

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 May 2023 1:21 PM
To: menglee@mova.com.sg; SUR
Subject: RE: OD CLAIMS - GBF7108Y DOA:20/03/23 - ERGO REF: CDMCG23000692

Dear Meng Lee,

As instructed by our client , please proceed to repair the **insured vehicle GBF 7108Y. Lump Sum Repair. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>
Sent: Tuesday, May 2, 2023 5:15 PM
To: menglee@mova.com.sg
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: OD CLAIMS - GBF7108Y DOA:20/03/23 - ERGO REF: CDMCG23000692

Dear Meng Lee
Our surveyor has not come back to us on their assessment

Regards
Ai Ngoh

From: menglee@mova.com.sg <menglee@mova.com.sg>
Sent: Tuesday, 2 May 2023 4:22 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Foo Ai Ngoh <aingoh.foo@ergo.com.sg>
Cc: 'Brian Eng' <brian.eng@mova.com.sg>; 'Suann' <suann@mova.com.sg>
Subject: RE: OD CLAIMS - GBF7108Y DOA:20/03/23

Dear Ai Nghoh,

Attached marking estimate. Please kindly advise on the authorization for repair.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



From: menglee@nova.com.sg <menglee@nova.com.sg>

Sent: Thursday, March 30, 2023 5:55 PM

To: 'claims@ergo.com.sg' <claims@ergo.com.sg>

Cc: 'Brian Eng' <brian.eng@nova.com.sg>; 'Suann' <suann@nova.com.sg>

Subject: OD CLAIMS - GBF7108Y DOA:20/03/23

Dear All,

Estimate had been submitted through Merimen.

Please kindly advise on the officer-in-charge.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



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