

## Meng Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 30 March 2023 11:09 AM  
**To:** JL Perfect Autowork; Choo, Thelma; admin-d; assignments; SUR  
**Cc:** Wong, Seok Hiang Betty  
**Subject:** LKK/AL | CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

### RESENT

#### Without Prejudice

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SLP8472S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Thursday, March 30, 2023 9:11 AM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>

**Subject:** Re: SOMPO REF:CMTD2301174/THE - RE: SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

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Dear Irene,

Please arrange **LKK Auto Consultants - Adrian Ling** to come and conduct the survey for vehicle SLP8472S.

We enclosed our client's (SLP8472S) GIA Report for your kind attention.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Mar 29, 2023 at 5:03 PM Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)> wrote:

Our Reference : CMTD2301174/THE

Your Reference: PD.230207/ML

Date: 29/03/2023

EMAIL ONLY

Attention:

M/s JL PERFECT AUTOWORK PTE LTD

Dear Sirs,

**ACCIDENT INVOLVING SLP 183D & SLP 8472S ON 21.03.2023**

We refer to your Notice of Accident via email dated 29/03/2023.

Please be informed that **Thelma Choo** is the handler of this case who can be contacted @ 6322 4681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>
	FormTeam Consultancy	Chow Boxiong
	FormTeam Consultancy	Frankie Pang
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Raleigh Services	Andrew Ow Yong
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Note: \* Currently intermittently working from home and office.**

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Wednesday, March 29, 2023 1:42 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** SLP8472S (Pre-Inspection) / Your Vehicle : SLP183D | DOA - 21/03/2023

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **Chew Pang Bok** to notify you of a road traffic accident on **21/03/2023** at about **08:10 hours** at/along **PIE towards Tuas (After Adam Road Exit)** involving our client's/customer's vehicle registration number **SLP8472S** and vehicle registration number **SLP183D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.**

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875