

Meng Yan (LKK Auto)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Monday, 3 April 2023 2:31 pm
To: assignments; SUR
Cc: admin-d; HD Perfect Autowork; Wong, Seok Hiang Betty; Chan, Shu Hui Agnes
Subject: RE: SOMPO REF:CMTD2301323/AGC - RE: SFK3836G (Pre-Inspection) / Your Vehicle : SLZ5972H | DOA : 01/04/2023

Our claim reference: CMTD2301323/AGC

Dear LKK AUTO CONSULTANTS,

Kindly assist to arrange Mr. Adrian Ling as "SJE" to conduct the mentioned survey for SFK 3836G at the mentioned location.

Both SAS reports not available.

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, April 3, 2023 12:36 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: Re: SOMPO REF:CMTD2301323/AGC - RE: SFK3836G (Pre-Inspection) / Your Vehicle : SLZ5972H | DOA : 01/04/2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Irene,

Please arrange **LKK Auto Consultants (Adrian Ling)** to come and conduct the survey for vehicle SFK3836G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Apr 3, 2023 at 10:40 AM Henry, Irene James <irene.henry@sompo.com.sg> wrote:

Our Reference : CMTD2301323/AGC

Your Reference: SFK3836G

Date: 03/04/2023

EMAIL ONLY

Attention:

M/s HD PERFECT AUTOWORK PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLZ 5972H & SFK 3836G ON 01.04.2023

We refer to your notice of accident via email dated 03/04/2023.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 6329 5327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow Boxiong
	FormTeam Consultancy	Frankie Pang
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Raleigh Services	Andrew Ow Yong

	Priority Services	Jimmy Lee
	In-house surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555



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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, April 3, 2023 9:09 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: SFK3836G (Pre-Inspection) / Your Vehicle : SLZ5972H | DOA : 01/04/2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **Ang Leong Kee** to notify you of a road traffic accident on **01/04/2023** at about **14:50 hours** at/along **CTE towards City (Before Braddell Road Exit)** involving our client's/customer's vehicle registration number **SFK3836G** and vehicle registration number **SLZ5972H** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.**

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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Singapore 415875