

OUR REF: 7005913/TP/SJQ7829Y/AD/31/03/2023 YOUR REF: GBC 3738X | CC4/AIS23003468/PA3

20 April 2023 To: ALLIANZ INSURANCE SINGAPORE PTE LTD 79 ROBINSON ROAD #09-01 SINGAPORE 068897

ACCIDENT INVOLVING: SJQ7829Y AGAINST GBC3738X ON 31/03/2023

LOCATION ALONG : UPPER THOMSON ROAD

We refer to the above matter:

	Ra	te Per Day	Repair/ Claims Day	 Amount Before GST GST 8%		Amount After GST		
Cost of Repair	\$	-	5	\$ 2,700.00	\$	216.00	\$	2,916.00
Loss Of Rental /Use	\$	85.00	5	\$ 425.00	\$	34.00	\$	459.00
LTA/GIA Search Fee	\$	-	0	\$ 1.85	\$	0.15	\$	2.00
Towing Fee	\$	-	0	\$ -	\$	-	\$	-
Surveyor Fee	\$	-	0	\$ -	\$	-	\$	-
Total	\$	85.00	5	\$ 3,126.85	\$	250.15	\$	3,377.00

^{*}Kindly note that GST of 7% applies as the vehicle repair was completed before 31 December 2022.

The accident was caused solely by the negligence of your insured and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

	5		
☺	Letter of Demand	©	Rental Invoice (if any)
©	Final Bill	©	Weekly Statement/Income Tax (if any)
©	Repair Estimate	☺	Letter of Authority
©	GIA Report/Accident Police Report	☺	Discharge Voucher
©	3 rd Party Search Fee	☺	Certificate of Insurance
©	Mileage Record	©	Copy Email of Confirmed Finalize & Liability

Our client has authorized DING AUTO PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above. Please look into our client's claim and revert soonest as possible.

Your Sincerely, Lynn Yap DING AUTO PTE LTD TEL: +65 6452 1208 FAX:+65 6452 0614



DING AUTO PTE LTD

176 Sin Ming Drive #04-06 Sin Ming Autocare Singapore 575721 Office: 6452 1208 Tel: 9231 3123

LETTER OF AUTHORIZATION

DING AUTO PTE LTD

Business Reg. No : 201311788Z 176 SIN MING DRIVE #04-06 SIN MING AUTOCARE SINGAPORE 575721 Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD #09-01

ATTN: MOTOR CLAIMS DEPARTMENT

SINGAPORE 068897

INVOICE DATE I-004623 08/05/2023

GST REG NO :

201311788Z

TERMS

C.O.D.

M/MODEL : VEHICLE NO :

: HYUNDAI AVANTE

SJQ 7829Y

	958936 FAX :	PAGE	: :	1 of 1
ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	COST OF REPAIR - SJQ 7829Y	1	2,700.00	2,700.00
2	LOSS OF RENTAL - 5 DAYS (13/04/2023 - 18/04/2023)	5	85.00	425.00
3	LTA/GIA SEARCH FEE	1	1.85	1.85
			*	
			ý.	
				2 424 5
REMARKS JOB CARD N	: O.: 7005913	SUB TOTAL GST 8%	:	3,126.85
WORK ORDE	ER NO.: 0120871	TOTAL SGD	<u>:</u> :	250.15 3,377.0 0
OIC: CHAN I	KIAN CHUAN / LKK HSIAO TONG	DEDOCTE	•	3,377.00

PAYMENT DETAILS

BANK ACCOUNT NAME: **DING AUTO PTE LTD**BANK TRANSFER: **UOB BANK 348-307-534-9**

Authorised Signatul

YOUR REF: CC4/AIS23003468/PA3 DOA: 31/03/2023 | DOC: 18/04/2023

PAYNOW TO UEN:

201311788Z001

Customer Signature

DEPOSIT

O/S BALANCE

I have inspected and hereby confirmed that the job done and the amount due herein are entire to my satisfaction



176 Sin Ming Drive # 04-08, Sin Ming AutoCare, Singapore 575721 Tel: 6747-6880 Fax: 6352-0443 Co. Reg. No./ GST Reg No.: 201224734R Website: www.mkmcarleasing.com.sg Email: enquiries@mkmcarleasing.com.sg





