## Rajes (LKK Auto)

Motor Claims Department

From: Cecilia Lee <cecilia.lee@sq.cntaiping.com> Sent: Thursday, 30 March 2023 3:36 PM To: Assessment Dept; assignments; SUR Subject: RE: OREF: SNM23D202329/C02/ SLS6543T/LEEPG; YREF: Accident involving SMH2870X & SLS6543T on 24/03/2023 (PRE-REPAIR SURVEY REQUEST) Without Prejudice Save As To Costs Dear Sir/Madam Thank you for your email. We will appoint LKK as SJE. Dear LKK Please arrange to conduct PRS on without prejudice basis. Thanks & Best Regards, Cecilia Lee Claims Department Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. From: Assessment Dept <assessment ral@bifrostauto.com> Sent: Thursday, March 30, 2023 3:29 PM To: Cecilia Lee <cecilia.lee@sg.cntaiping.com> Subject: Re: OREF: SNM23D202329/C02/ SLS6543T/LEEPG; YREF: Accident involving SMH2870X & SLS6543T on 24/03/2023 (PRE-REPAIR SURVEY REQUEST) CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. Without Prejudice Kindly assign LKK to conduct the survey. PEI JIA

Tel: 8854 7553

Cecilia Lee <cecilia.lee@sg.cntaiping.com>于 2023 年 3 月 30 日 周四 14:03 写道:

## Without Prejudice

Save As To Costs

Our reference: SNM23D202329/C02/ SLS6543T/LEEPG

Your reference: SMH2870X

Dear Sirs,

We refer to your email on Thursday, March 30, 2023 9:53 AM.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Take Notice that we shall not be accepting any of your surveyors as SJE.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Ben Chua (FTA)	6. Marcus Chua (LKK)	11. Mohd Fadhilah Bin Osman
		(LBS)
2. Li Lewei (FTA)	7. Kenneth Kong (LKK)	12. Stan See Chew Seng (LBS)
3. Gary Soon (FTA)	8. Alex Yu Lek Keong (LKK)	13. Anthony Lim Cher Chong
		(LBS)
4. Ng You Han (FTA)	9. Mohammed Rasul (LKK)	
5. You Jin Feng (FTA)	10. Mohamad Taufikh	
	(LKK)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4.	As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your
	vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our
	surveyors with the list of items that were damaged and required to be replaced or repaired to
	facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

## Cecilia Lee

Claims Department

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From: Assessment Dept <assessment\_ral@bifrostauto.com>

Sent: Thursday, March 30, 2023 9:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Joseph Koh \( \text{claims@bifrostauto.com} \); Claims Dept \( \text{claims\_rar@bifrostauto.com} \)

Subject: Accident involving SMH 2870 X & SLS 6543 T on 24/03/2023 (PRE-REPAIR SURVEY

REQUEST )

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, PW CARZ PTE LTD to notify you of the aforesaid accident involving our client's vehicle SMH2870X and your insured's vehicle SLS6543T on 24/03/2023 at 1900HRS along PIE TOWARDS TUAS BEFORE EXIT 17

This serves as a **NOTICE** that we are claiming against SLS6543T for damages, costs and disbursements.

Please let us know within 2 working days from today, your client's and your intention to conduct a prerepair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki

Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims\_rar@bifrostauto.com

VEH IN (Date & Time) : 30/03/2023

PRS ARRANGEMENT (Date & Time) : 31/03/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.
We look forward to hearing from you soon.
To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.
The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.
PEI JIA
Motor Claims Department
Tel: 8854 7553
 WITHOUT PREJUDICE,
Dear Sir / Mdm,
Thank you.

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PEI JIA

Motor Claims Department

Tel: 88547553

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