

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 1 August 2023 1:59 PM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Admin A
Subject: RE: REVISE SETTLEMENT DUE TO LTA SEARCH FEE / OUR REF:BUS/03/23/7026(Allianz)
- ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave
5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF:
CC4/AIS23003406/Kya3

Without Prejudice
SAVE AS TO COSTS

Dear Karen,

We refer to the above matter.

Pls be informed that we have to revise our settlement sum to \$3,401.85 due to LTA Search Fee as follows:-

1. Cost of Repair	\$ 2,200.00
2. Loss of Use (4 days x \$300)	\$ 1,200.00
3. LTA/GIA Search Fee	\$ 1.85
Total	\$ 3,401.85

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at S\$3,401.85 (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on 28-March-2023.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,

Ezlyna

LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>
Sent: Tuesday, July 18, 2023 10:18 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LETTER OF AUTHORISATION / OFFER / OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

WITHOUT PREJUDICE

Dear Ezlyna,

Enclose herewith a copy of ATA as you requested for. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, July 18, 2023 9:05 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LETTER OF AUTHORISATION / OFFER / OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

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Dear Karen,

We refer to the above matter.

Attachments on previous email was DV & Letter of Authorisation for SMB1408L.

Pls find enclosed herewith Letter of Authorisation for your endorsement & return for processing payment. Thank you.

With warmest regards,
Ezlyna

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>
Sent: Thursday, July 13, 2023 10:16 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

WITHOUT PREJUDICE

Dear Ezlyna,

Enclose herewith a copy of our duly-signed DV & ATA for your information and necessary action.
Payment please made to SMRT BUSES LTD & our bank details as follows:

Name of Beneficiary: SMRT BUSES LTD

Bank Code: 7171

Account No: 018-002634-1

Address Of Beneficiary:

2 Tanjong Katong Road
Singapore 437161
#08-01, Tower 3
Paya Lebar Quarter

SWIFT Code: DBSSSGSG

Beneficiary's Bank Name: DBS Bank

Beneficiary's Bank Address:
12 Marina Boulevard
DBS Asia Central

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

Sent: Thursday, July 13, 2023 9:39 AM

To: ezlyna@lkkauto.com

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: RE: OFFER / OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

WITHOUT PREJUDICE

Dear Ezlyna,

Your offer is accepted.
Please let us have your DV soon. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, 27 June 2023 3:39 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

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Without Prejudice

Dear Hua Yen,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair	\$ 2,200.00
2. Loss of Use (4 days x \$300)	\$ 1,200.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,402.00

Kindly confirm acceptance & E-voucher will follow shortly. Thank you.

**I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, May 17, 2023 5:31 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr) *** LKK REF: CC4/AIS23003406/Kya3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, Lyna will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, May 17, 2023 12:10 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd)

<HuaYen.Ong@strides.com.sg>

Subject: FW: OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr)

Internal

Dear LKK

For your necessary action

Thanks

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Monday, 15 May 2023 5:44 pm

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd)

<Balqish.Halil@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: [EXT] OUR REF:BUS/03/23/7026(Allianz) - ACCIDENT ON 28/03/23 INVOLVING SG5969K AND SMW5859G ALONG W'lands Ave 5 junction with W'lands Ave 2 (aft BS: 46321 - W'lands Civic Ctr)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5969K. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,200.00
Loss of Use	\$1,750.00 (5 days x \$350.00)
LTA search fee	\$1.85
Total	\$3,951.85

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards

Hua Yen

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