

Veron Chen (LKKAUTO)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 6 July 2023 3:48 PM
To: Veron Chen (LKKAUTO); Rajes (LKK Auto); assignments; SUR
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

Dear Veron,

Our ref no is BUS/03/23/7035.

Thanks & Regards
Hua Yen

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 6 July 2023 3:46 pm
To: Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@stridespremier.com.sg>
Subject: RE: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

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Dear Hua Yen,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, March 31, 2023 11:08 AM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, March 31, 2023 9:07 AM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SNB319E

Insured: SG5599U

Workshop: TWINCAR Automotive Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Thursday, 30 March 2023 12:25 pm

To: MTPRI <MTPRI@smrt.com.sg>

Subject: Fwd: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

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Dear Hua Yen,

We appoint your surveyor Mr Adrian Ling from LKK.

Kindly send assignment to your surveyor to survey the vehicle as soon as possible.

Please see the attachment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510



----- Forwarded message -----

From: **Chin Hui Xin** <huixin@n51.com.sg>

Date: Wed, Mar 29, 2023 at 4:09 PM

Subject: Re: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>, Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>, Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Dear Hua Yen,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510



On Wed, Mar 29, 2023 at 3:40 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG5599U as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Wednesday, 29 March 2023 2:32 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; 'Chin Hui Xin' <huixin@n51.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for SNB319E - Our Insured: SG5599U on 27.03.2023

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Wednesday, 29 March 2023 1:14 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: Re: SNB319E & SG5599U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Chris,

Refer to the attachment.

Kindly provide us 10 surveyors as soon as possible.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510



On Tue, Mar 28, 2023 at 4:44 PM Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Melody,

We refer to your email below.

Our Insured had not reported the accident yet.

Please forward us a copy of your client's GIA report.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Tuesday, 28 March 2023 4:40 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: SNB319E & SG5599U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors as soon as possible.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510



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