BILL TO: DING AUTO PTE LTD

176 Sin Ming Drive #04-06 Sin Ming Autocare Singapore 575721

Tel: 64521208 Fax: 64520614

Tax Invoice

Inv No.: INV23040005 Date: 20 Apr 2023

Ref: Currency:SGD

Terms: 30 Days Veh No.: SJM7568X

#	Description	Qty I	иом	Unit Price	Tax Amt	Тах Туре	Taxable Amt
1	Rental (13/04/2023 to 18/04/2023)	5.00	Days	85.00	34.00	GST (SR) (8%)	425.00

Notes:

Please pay within 7 days hereof, time is of the essence. Late Payment Charges on all overdue sums accruing at the rate of 1.5% per month until full payment. Please refer to our terms & conditions. Subtotal : Total Tax : S\$ 425.00 S\$ 34.00

Total:

S\$ 459.00

For MKM Car Leasing Pte Ltd

(Authorised Signature)



176 Sin Ming Drive # 04-08, Sin Ming AutoCare, Singapore 575721 Tel: 6747-6880 Fax: 6352-0443 Co. Reg. No./ GST Reg No.: 201224734R Website: www.mkmcarleasing.com.sg Email: enquiries@mkmcarleasing.com.sg



LEASE AGREEMENT

No. RL20230001

: 13 Apr 2023 | 0000

5 days

S\$ 85.00

S\$ 6.80

S\$ 91.80

S\$ 0.00

18 Apr 2023 | 0000

Date: 13 Apr 2023

VEHICLE DESCRIPTION

Vehicle No.

: SJM7568X

Make

TOYOTA

Model

COROLLA ALTIS 1.6

Chassis No.

MR053ZEE106132081

Engine No.

3ZZ4841142

HIRER PARTICULARS

Name

: WONG WEI SIONG DENNIS

NRIC/FIN/ROC No.

: S7420152J

Address

: 57 Sunrise Ave #03-01

S 806748

Email

: SMARTZWONG@88@GMAIL.COM

IMPORTANT

LEASE DETAILS

Lease Period:

Lease per day

Nett Amount per day

Security Deposit (No GST)

GST 7.00%

Lease Start Date & Time

Lease End Date & Time

It is essential that the vehicle be returned to us not later than the period stated above. On the expiration of that period, all third party or the insurance cover ceases to be effective.

REMARKS

HIRER PARTICULARS

Name

: WONG WEI SIONG DENNIS

NRIC/FIN/Passport No

: S7420152J

Address

: 57 Sunrise Ave #03-01

S 806748

Contact No.

91113658

Driving License No.

S7420152J

Passing Date

26/07/1995

Date of Birth

20/06/1974

Nationality

: SIngaporean

INSURANCE

(a) Own Excess Damage fee per claim is

S\$ 3,000.00;

(b) Third Party Damage Excess fee per claim is

S\$ 3,000.00;

(c) Outside Singapore Damage Excess fee per claim is(d) Addition Own Damage Excess fee per claim

S\$ 4,000.00; S\$ 3.000.00;

is applicable for any of the drivers below:

(i) Aged 24 years old or below;

(ii) Aged 66 years or above; or

(iii) Driving experience in Singapore of less than 2 years under the relevant class of driving license.

(e) Windscreen Damage Excess fee per claim is

S\$ 200.00;



176 Sin Ming Drive # 04-08, Sin Ming AutoCare, Singapore 575721 Tel: 6747-6880 Fax: 6352-0443 Co. Reg. No./ GST Reg No.: 201224734R Website: www.mkmcarleasing.com.sg Email: enquiries@mkmcarleasing.com.sg



No. RL20230001

Date: 13 Apr 2023

LEASE AGREEMENT

PAYMENT

- (a) For cheque payments, please issue the cheque to "MKM Car Leasing Pte Ltd" and indicate the vehicle number on the back of the cheque. The cheques must be delivered to MKM's registered address as stated above and any payment sent to MKM by post will be at your own risk.
- (b) For internet bank transfers, please indicate the vehicle number.
- (c) For wire transfer, the SWIFT details are as follows:-

Bank: OCBC

Account No: 588111484001

Bank Address: 65 Chulia Street, OCBC Centre, Singapore 049513

Bank Code: 7339 Branch Code: 588

SWIFT Code: OCBCSGSG

(d) For Paynow, UEN: 201224734R038.

