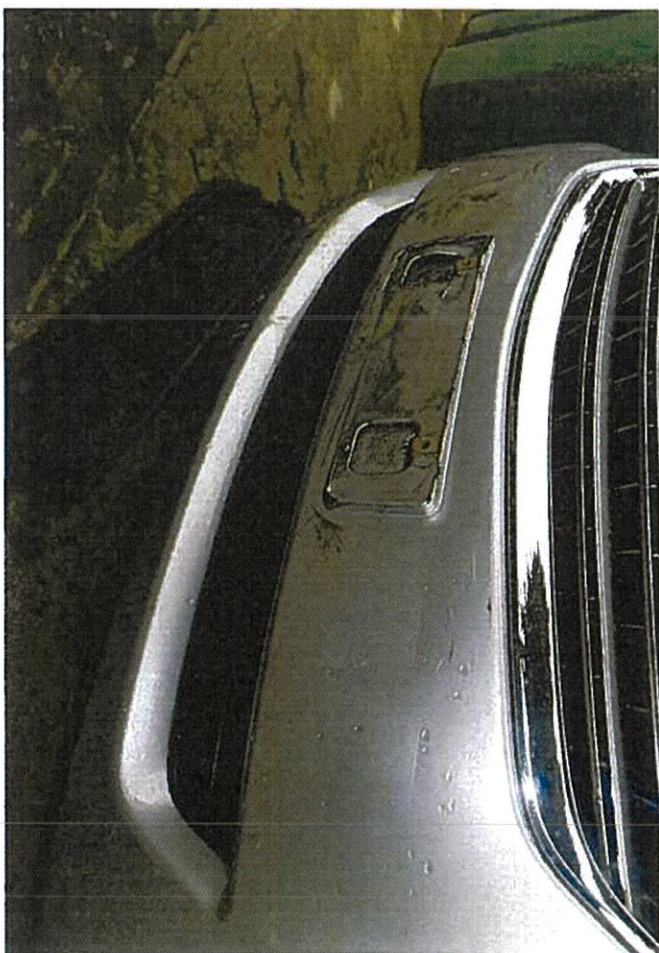
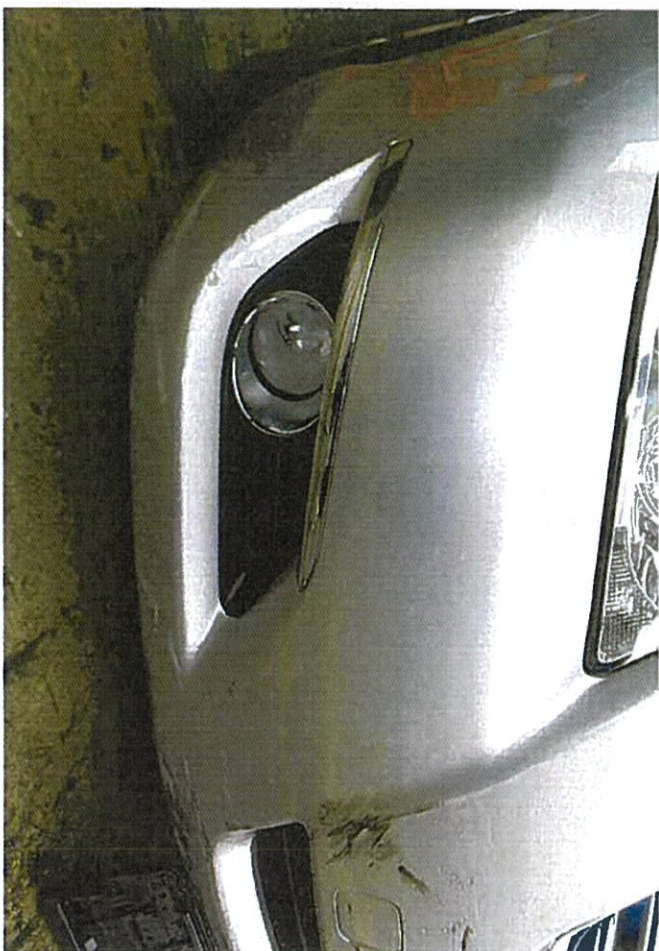
Registration no. : SFL3131B

