Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)

Sent: Thursday, 6 April 2023 5:02 PM

To: Gnoh, Pau Loong

Cc: SUR

Subject: RE: Please advise any repair estimate / PRI; RE: LKK/nr\ CMTD2301267/GPL |

ACCIDENT INVOLVING SNG 2351 X & SBV1301K ON 26/03/2023.

Attachments: Estimate.pdf; LKKPhotos.pdf; PARF_COE Rebate Enquiry.pdf; SNG 2351X-IA.pdf

Dear Pau Loong,

Enclosed herewith preliminary advice of SNG 2351X.

Best Regards,

Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, April 6, 2023 4:15 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Please advise any repair estimate / PRI; RE: LKK/nr\ CMTD2301267/GPL | ACCIDENT INVOLVING SNG

2351 X & SBV1301K ON 26/03/2023.

Dear Pau Loong,

Thank you for the email.

Dear Huey Yon,

Please assist. CS/SMO23003339/Kny3

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, April 6, 2023 4:13 PM

To: Meng Yan (LKK Auto) < mengyan@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: assignments <assignments@lkkauto.com>

Subject: Please advise any repair estimate / PRI; RE: LKK/nr\ CMTD2301267/GPL | ACCIDENT INVOLVING SNG 2351

X & SBV1301K ON 26/03/2023.

Importance: High

Dear Yan,

With reference above, please advise & forward any repair estimate, pre-inspection report for this case?

Appreciate if you can forward the copy, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T**: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Thursday, March 30, 2023 5:10 PM

To: Teo, Grace <<u>grace.teo@sompo.com.sg</u>>; SUR <<u>sur@lkkauto.com</u>>

Cc: assignments assignments@lkkauto.com; Gnoh, Pau Loong PauLoong.Gnoh@sompo.com.sg

Subject: RE: LKK/nr\ CMTD2301267/GPL | ACCIDENT INVOLVING SNG 2351 X & SBV1301K ON 26/03/2023.

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Thank you for the assignment.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Thursday, March 30, 2023 9:48 AM

To: Mdm Lim <<u>kumchew1@singnet.com.sg</u>>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>>; admin-d <<u>admin-</u>

d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR < sur@lkkauto.com>

Subject: LKK/nr\ CMTD2301267/GPL | ACCIDENT INVOLVING SNG 2351 X & SBV1301K ON 26/03/2023.

Without Prejudice

Dear Mdm Lim,

We refer to your email reply and agreed to appoint LKK AUTO to survey the above vehicle.

Hi LKK Auto.

Please arrange the named surveyor to conduct survey for **SNG2351X** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Mdm Lim < kumchew1@singnet.com.sg Sent: Thursday, March 30, 2023 9:35 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2301267/GPL | ACCIDENT INVOLVING SNG 2351 X & SBV1301K ON 26/03/2023.

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Ms Teo,

Refer to your below email.

Kindly arrange LKK to pre-repair inspection our client vehicle SNG 2351 X.

Thank you.

Best regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08 Sin Ming AutoCity Singapore 575722 Tel:64563715 Fax: 64557754

On Thu Mar 30 2023 09:22:18 GMT+0800 (Singapore Standard Time) Claims - Motor Survey < MotorSurvey @ sompo.com.sg > wrote:

----- Original Message ------Our Reference: CMTD2301267/GPL

Your Reference: SNG2351X

Without Prejudice EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Date: 30/03/2023

Attention:

M/S KUM CHEW MOTOR WORKSHOP

Dear Mdm Lim,

ACCIDENT INVOLVING SBV1301K & SNG2351X ON 26.03.23

We refer to your Notice of Accident dated 29/03/2023.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam	
Consultancy	Frankie Pang
	Chow Boxiong
LKK Auto Consultants	Adrian Ling (East)

Marcus Chua (East)

Kenneth Kong (North)

Priority Services Jimmy Lee

Raleigh Services Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

ſ

Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D

: 6329 5170 | **T**: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sq

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click here for our Privacy Policy.

From:

Mdm Lim < kumchew1@singnet.com.sg Sent: Wednesday, March 29, 2023 3:28 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: RE: ACCIDENT INVOLVING SNG 2351 X & SBV 1301 K ON 26/03/2023.

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Madam,

We are acting on behalf of M/s Comfortdelgro Rent-A-Car Pte Ltd the owner of SNG 2351 X

in the above matter.

Kindly arrange for pre-repair Inspection with the following details;

Venue : Kum Chew Motor Workshop

160, Sin Ming Drive #05-08

Sin Ming Autocity Singapore 575722.

Contact No. : 64536256.

Thank you.

Best regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08 Sin Ming AutoCity Singapore 575722 Tel:64563715 Fax: 64557754