MKM CAR LEASING



The Agreement herein comprises the Schedule above and the Terms and Conditions annexed hereto. The Hirer confirms that he has read, understood and agreed to the terms of this Agreement.

IN WITNESS whereof the Parties hereto have set their hands the day and the year first above written.

Hirer's Signature
Wong Wei Siong Dennis

Hirer's Signature Wong Wel Siong Dennis Rented out by Leasing Consultant MKM Car Leasing

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gbc3738x

Date of Accident

31/03/2023



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Requested ByLynn Yap (Ding Auto Pte Ltd)

Payment details

Request Amount: \$\$1.85 GST Amount: \$\$0.15

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735

Hsiao Tong (LKKAuto)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Sent: Monday, 8 May 2023 3:48 PM

To: Hsiao Tong (LKKAuto)

Cc: Kenneth Ding; Henry Lee (Ding Auto); Accounts (Ding Auto); Edmund Choy; Admin

A; Andric Tan (LKK Auto)

Subject: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 -

PENDING PAYMENT / LKK REF: CC4/AIS23003468/PA3

Attachments: LOA.jpg; TAX INVOICE.jpg; DV.jpg

Dear Hsiao Tong,

Kindly refer to the attachment for the signed Discharge Voucher & Tax Invoice for your payment processing.

Kindly let us know if you need the hard copy of the signed Discharge Voucher & Tax Invoice, if not we will only send a soft copy to you.

Please process the payment to **Ding Auto Pte Ltd** upon receiving of Discharge Voucher & Tax Invoice.

For Cheque Payment, please mail to:

176 Sin Ming Drive #04-06 Sin Ming Autocare Singapore 575721

For Bank Transfer/Paynow:

Bank Account Payee Name: Ding Auto Pte Ltd Bank Name: United Overseas Bank (UOB)

Bank Account No.: 348-307-534-9 Paynow UEN: 201311788Z001

Please do not hesitate to contact us for further assistance, thank you.

Best Regards,



On Mon, May 8, 2023 at 2:42 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs.

Please send us the tax invoice via email. Thanks.
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: chewht@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Lynn Yap (Ding Auto) < Claims@dingauto.sg > Sent: Monday, May 8, 2023 2:11 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: Kenneth Ding < kenneth.ding@dingauto.sg >; Henry Lee (Ding Auto) < sa0406@dingauto.sg >; Accounts (Ding Auto) < accounts@dingauto.sg >; Edmund Choy < estimator@dingauto.sg >; Admin A < admin-a@lkkauto.com >; Andric Tan (LKK Auto) < andrictan@lkkauto.com > Subject: Re: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REFCC4/AIS23003468/PA3
Dear Hsiao Tong,
Noted, do we need to upload the tax invoice & DV in Merimen?
Kindly advise, thank you.
Best Regards,

Lynn Yap

Claims Department

Sent: Monday, May 8, 2023 11:45 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Andric Tan (LKK Auto) < andrictan@lkkauto.com >

Mobile +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg Email claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Mon, May 8, 2023 at 2:08 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Dear Lynn,
No DV for Allianz DS case. Thanks.
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: chewht@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
S(408933)
From: Lynn Yap (Ding Auto) < Claims@dingauto.sg>

 $\textbf{Cc:} \ \ \textbf{Kenneth Ding} < \underline{\textbf{kenneth.ding@dingauto.sg}}; \ \textbf{Henry Lee (Ding Auto)} < \underline{\textbf{sa0406@dingauto.sg}}; \ \textbf{Accounts (Ding Auto)} < \underline{\textbf{accounts@dingauto.sg}}; \ \textbf{Edmund Choy} < \underline{\textbf{estimator@dingauto.sg}}; \ \textbf{Admin A} < \underline{\textbf{admin-a@lkkauto.com}};$

Subject: Re: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REF: CC4/AIS23003468/PA3
Dear Hsiao Tong,
We are agreeable to your offer.
Kindly advise if there's any DV needed to be signed before we can issue tax invoice to you, thank you.
Best Regards,
Lynn Yap Claims Department
Mobile +65 9385 8368 Office +65 6452 1208 Web www.dingauto.sg Email claims@dingauto.sg HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721 Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645
On Mon, May 8, 2023 at 11:37 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote: 'WITHOUT PREJUDICE' SAVE AS TO COSTS
Dear Sirs
Solely for purposes of amicable settlement, we are agreeable to resolve the matter at \$\frac{\\$\\$3,377.00(all in)}{\\$\sigma}\$ in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.
If the above offer is accepted, kindly confirm settlement by providing a copy of the <u>Letter of Authorization</u> / <u>Warrant to Act</u> and your <u>Bank details</u> for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on 31-Mar-2023. Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability. Thank you. Best Regards, Hsiao Tong, Chew (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) < Claims@dingauto.sg>