Our reference : UAM22.10.03-MF-STP-HMS-SFL3131B

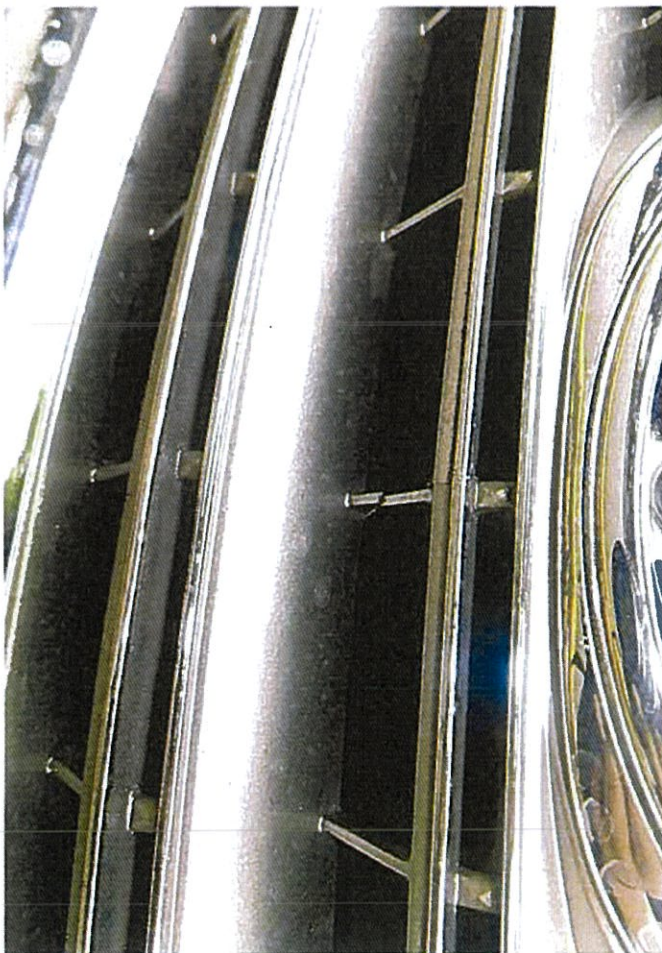
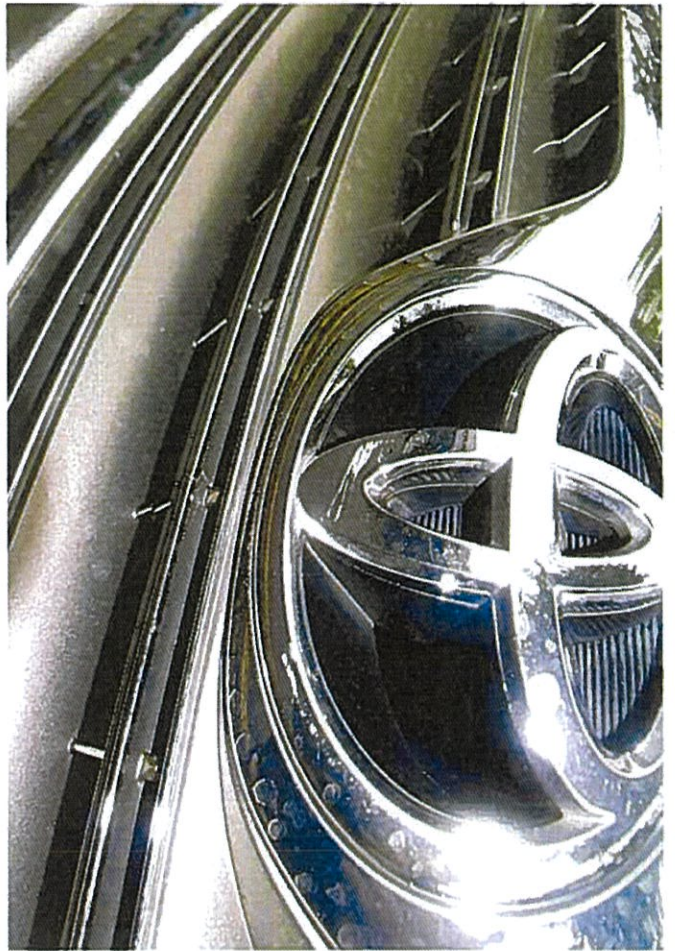
S/N	Qty	Description	Condition / Remarks	Estimate by Wshop SGD	Adjusted Amt SGD
<u>LIST ITEMS</u>					
1	1	Front bumper	Deformed	1157.00	1157.00
2	2	Front bumper side retainer @ SGD 131.60	Necessary	263.20	263.20
3	1	Front bumper reinforcement	Serviceable	520.40	0.00
4	1	Front bumper inner sponge	Torn	288.30	288.30
5	1	Front bumper centre lower grille	Cut/Deformed	275.00	275.00
6	1	Front bumper lower cover o/s	Cut	195.30	195.30
7	1	Front bumper lower cover n/s	Cut	187.55	187.55
8	1	Front grille	Cracked	504.20	504.20
9	1	Front grille logo	Necessary	65.50	65.50
10	1	Front brace panel	Bent	217.00	217.00
				3673.45	3153.05
Less 0% / 25%				0.00	788.26
				3673.45	2364.79
<u>SPECIAL NETT ITEMS</u>					
1	1	Sundries	Necessary	50.00	30.00
2	1set	Front bumper clips	Necessary	80.00	80.00
3	1set	Front grille clips	Necessary	40.00	40.00
4	1	Front number plate with casing	Necessary	70.00	65.00
				240.00	215.00
<b>TOTAL</b>				3913.45	2579.79
<u>LABOUR &amp; MISC CHARGES</u>					
1		To dismantle / renew the accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.	SGD 350.00/day	600.00	350.00
2		To disconnect wire harness of electrical component to facilitate repairs, reconnect and check functions.		80.00	60.00
3		To apply undercoating on the accident repair and replaced panel for rust protection.		200.00	180.00
4		Supply spray paint material and necessary items to respray bonnet front bumper and other affected area / panel.	SGD 300.00/pnl	900.00	600.00
<b>TOTAL</b>				1780.00	1190.00
<b>Total Parts and Labour Cost of Repair</b>				5693.45	3769.79
<b>Less (Lumpsum repair adjustment)</b>					769.79
<b>Adjustment Parts and Labour Cost of Repair</b>					3000.00



