

Your Ref: SLV8441A

Our Ref: MT/CA/TP/138/1216339-001/MX

31 Mar 2023

ADVANCE LAW LLC 430 LORONG 6 TOA PAYOH #11-01 ORANGETEE BUILDING SINGAPORE 319402

Dear Sir/Madam

CLAIM NUMBER: MT/1216339-001
ACCIDENT INVOLVING SKQ5771E / SLV8441A on 28 Mar 2023

We refer to your email of 29 Mar 2023.

We have selected Lkk Auto Consultants Pte Ltd from your list of surveyors to be our single joint expert for this matter. May we highlight that pre-repair survey as per NIMA protocol includes survey of the vehicle when its damaged parts are being dismantled before repairs. Please provide a list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

In addition, please note our intention to conduct a post-repair survey before the vehicle has been returned to your client. Please co-ordinate with the appointed single joint expert immediately after the repairs is completed.

If you have any queries, please contact Marcus Xiao at 6430 7937 or email us at marcus.xiao@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President Motor Insurance

cc Lkk Auto Consultants Pte Ltd