

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 3 April 2023 2:32 pm
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000784 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING YN3845P AND YQ4768G AT JUNCTION OF WEST COAST LINK ON 30.03.2023
Attachments: SS2Z23410006_01-04-2023_161422.pdf

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Monday, 3 April 2023 2:31 pm
To: zul@juseq.com.sg; admin-a@lkkauto.com; admin-d@lkkauto.com; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: ERGO REF. CDMCG23000784 - NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING YN3845P AND YQ4768G AT JUNCTION OF WEST COAST LINK ON 30.03.2023

Hi LKK,

Officer-in-Charge : Ivy Yong

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Monday, 3 April 2023 10:36 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg

Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING YN3845P AND YQ4768G AT JUNCTION OF WEST COAST LINK ON 30.03.2023

Dear Sirs

Your Ref: YQ4768G

Our Ref: JEQ/ 230274 /0323 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: YN3845P

We refer to your email below.

We would like to inform that our client is agreeable to the appointment of **LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle YN3845P.

Please be advised that our client's vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client's repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Friday, March 31, 2023 2:29 PM

To: zul@juseq.com.sg

Subject: FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING YN3845P AND YQ4768G AT JUNCTION OF WEST COAST LINK ON 30.03.2023

Dear Zul

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Friday, 31 March 2023 12:57 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: claims@juseq.com.sg; autohub325@gmail.com
Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING YN3845P AND YQ4768G AT JUNCTION OF WEST COAST LINK ON 30.03.2023

Dear Sirs

Your Ref: **YQ4768G**
Our Ref: JEQ/ YN3845P /0323 (AHE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: YN3845P

We act for the owner / owners of motor vehicle no. **YN3845P**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's GIA report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. YN3845P.

We would like to inform that our clients / client will be sending their / his / her vehicle no. YN3845P to the workshop as stated below: -

Automobile Hub Enterprise
1 Kaki Bukit Ave 6, Autobay, #01-15
Singapore 417883
H/Pl: 9786 4483 (Ah Xiong)

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. YN3845P.

We look forward to hearing from you by the stipulated time.

With Regards

Zul
On behalf of Mr. Caleb Tan
JusEquity Law Corporation

133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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