

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 6 April 2023 3:34 pm
To: cathjoychua@gmail.com; yapclp@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SJR958Z (AIG) AND SMR930S AT/ALONG HOUGANG ST 21 TOWARDS UPPER SERANGOON ROAD ON 30/03/2023

Dear Chua Pheng Tong, Catherine & Yap chor Leong, Patrick,

Our Ref: CC6/AIG23003445/Aya3

ACCIDENT INVOLVING SJR958Z (AIG) AND SMR930S AT/ALONG HOUGANG ST 21 TOWARDS UPPER SERANGOON ROAD ON 30/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMR930S** against your insurance policy.

Based on the accident report and both parties' video footages, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)