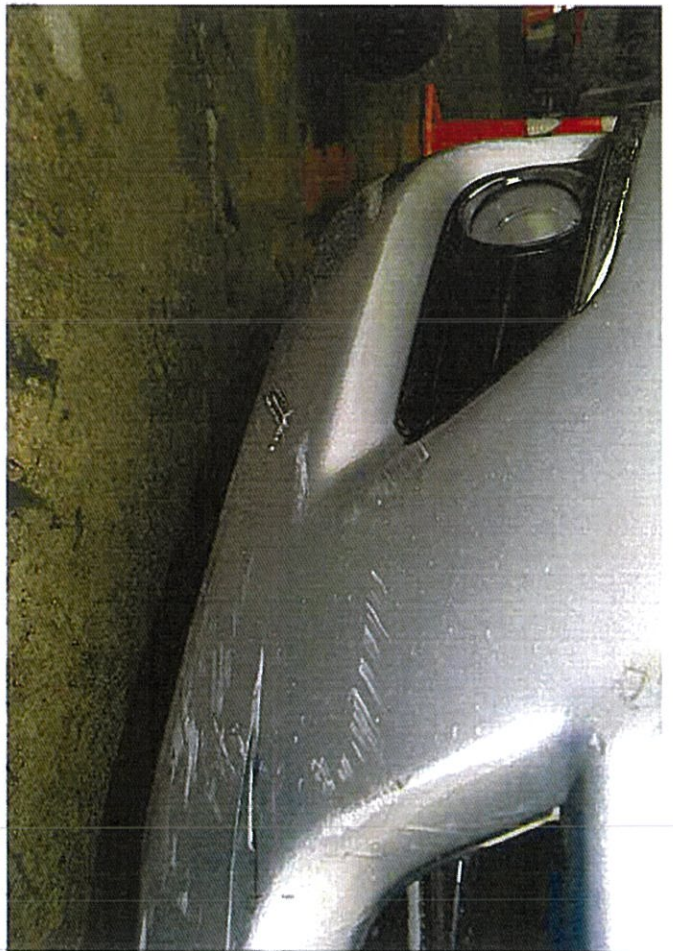
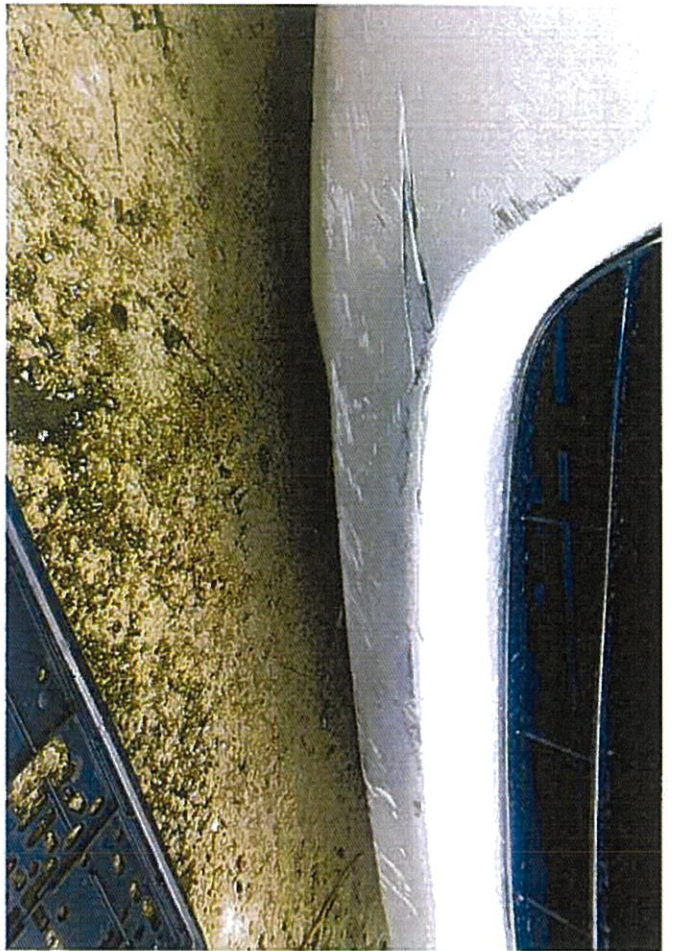




