

TPPD survey: Claim ref: C10021352 /CH || OI- SLX3818U (Black) TP-SHC2959K || Est: \$0.00 || Bifrost Auto

Claims <claims@budgetdirect.com.sg>

Wed 29/3/2023 5:21 PM

To: admin-d <admin-d@lkkauto.com>;SUR <sur@lkkauto.com>;assignments <assignments@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>;Kenneth Lim <kenneth.lim@budgetdirect.com.sg>;Ng Chen How <chenhow.ng@budgetdirect.com.sg>;Don Bong <don.bong@budgetdirect.com.sg>

📎 1 attachments (4 MB)

C10021352 - TP (SHC2959K).zip;

Hi Team,

We would like to request TP survey for SHC2959K. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : 29.03.2023

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre

Singapore
239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as
Budget Direct Insurance.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Wednesday, March 29, 2023 4:53 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>
Subject: Re: PRI Request on 29.03.23 II C10021352/CH II RE: PRS for our client's vehicle SHC 2959 K and your insured's vehicle SLX 3818 U D.O.A : 29.03.2023

Without Prejudice

Dear Don Bong

Our client selects LKK

Taxi at workshop.

Please make the necessary assignment.

Please find attached GIA report.

Thank you and Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Wednesday, March 29, 2023 3:00 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>;

Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: PRS for our client's vehicle SHC 2959 K and your insured's vehicle SLX 3818 U
D.O.A : 29.03.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Salahudin Bin Said, to notify you of the aforesaid accident involving our client's vehicle SHC 2959 K and your insured's vehicle SLX 3818 U on 29.03.2023.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SLX 3818 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact

Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **29.03.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687