



110 Jurong East Street 13 #05-312 Singapore (600110)
UEN No: 53308377W Tel : 98765547
Email: joyskerworks@gmail.com

Date: 20/06/2023

Your Ref No.: 2023 32005796SL-SLW4758

Our Ref No.: YP 5931 A

To: Allianz Insurance Singapore Pte. Ltd.
79 Robinson Road #09-01
Singapore 068897

Attn: Motor Claims Department

RE: THIRD PARTY CLAIM FOR ROAD ACCIDENT INVOLVING YP5931A & SLW4758H ON 27/02/2023.

We refer to the above matter,

Attached copies of the following for your perusal:

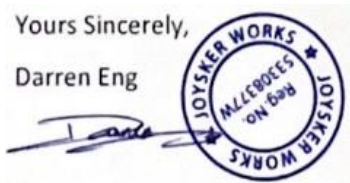
1. Invoice No.: JW20220167 (\$ 900.00)
2. LTA Search (\$26.75)
3. Loss of Use 2 Days @ \$180.00/day (\$360.00)
4. Letter of Authorisation

Please kindly look into the above claim and let us have the payment of \$1,286.75 the soonest possible.

Thank you.

Yours Sincerely,

Darren Eng





110 Jurong East Street 13 #05-312 Singapore (600110)
UEN No: 53308377W Tel: 98765547
Email: joyskerworks@gmail.com

LETTER OF AUTHORIZATION

Accident Involving: YP 5931A & SLW 4758H

At/Along: PIE on 27/02/2023

Name of owner: ELETEX ENGINEERING & TRADING PTE LTD NRIC: 197901538Z

Address: 94 Tagore Lane S(787536)

I/We, the owner of motor vehicle no: YP 5931A, hereby authorize JOYSKER WORKS to commence repairs to my/our vehicle, demand claims, settle and receive whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc. and to any of the appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to JOYSKER WORKS absolutely. I/We further authorize JOYSKER WORKS to give an absolute discharge on my/our behalf.

I/We hereby authorize JOYSKER WORKS, my/our repairer, to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co. My/Our repairer is authorized to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearings that are necessary and subject to prosecution and claim maintained by JOYSKER WORKS.

I/We further agree to undertake to indemnify you against my/our claim for the cost which arises therewith in the event of an unsuccessful claim against the negligent party, and/or my own insurer for the damages caused to my vehicle, I/We agree to pay all the repair costs, car rental and any incidental expenses incurred by you.

Owner Signature: _____

Name: Eletex Engineering & Trading Pte Ltd

Date: 19/04/2023

Witness Signature: _____

Name: Sham Eng

Date: 19/04/2023



110 Jurong East Street 13 #05-312 Singapore (600110)
UEN No: 53308377W Tel : 98765547
Email: joyskerworks@gmail.com

INVOICE

Date: 20/6/2023
Invoice No.: JW20220167
Vehicle No. : YP 5931 A
Make/Model: MITSUBISHI CANTER

Bill To:

Allianz Insurance Singapore Pte. Ltd
79 Robinson Road #09-01
Singapore 068897

Description	Amount
1) Cost of Repair	\$ 900.00
Total	\$ 900.00

Please kindly make all cheque payable to "Joysker Works".

Company Name: Joysker Works
Company UEN No. (Paynow): 53308377W
Bank Name: OCBC CURRENT
Bank Account No.: 601-803216-001



Thank you for your business !

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Mar 2023 / 12:12:14
Receipt Date/Time : 30 Mar 2023 / 12:12:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230330-001509

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLW4758H As at 27 Feb 2023/22:05:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SLW4758H Enquiry Fee 20230330121059188837	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
DICNV20230330121100149624		SGQR(PayNow)		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 July 2023 12:26 PM
To: Darren Eng
Cc: Admin A
Subject: RE: Re: FW: Accident involving YP 5931 A & SLW4758H on 27/02/2023. *** LKK REF: CC4/AIS23003391/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,126.75(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **27 FEB 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Darren Eng <joyskerworks@gmail.com>
Sent: Monday, July 17, 2023 4:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Re: FW: Accident involving YP 5931 A & SLW4758H on 27/02/2023. *** LKK REF: CC4/AIS23003391/Rpa3

Dear Hsiao Tong,

Thank you for your email

We confirmed acceptance of your offer \$1,126.75.

Please kindly forward the discharge voucher (if any) to us for our client to complete and sign.