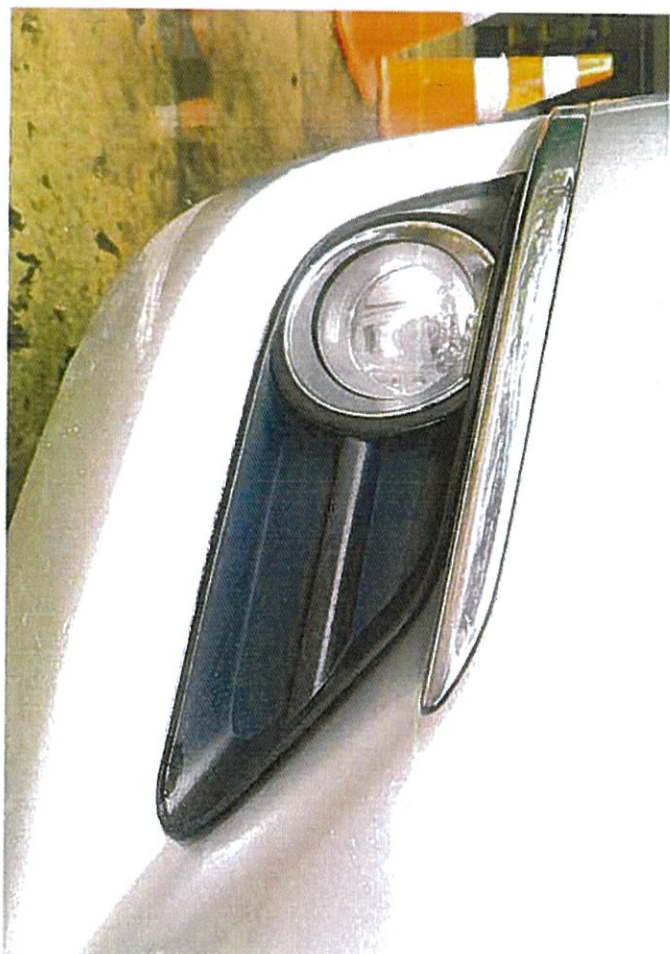




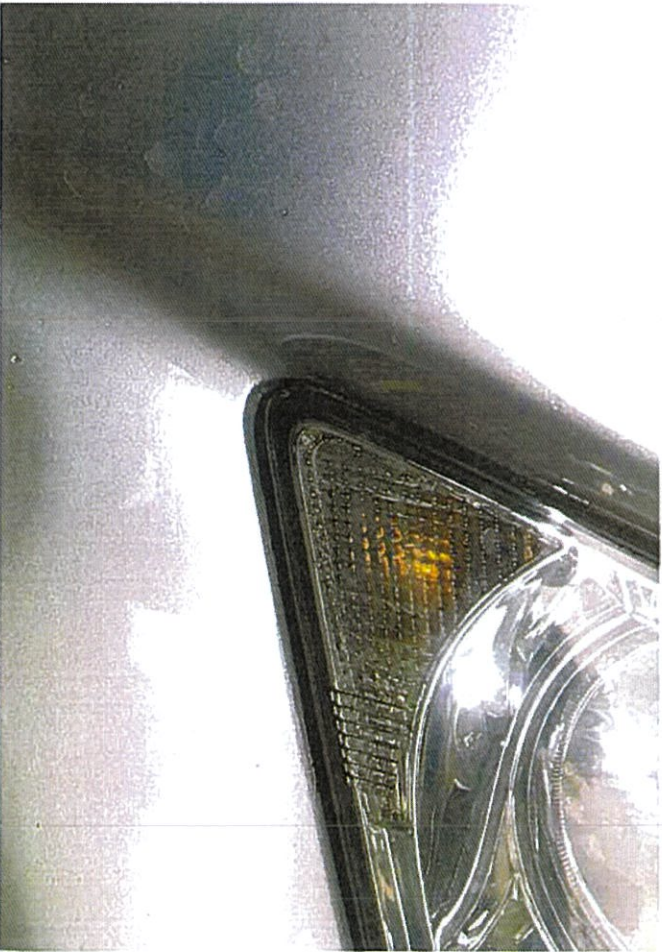
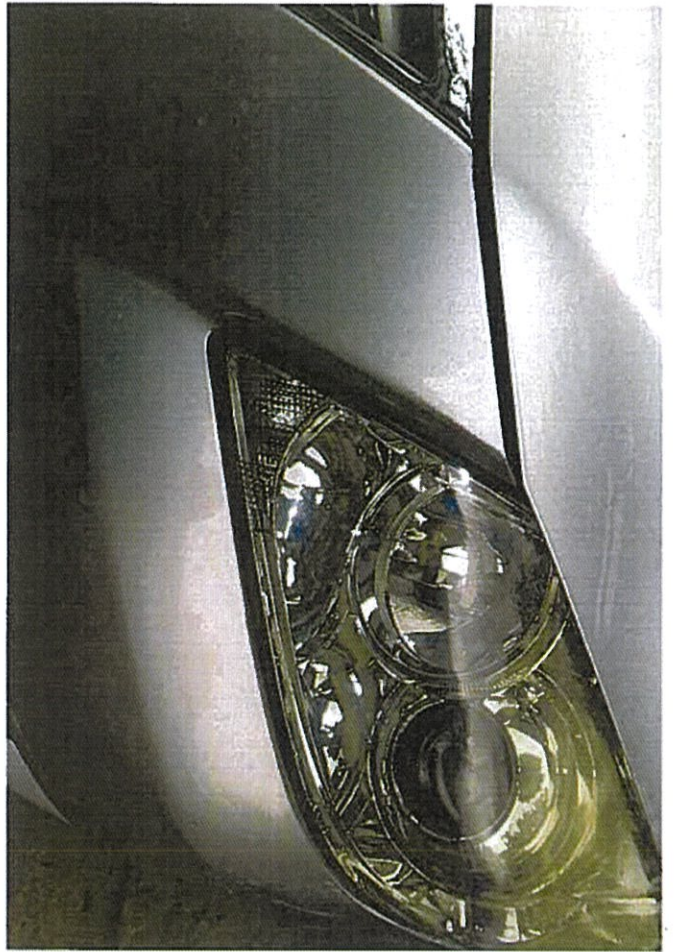
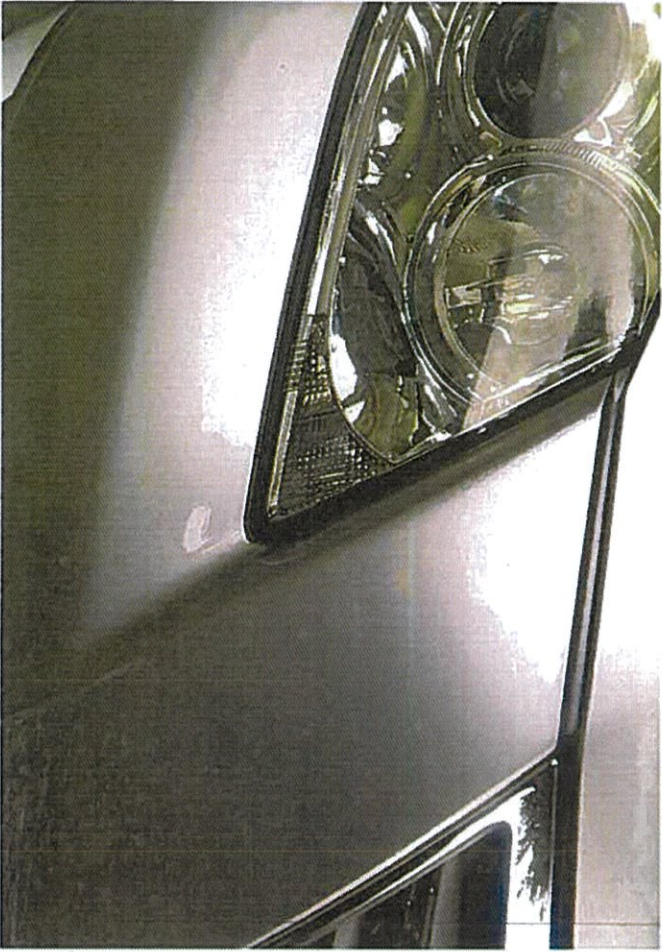








