

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Monday, 22 May 2023 11:02 AM  
**To:** Teo, Grace; Choo, Thelma  
**Cc:** Wong, Seok Hiang Betty; SUR  
**Subject:** RE: LKK/AL | CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023  
**Attachments:** Enquire PARF COE Rebate.pdf; LKKPhotos.pdf; Mark estimate.pdf; SLP 8472S-IA.pdf

Dear Grace,

Enclosed herewith preliminary advice of SLP 8472S.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, March 30, 2023 2:36 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>  
**Subject:** RE: LKK/AL | CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

Dear Grace,

Thank you for the assignment.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, March 30, 2023 11:09 AM  
**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>  
**Subject:** LKK/AL | CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

**RESENT**

Without Prejudice

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SLP8472S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



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INSURANCE

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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Thursday, March 30, 2023 9:11 AM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>

**Subject:** Re: SOMPO REF:CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Irene,

Please arrange **LKK Auto Consultants - Adrian Ling** to come and conduct the survey for vehicle SLP8472S.

We enclosed our client's (SLP8472S) GIA Report for your kind attention.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Mar 29, 2023 at 5:03 PM Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)> wrote:

Our Reference : CMTD2301174/THE

Your Reference: PD.230207/ML

**Without Prejudice**

Date: 29/03/2023

**EMAIL ONLY**

**Attention:**

**M/s JL PERFECT AUTOWORK PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLP 183D & SLP 8472S ON 21.03.2023**

We refer to your Notice of Accident via email dated 29/03/2023.

Please be informed that **Thelma Choo** is the handler of this case who can be contacted @ 6322 4681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>
	FormTeam Consultancy	Chow Boxiong
	FormTeam Consultancy	Frankie Pang
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Raleigh Services	Andrew Ow Yong
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Note: \* Currently intermittently working from home and office.**

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Wednesday, March 29, 2023 1:42 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

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Dear Sir / Madam,

We are instructed by **Chew Pang Bok** to notify you of a road traffic accident on **21/03/2023** at about **08:10 hours** at/along **PIE towards Tuas (After Adam Road Exit)** involving our client's/customer's vehicle registration number **SLP8472S** and vehicle registration number **SLP183D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875