

Mei Kwan (LKKAuto)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Tuesday, 4 April 2023 4:41 PM
To: Mei Kwan (LKKAuto); EzLyna (LKKAuto)
Cc: Motor Claim - III; assignments; Rasul (LKKAuto); Admin A
Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023 *** LKK REF: CC4/GRB23003387/Rya3

Importance: High

Hi Mei,

Noted, will advise our customer to revert OD accordingly.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 4 April 2023 4:25 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023 *** LKK REF: CC4/GRB23003387/Rya3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that liability is unclear.

You may advise your client to claim OD if urgent.

Attached OI's sketch plan and statement for your perusal.

Sketch Plan



Brief Details.

i am lodging this report as i was informed by TP IO to do so. On 22/03/2023 at about 2310H while I was driving my vehicle SNJ 9077B along Telok Kurau road towards cross junction with Joo Chiat Place and another vehicle SFA606B from opposite direction hit onto my vehicle while he was turning from Telok Kurau to Joo Chiat Place. He hit onto my vehicle head-on on the driver side of my car. I was assisted by passerby out of my vehicle and no long after SCDF Ambulance services sent me to the hospital. Vide: /20230322/1548 (OMNII). As I was in daze and felt pain all over my chest, neck and back. I suspect the other driver of SFA606B are drunk. I also Like to add that I was driving my Passenger from GRAB. My passenger also was injured however was not conveyed by ambulance services. His name is Melvin and his contact number is ~~XXXXXXXX~~ I was given 3 day MC by the hospital. That's all i know

Please provide us the following.

- ***evidence i.e. video and scene photo (if any)***
- ***Police investigation result (if any)***

Kindly note that for liability, claim negotiation and settlement, please contact **Lyna**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Tuesday, April 4, 2023 10:38 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Importance: High

REMINDER!

Dear LKK,

Kindly advise if SNJ9077B file the accident report?

Please revert liability as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: Juan Paulo Bongon Baldoz

Sent: Monday, 3 April 2023 11:06 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Importance: High

Dear LKK,

Kindly advise if SNJ9077B file the accident report?

Please revert liability as soon as possible.

Thank you

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 31 March 2023 2:12 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SFA606B** and let us have your report urgently.

*Kindly upload this survey request email to insurlogic (ILP). Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,
Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Friday, March 31, 2023 12:00 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Importance: High

Hi Jacelyn,

We accept LKK to conduct the survey.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 31 March 2023 11:39 am

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Cc: Motor Survey <motorsurvey@fta.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks!

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Friday, March 31, 2023 9:56 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Motor Survey <motorsurvey@fta.com.sg>

Subject: [EXTERNAL] - RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.

Importance: High

REMINDER!

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey.

Vehicle is in our workshop at 45 Leng Kee JLR.

Kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
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From: Juan Paulo Bongon Baldoz
Sent: Thursday, 30 March 2023 5:20 pm
To: 'Motor Claim - III' <motorclaim@iii.com.sg>
Subject: RE: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.
Importance: High

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 31 March Friday.

Vehicle is in our workshop at 45 Leng Kee JLR.

Kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
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From: Juan Paulo Bongon Baldoz
Sent: Thursday, 30 March 2023 9:48 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Direct Settlement involving vehicle SFA606B (Ours) & SNJ9077B (Your Insured) DOA: 22/03/2023.
Importance: High

Dear officer-in-charge,

For claim registration.

Kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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