

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 May 2023 11:37 AM
To: 'Lynn Yap (Ding Auto)'
Cc: Kenneth Ding; Henry Lee (Ding Auto); Accounts (Ding Auto); Edmund Choy; Admin A; Andric Tan (LKK Auto)
Subject: RE: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REF: CC4/AIS23003468/PA3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,377.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **31-Mar-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Thursday, May 4, 2023 12:54 PM
To: Andric Tan (LKK Auto) <andrictan@lkkauto.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Henry Lee (Ding Auto) <sa0406@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>; Edmund Choy <estimator@dingauto.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REF: CC4/AIS23003468/PA3

Dear Andric,

We would like to check and follow up on the offer.
Kindly assist us to expedite the offer as soon as possible, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Wed, Apr 26, 2023 at 11:00 AM Lynn Yap (Ding Auto) <Claims@dingauto.sg> wrote:

Dear Andric,

Kindly refer to the attached rental agreement as per requested, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Mon, Apr 24, 2023 at 4:33 PM Andric Tan (LKK Auto) <andrichtan@lkkauto.com> wrote:

WIIHOUT PREJUDICE

Dear Lynn,

Please provide vehicle rental agreement.

Best Regards,

Andric Tan Wei Cin (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: andriktan@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>

Sent: Thursday, April 20, 2023 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Henry Lee (Ding Auto) <sa0406@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>; Edmund Choy <estimator@dingauto.sg>; Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM: ACCIDENT INVOLVING SJQ7829Y & GBC3738X ON 31/03/2023 - PENDING OFFER / LKK REF: CC4/AIS23003468/PA3

WITHOUT PREJUDICE

DING AUTO PTE LTD

Dear Hsiao Tong,

Kindly refer to attachment for our supporting documents to claim against your insured.

We have completed the repair of the vehicle due to the said accident above, vehicle collected and has been finalized.

We would like to claim for our client as per following:

Recommended Repair Days: 05

Sunday, Public Holiday/etc: 00

Total Claim Days: **05**

Cost of Repair: \$ 2,916.00

Loss of Use/Rental: \$ 459.00

LTA/GIA Search Free: \$ 2.00

Surveyor Fee: \$ 0.00

Total: **\$ 3,377.00**

Kindly revert to us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance, thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6452 1208
Web www.dingauto.sg **Email** claims@dingauto.sg
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

On Mon, Apr 10, 2023 at 1:59 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the **liability is clear** / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)