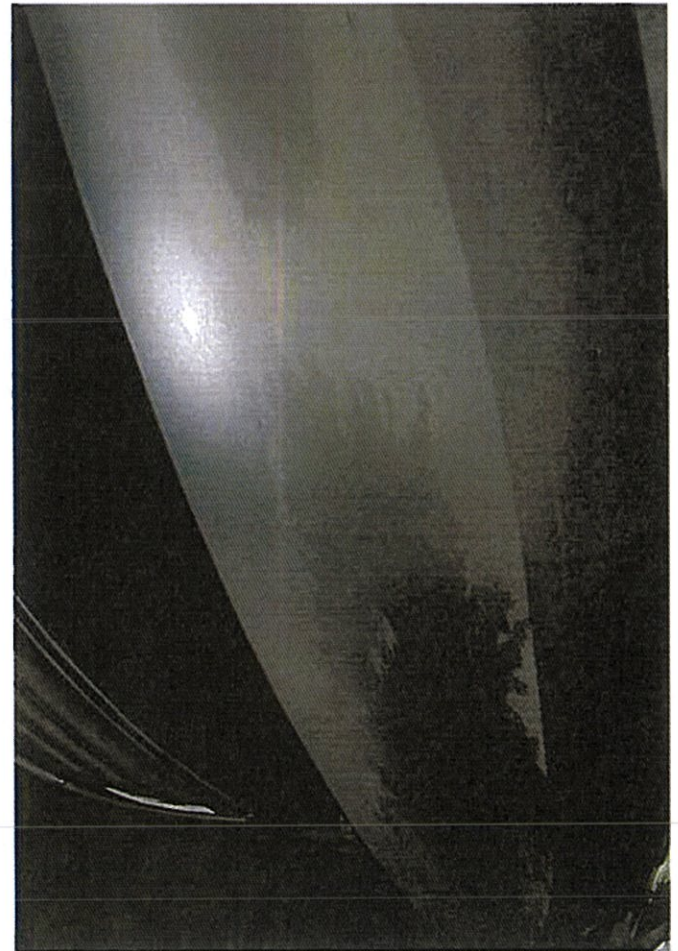
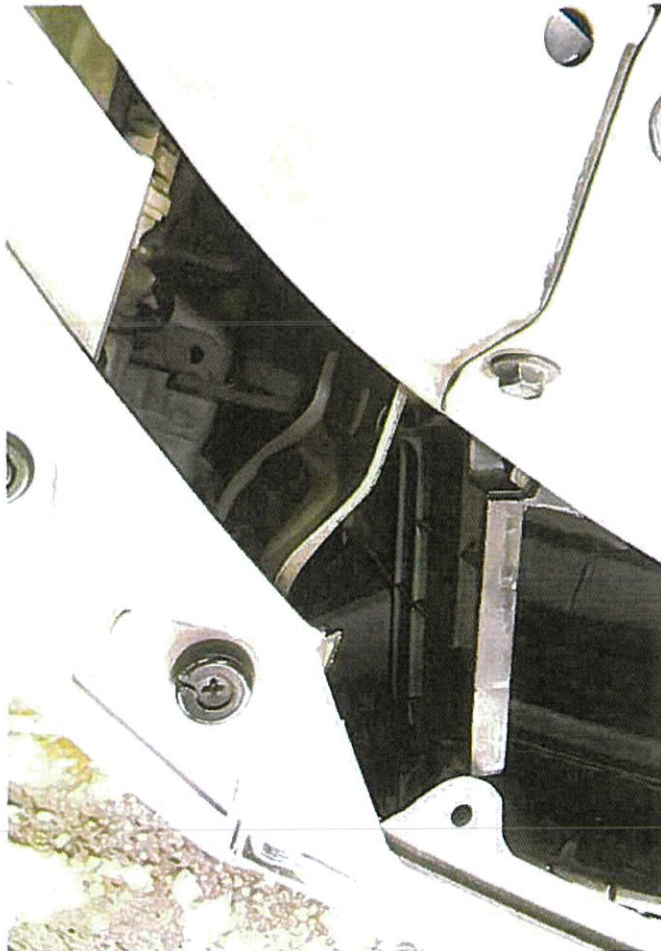
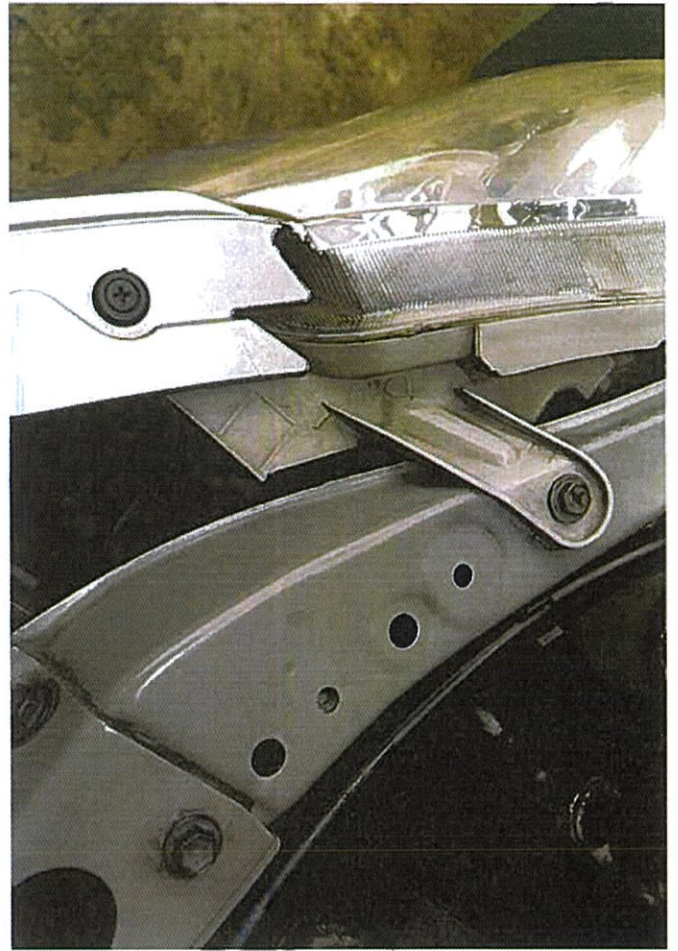
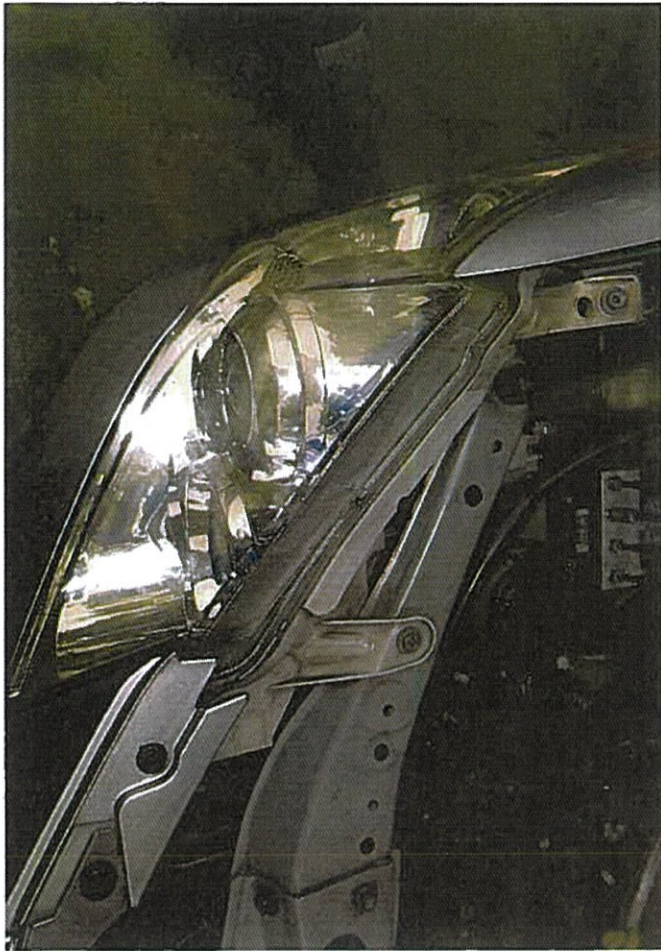




