

Meng Yan (LKK Auto)

From: Rajes (LKK Auto)
Sent: Friday, 31 March 2023 2:54 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); assignments; SUR
Subject: RE: ERGO REF. CDMCG23000720 - PRS TO BE ARRANGE @ Z-ONE / OWD
DAMAGE CLAIM- AG FOODWERKS / Policy No: DMCG22011458 GBL490G

Dear Pauline,

Thank you for the assignment.
Repairer arrange survey on Monday 3/4/2023.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, March 31, 2023 2:31 PM
To: Nur Syafirah <service@z-one.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: ERGO REF. CDMCG23000720 - PRS TO BE ARRANGE @ Z-ONE / OWD DAMAGE CLAIM- AG FOODWERKS / Policy No: DMCG22011458 GBL490G

Hi LKK,

Officer-in-Charge : Foo Ai Nghoh

*** Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization.

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988



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From: Nur Syafirah <service@z-one.com.sg>
Sent: Friday, 31 March 2023 10:47 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Syafirah <enquiry@z-one.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: Re: DS) PRS TO BE ARRANGE @ Z-ONE / OWD DAMAGE CLAIM- AG FOODWERKS / Policy No: DMCG22011458 GBL490G

Dear Sir/Mdm,

Reminder.

Thank you.

Best Regards,
Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6,
#01-85/87 Autobay @ Kaki Bukit
Singapore 417883
Tel: 66342112 Fax: 6634 2122

On 29/3/2023 6:23 pm, Nur Syafirah wrote:

Dear Sir/Mdm,

Own Damage Claim

We are instructed by your insured **AG FOODWERKS** Policy No: **DMCG22011458** Vehicle No. **GBL490G** to arrange for an Own Damage Claim.

Kindly arrange for a survey for your insured vehicle **GBL490G** at **1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883**.

Vehicle is already in the workshop yet.

We have not receive the GIA Report from your insured.
We'll forward it to you once we receive it.

Please contact Sya- 66342112 for any further clarifications.

Thank you!

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Best Regards,
Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6,
#01-85/87 Autobay @ Kaki Bukit
Singapore 417883
Tel: 66342112 Fax: 6634 2122

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