Sent: Thursday, May 4, 2023 12:54 PM

To: Andric Tan (LKK Auto) < andrictan@lkkauto.com >

Cc: Kenneth Ding < kenneth.ding@dingauto.sg>; Henry Lee (Ding Auto) < sa0406@dingauto.sg>; Accounts (Ding Auto) < accounts@dingauto.sg>; Edmund Choy < estimator@dingauto.sg>; Admin A < admin-a@lkkauto.com> Subject: Re: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK

REF: CC4/AIS23003468/PA3

Dear Andric,

We would like to check and follow up on the offer.

Kindly assist us to expedite the offer as soon as possible, thank you.

Best Regards,

Lynn Yap

Claims Department

Mobile +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg Email claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Wed, Apr 26, 2023 at 11:00 AM Lynn Yap (Ding Auto) < <u>Claims@dingauto.sg</u>> wrote:

Dear Andric,

Kindly refer to the attached rental agreement as per requested, thank you.

Best Regards,

Lynn Yap

Claims Department

Mobile +65 9385 8368 Office +65 6452 1208
Web www.dingauto.sg Email claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Mon, Apr 24, 2023 at 4:33 PM Andric Tan (LKK Auto) < andrictan@lkkauto.com > wrote:

WIIHOUT PREJUDICE

Dear Lynn,

Please provide vehicle rental agreement.

Best Regards,

Andric Tan Wei Cin (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: andrictan@lkkauto.com|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) < Claims@dingauto.sg>

Sent: Thursday, April 20, 2023 10:39 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Kenneth Ding < kenneth.ding@dingauto.sg>; Henry Lee (Ding Auto) < sa0406@dingauto.sg>; Accounts (Ding Auto) < accounts@dingauto.sg>; Edmund Choy < estimator@dingauto.sg>; Admin A < admin-a@lkkauto.com> Subject: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REF:

CC4/AIS23003468/PA3

WITHOUT PREJUDICE

DING AUTO PTE LTD

Dear Hsiao Tong,

Kindly refer to attachment for our supporting documents to claim against your insured.

We have completed the repair of the vehicle due to the said accident above, vehicle collected and has been finalized.

We would like to claim for our client as per following:

Recommended Repair Days: 05

Sunday, Public Holiday/etc: 00

Total Claim Days: **05**

Cost of Repair: \$ 2,916.00

Loss of U	se/Rental: \$ 459.00
LTA/GIA	Search Free: \$ 2.00
Surveyor	Fee: \$ 0.00
Total: \$:	3 <u>.377.00</u>
Kindly re	vert to us with an offer to close this case as soon as possible.
Please do	not hesitate to contact us for further assistance, thank you.
Best Rega	ards,
	Lynn Yap Claims Department
	Mobile +65 9385 8368 Office +65 6452 1208 Web www.dingauto.sg Email claims@dingauto.sg HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721 Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645
On Mon, A	Apr 10, 2023 at 1:59 PM Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> > wrote:
WITHOU	T PREJUDICE
Dear Sirs	,
We refer	to the above matter.
	e informed that basing on the accident statements submitted by both parties, the liability is clear / DLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above ed case.
	ote that this e-mail is on without prejudice basis which does not amount to an authorisation of repair lient's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to

the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.
Thank you.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: chewht@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 April 2023 1:58 PM **To:** JAEAUTO@PACIFIC.NET.SG

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBC3738X(ALLIANZ) AND

SJQ7829Y AT/ALONG UPPER THOMSON ROAD ON 31/03/2023

JAE AUTO PTE LTD [By Email Only]

DRIVER: CHUNG SOO ONN

Dear Sir/Madam,

You Ref: GBC3738X

Our Ref: CC4/AIS23003468/pa3

ACCIDENT INVOLVING GBC3738X(ALLIANZ) AND SJQ7829Y AT/ALONG UPPER THOMSON ROAD ON 31/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SJQ7829Y** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)