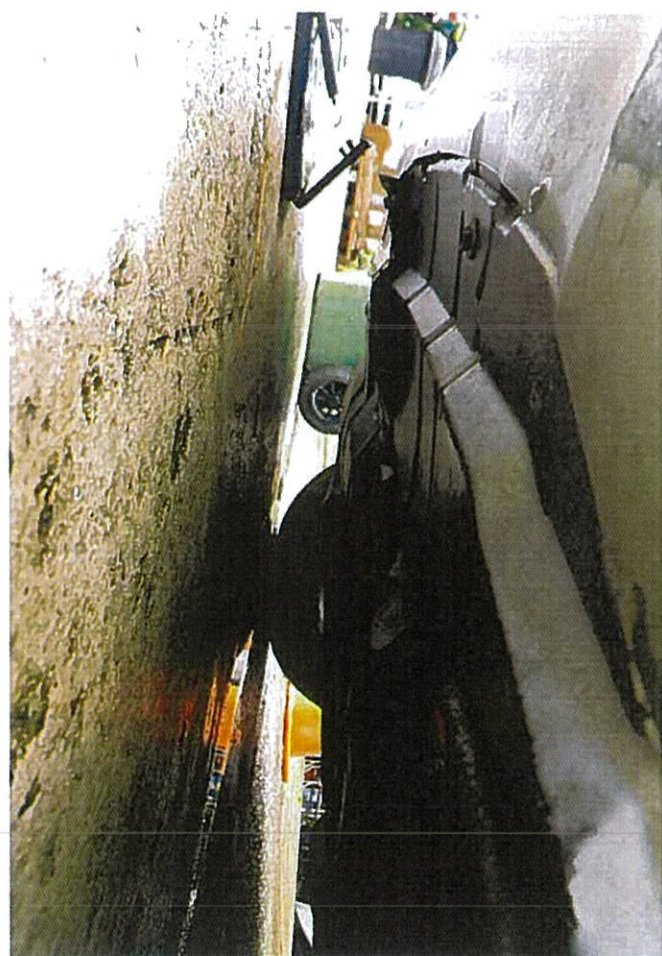
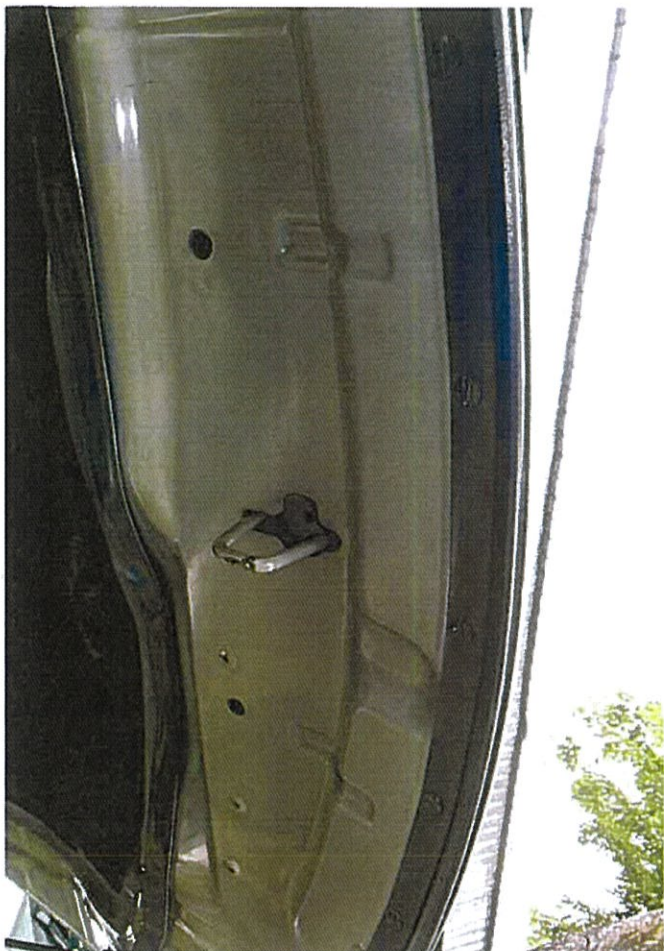




