

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 30 March 2023 5:45 PM
To: Caroline; SUR; assignments
Cc: Charles Hoon
Subject: RE: OUR REF: SNM22D206855/C02/SMD4909C/KHONGLH & YOUR REF: AP/2022/005179-SMQ5030L | REQUEST FOR RI

Hi Caroline,

Apologize to overlook on schedule.
Please assist to reschedule re-inspection date.

Thank you

Hi LKK,

Please assist to keep a look out for scheduling appointment.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Caroline <caroline@aplp.com.sg>
Sent: Thursday, March 16, 2023 3:26 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Charles Hoon <charles@aplp.com.sg>
Subject: RE: OUR REF: SNM22D206855/C02/SMD4909C/KHONGLH & YOUR REF: AP/2022/005179-SMQ5030L | REQUEST FOR RI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Lynn,

Good day.

We are instructed to propose a physical re-inspection to be conducted on our client's vehicle **SMQ5030L**:

DATE : **20 MARCH 2023**

TIME : **1100HRS**

VENUE : 25, Kaki Bukit Road 4 Synergy@KB #01-39 Singapore 417800.

CONTACT PERSON : **MR GQ 97304896**

Please let us have your confirmation on this matter.

Thank you.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

=====

=====

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended recipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

=====

=====

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 13 March 2023 6:36 pm

To: Caroline <caroline@aplp.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>

Subject: OUR REF: SNM22D206855/C02/SMD4909C/KHONGLH & YOUR REF: AP/2022/005179-SMQ5030L | REQUEST FOR RI

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs / Madam,

We refer to the above matters.

We would like to conduct a re-inspection of your client's vehicle SMQ5030L.

Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time.

This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

May we hear from you in due course.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, February 17, 2023 12:34 PM
To: 'Caroline' <caroline@aplp.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Charles Hoon <charles@aplp.com.sg>
Subject: OUR REF: SNM22D206855/C02/SMD4909C/KHONGLH & YOUR REF: AP/2022/005179-SMQ5030L, TPP LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 13th February 2023 with enclosures on 13th February 2023.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.