

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 31 March 2023 10:15 AM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned

Follow Up Flag: Follow up
Flag Status: Completed

ACCIDENT ALONG GRANGE RD TWDS ORCHARD LINK ON 27.03.23 INVOLVING SMX3232Y & SMD3883Z (MSIG) (PC ref: LWP/PPL/5100/23/sm)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co.

Reg. No. 200412212G | msig.com.sg



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From: Motor Survey
Sent: Friday, 31 March 2023 8:22 AM
To: 'sukmei@lawrencelee.com.sg' <sukmei@lawrencelee.com.sg>
Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>
Subject: RE: ACCIDENT ALONG GRANGE RD TWDS ORCHARD LINK ON 27.03.23 INVOLVING SMX3232Y & SMD3883Z (MSIG) (PC ref: LWP/PPL/5100/23/sm)

Dear Sir/Mdm,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>

Sent: Thursday, 30 March 2023 5:12 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: RE: ACCIDENT ALONG GRANGE RD TWDS ORCHARD LINK ON 27.03.23 INVOLVING SMX3232Y & SMD3883Z (MSIG) (PC ref: LWP/PPL/5100/23/sm)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

Without Prejudice

1. We refer to your email below.
2. Please be informed that our client objects to the motor surveyor proposed by you.
3. Our client proposes to use one of the 10 motor surveyors below to conduct the joint pre-repair survey as the single joint expert:

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mc-Coy Appraiser Pte Ltd
Joshua Ong	Delta-V Consultant
James Ong	Delta-V Consultant

Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denis Yap	Pal's Appraiser Pte Ltd

4. *Kindly revert within two (2) working days by email to sukmei@lawrencelee.com.sg.*

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Thursday, 30 March 2023 4:44 PM

To: sukmei@lawrencelee.com.sg

Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: RE: ACCIDENT ALONG GRANGE RD TWDS ORCHARD LINK ON 27.03.23 INVOLVING SMX3232Y & SMD3883Z (MSIG) (PC ref: LWP/PPL/5100/23/sm)

Dear Sir/Mdm,

We refer to your email dated 30/03/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 08 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan

3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Reg. No. 200412212G | msig.com.sg



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From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>

Sent: Thursday, 30 March 2023 4:30 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: ACCIDENT ALONG GRANGE RD TWDS ORCHARD LINK ON 27.03.23 INVOLVING SMX3232Y & SMD3883Z (PC ref: LWP/PPL/5100/23/sm)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

1. We are instructed by Mr Chia Kian Seng to notify you of the abovementioned road traffic accident involving our client's vehicle registration number SMX3232Y and vehicle registration number SMD3883Z owned by your insured and driven by his servant/agent one Chan Mei Lin at the material time.

2. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.
3. If your surveyor wishes to witness the dismantling of the damaged parts before commencement of repairs, kindly notify us directly so that we may inform our client's repairer. If you do not notify us, our client shall not be responsible for any lapses that may occur.
4. We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at Perfect Power Pte Ltd at 1 Bukit Batok Crescent #06-12 Wcega Plaza Singapore 658064 (contact person: Vic Li/Joline, mobile phone: 9066 6464/8811 1110).
5. ***Kindly revert within two (2) working days by email to sukmei@lawrencelee.com.sg.***

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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