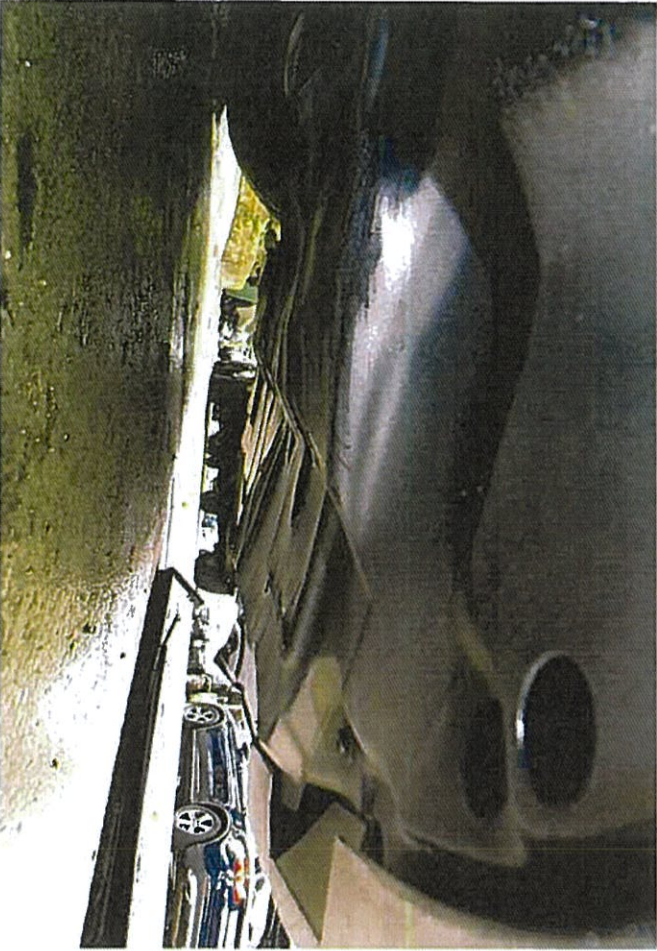




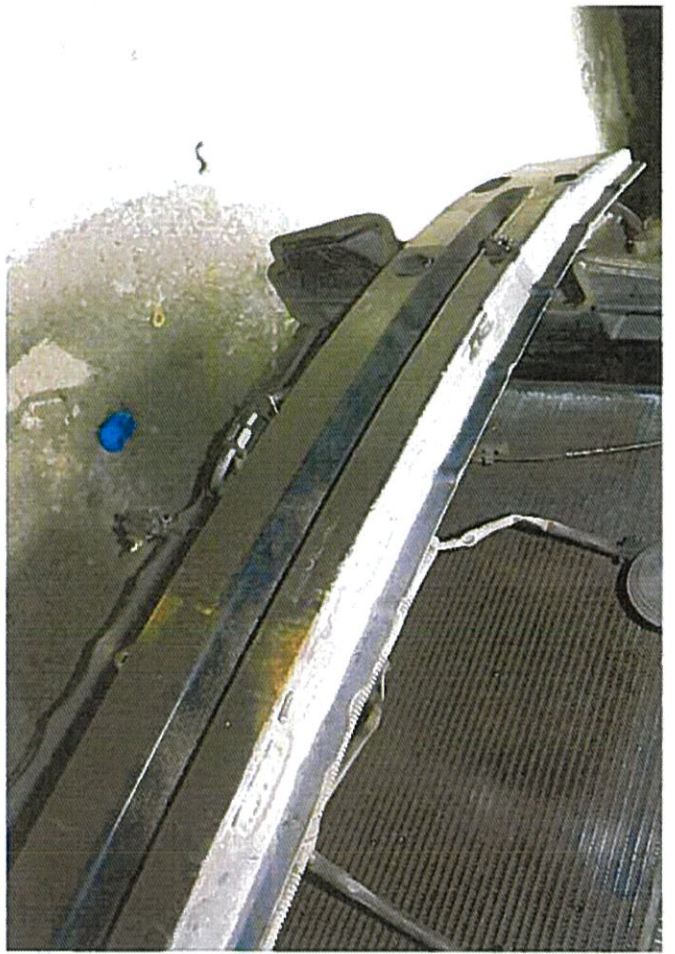








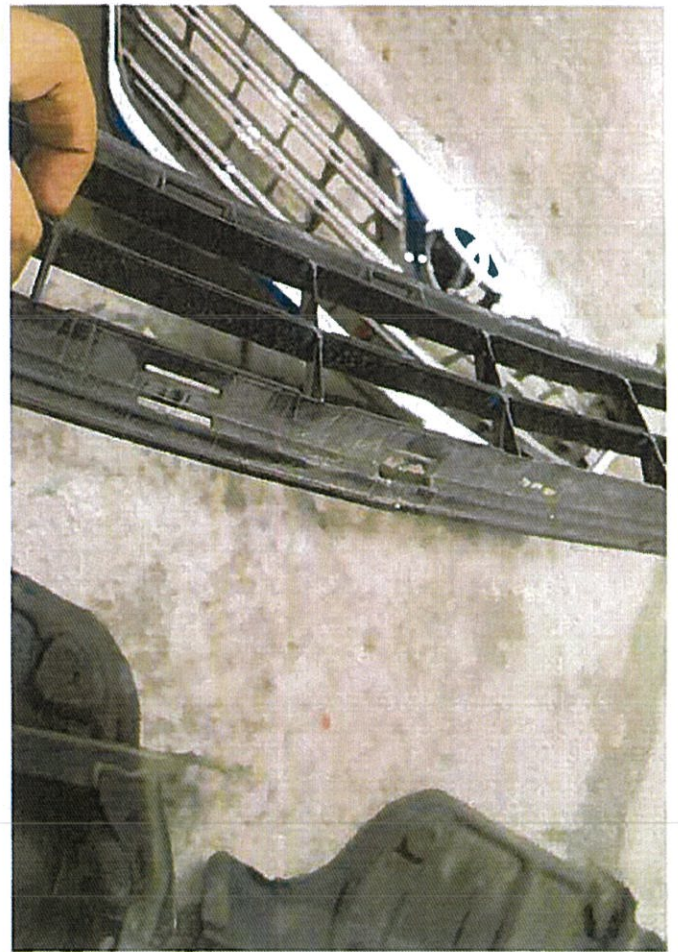
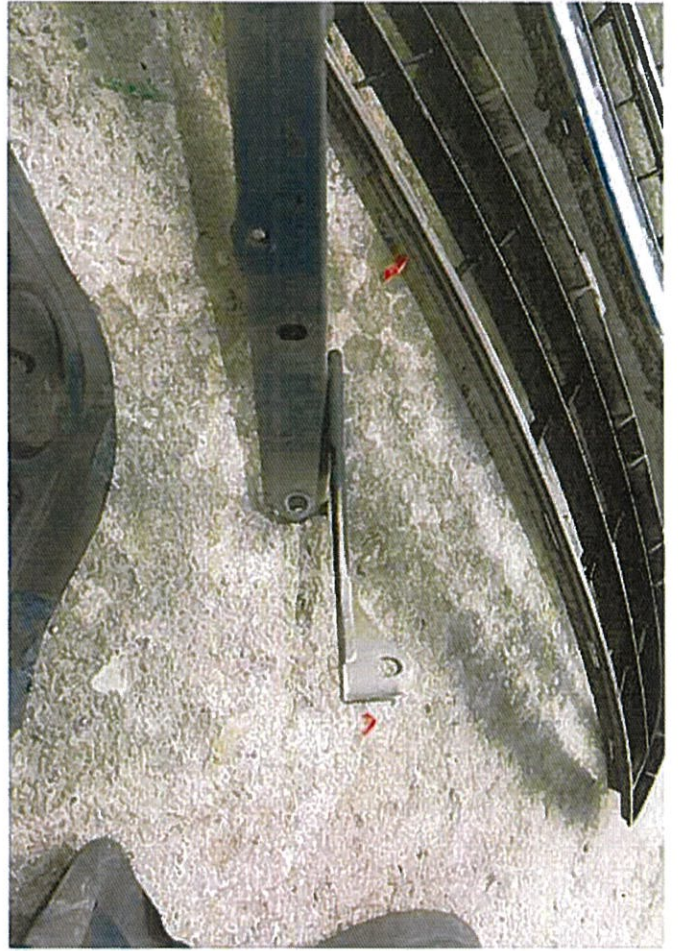
















> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	692J
<b>Vehicle Details</b>	
Vehicle No.:	SFL3131B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 Oct 2022
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0 AUTO ABS AIRBAG
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	1AZE069992
Chassis No.:	MR053BK4107020292
Maximum Power Output:	108.0 kW (144 bhp)
Open Market Value:	\$26,830.00
Original Registration Date:	02 Jan 2008
First Registration Date:	02 Jan 2008
Transfer Count:	2
Actual ARF Paid:	\$29,513.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Nov 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,168.00
COE Rebate Amount:	\$25,878.00
<b>Total Rebate Amount:</b>	<b>\$25,878.00</b>

The information contained herein is correct as at 03 Oct 2022

OK



# Thank you

You have successfully logged out.

Your last login date and time was 03 Oct 2022, 14:25:28.

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## Session Transaction History

S/No.↓	Asset Type⇅	Asset ID⇅	Transaction Type⇅	Transaction Amount(S\$)⇅	Log Date/Time⇅
1	Vehicle	SFB6883Y	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	03 Oct 2022 / 14:28:47



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 14/10/2022

Your Ref No: HONG.SFL3131B

Dear Sir/Madam,

Date of Accident: 02/10/2022 00:00 (SGT)

Vehicle No: SFL3131B

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SFB6883Y	Singapore	(31.00 )	1	(28.97 )
GST Amount				(2.03 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.