

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Date:** Tue, 11 Apr 2023 16:22 +0800  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM23D202488/C02/ GBG4537G/TANCHC / RE: Direct Settlement - Accident Involving GBG4537G (OI : CTI - TBA) and SHA7455A (TP : LKK REF - CC3/CTI23003431/Tpa3) on 23/03/2023  
**Attachments:** 1 (Access the files in Attachments panel)

*Message Classification: Confidential*

Dear Hsiao Tong,

Enclosed OI SAS for your necessary action.

Please obtain video footage from 3P to sustain their statement.

In the absence of any evidence, 50-50 settlement will be reasonable.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, April 11, 2023 4:05 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM23D202488/C02/ GBG4537G/TANCHC / RE: Direct Settlement - Accident Involving GBG4537G (OI : CTI - TBA) and SHA7455A (TP : LKK REF - CC3/CTI23003431/Tpa3) on 23/03/2023

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, April 5, 2023 5:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM23D202488/C02/ GBG4537G/TANCHC / RE: Direct Settlement - Accident Involving GBG4537G (OI : CTI - TBA) and SHA7455A (TP : LKK REF - CC3/CTI23003431/Tpa3) on 23/03/2023

Dear Hsiao Tong,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, April 4, 2023 11:44 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** O/R: SNM23D202488/C02/ GBG4537G/TANCHC / RE: Direct Settlement - Accident Involving GBG4537G (OI : CTI - TBA) and SHA7455A (TP : LKK REF - CC3/CTI23003431/Tpa3) on 23/03/2023

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM23D202488/C02/ GBG4537G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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