We appreciate your early reply.

Please do not hesitate to contact us should you have any queries thereof.

Please note that our mailing address is as follows:

110 Jurong East Street 13 #05-312

Singapore 600110.

Please make all cheques payable to "Joysker Works".

Company Name: Joysker Works

Company UEN No. (Paynow): 53308377W

Bank Name: OCBC CURRENT

Bank Account No.: 601-803216-001

Thank you

Best Regards

Darren

On Mon, Jul 17, 2023, 3:52 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair	\$ 900.00
2. Loss of Use (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 26.75
Total	\$1,126.75

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, June 21, 2023 2:56 PM
To: Darren Eng <joyskerworks@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Re: FW: Accident involving YP 5931 A & SLW4758H on 27/02/2023. *** LKK REF: CC4/AIS23003391/Rpa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, **Hsiao Tong** will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, June 21, 2023 1:53 PM
To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Darren Eng <joyskerworks@gmail.com>
Subject: FW: Re: FW: Accident involving YP 5931 A & SLW4758H on 27/02/2023.

Internal

Dear LK K

For your necessary action

From: Darren Eng <joyskerworks@gmail.com>
Sent: Wednesday, 21 June 2023 1:20 pm
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Re: FW: Accident involving YP 5931 A & SLW4758H on 27/02/2023.

Without Prejudice

Dear Sir/Mdm

Enclosed the final bill and relevant documents for your attention.

Breakdown as below:

Cost of Repairs	S\$ 900.00
Loss of Use	S\$ 360.00
(\$180 x 2 days)	
LTA Search Fee	\$ 26.75
Total	S\$ 1,286.75

Please let us have you payment soonest possible

We appreciate your early reply.

Please do not hesitate to contact us should you have any queries thereof.

Please note that our mailing address is as follows:

110 Jurong East Street 13 #05-312

Singapore 600110.

Please make all cheques payable to "Joysker Works".

Company UEN No. (Paynow): 53308377W

Bank Name: OCBC CURRENT

Bank Account No.: 601-803216-001

Thank you

Best Regards

Darren E.

98765547

On Fri, Mar 31, 2023 at 1:01 PM Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your ref: YP 5931 A

Our ref: 2023 32005796SL-SLW4758

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd *to conduct survey.*

Kindly engage with them to arrange for survey.

Darren E. 98765547

File: SLW4758H-OI.pdf, YP5931ATP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=39c49d87-6de4-41a0-ba67-0497d2121db8-2b072e1e24bd3164>

Size: ~ 4 MByte, Download available until: 4/5/2023

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C



This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it.
Thank you.

P Please consider the environment before printing this e-mail.

From: Darren Eng <joyskerworks@gmail.com>
Sent: Thursday, March 30, 2023 4:15 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Accident involving YP 5931 A & SLW4758H on 27/02/2023.

Dear Sir/Mdm,

Please kindly arrange survey on Friday 31/03/2023 for below:

Survey Type	
(Please indicate New or Resurvey)	New
Vehicle to be surveyed :	YP5931A
Income Insured Vehicle :	SLW4758H
Date of Accident :	27/02/2023
Date of Survey :	31/03/2023
Name of Workshop :	JOYSKER WORKS
Address of Survey Location :	1 Defu Lane 6 S(539365)
Name of Contact Person :	Lucas
Contact Number :	81116627
Any Undercarriage involved :	
(Please indicate Yes or No)	No

Thank you.

Regards,

Darren E.

98765547

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 3 July 2023 10:43 AM
To: fair09@yahoo.com; Neowan17@yahoo.Com.sg
Subject: ACCIDENT INVOLVING SLW4758H(ALLIANZ) AND YP5931A AT/ALONG CLEMENTI AVE 6 BEFORE REGENT PARK NEAR BUS STOP NO 17059 ON 27/02/2023

LAM FAIR FONG [By Email Only]
DRIVER: NEO SZU WAN AARON (LIANG SIYUAN)

Dear Sir/Madam,

You Ref: SLW4758H
Our Ref: CC4/AIS23003391/Rpa3
ACCIDENT INVOLVING SLW4758H(ALLIANZ) AND YP5931A AT/ALONG CLEMENTI AVE 6 BEFORE REGENT PARK NEAR BUS STOP NO 17059 ON 27/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from YP5931A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please provide a copy of your video footage(if any) for our necessary action.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)