

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Mar 2023 19:07	CIm Veh Model Changed	(204533) MAZDA BIANTE 2.0 BIANTE 5-DOOR WAGON SP.6E (A).	[R] Oi Sun Pin
2	29 Mar 2023 19:07	CIm Created	Reg No: SLE7165T. Policy No: D18MFL0003414_03. Acct Date: 2023/03/03. Claim Type: OD. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Braddell)	[R] Oi Sun Pin
3	30 Mar 2023 10:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Jacelyn Loh
4	30 Mar 2023 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/11	[I] Jacelyn Loh
5	30 Mar 2023 10:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Jacelyn Loh
6	30 Mar 2023 12:19	Assignment 1st Accessed		[A] NA MENG YAN
7	30 Mar 2023 14:20	CIm Submitted	6951.05.	[R] Oi Sun Pin
8	30 Mar 2023 16:04	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] NA MENG YAN
9	31 Mar 2023 14:54	Adj Rpt Initiated		[A] SHIAU CHAN
10	31 Mar 2023 14:57	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/04/11	[A] SHIAU CHAN
11	31 Mar 2023 14:58	Adj Mandate Request	Cur.Req:3867.86:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
12	31 Mar 2023 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/11. Mandate Remarks: Kindly upload the insured SAS report because gears accident date does not match. OD protocol to claim within 14 days we note this case was initiated 29.03.23	[I] Priya
13	31 Mar 2023 15:45	Adj Mandate Set	Maintained:Kindly upload the insured SAS report because gears accident date does not match. OD protocol to claim within 14 days we note this case was initiated 29.03.23	[I] Priya
14	13 Apr 2023 09:35	Adj Mandate Request	Cur.Req:3867.86:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY ASSIST TO AMEND THE ACCIDENT DATE TO 05/03/2023 INSTEAD OF 03/03/2023. OI GIA REPORT UPLOADED. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	13 Apr 2023 15:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/04/11. Mandate Remarks: OD protocol to claim within 14 days we note this case was initiated 29.03.23- reject the case.	[I] Priya
16	13 Apr 2023 15:35	Adj Mandate Set	Maintained:OD protocol to claim within 14 days we note this case was initiated 29.03.23- reject the case.	[I] Priya
17	14 Apr 2023 14:40	CIm Registration Modified	Acct Date:2023/03/03->2023/03/05.	[I] Gabriel Wee
18	14 Apr 2023 17:46	Adj Mandate Request	Cur.Req:3867.86:Dear Priya, According to the repairer, the reason for the delay is the owner late making decision to do OD claim after receive cash repair quotation. On 24/03/2023, repairer receive all parts pricing from Eurokars Agent. This	[A] SHIAU CHAN
19	17 Apr 2023 12:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/04/11. Mandate Remarks: Please inform our insured to email us the reason for appeal late reporting to our HOD Mr.Meka and copy me in.	[I] Priya
20	17 Apr 2023 12:08	Adj Mandate Set	Maintained:Please inform our insured to email us the reason for appeal late reporting to our HOD Mr.Meka and copy me in.	[I] Priya
21	17 Apr 2023 12:09	CIm Registration Modified	Pol Cover:1->6.	[I] Priya
22	17 Apr 2023 12:09	CIm Registration Modified	Pol No:D18MFL0003414_03->D18MFL0003414.	[I] Priya
23	27 Jun 2023 14:37	Adj Mandate Request	Cur.Req:3867.86:REPAIRER HAD EXPLAINED THE CAUSE OF DELAY VIA EMAIL. KINDLY ADVISE ON AUTHORISATION.	[A] SHIAU CHAN
24	27 Jun 2023 16:26	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/04/11. Mandate Remarks: please forward us the email.	[I] Priya
25	27 Jun 2023 16:26	Adj Mandate Set	Maintained:please forward us the email.	[I] Priya
26	28 Jun 2023 11:08	Adj Mandate Request	Cur.Req:3867.86:REPAIRER HAD EXPLAINED THE CAUSE OF DELAY VIA EMAIL. KINDLY ADVISE ON AUTHORISATION.	[A] SHIAU CHAN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	28 Jun 2023 11:43	Adj Mandate Set	Approved:3867.86.	[I] Priya
28	30 Jun 2023 11:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/04/11. Mandate Remarks: excess-\$1500	[I] Priya
29	30 Jun 2023 11:55	Adj Mandate Set	Approved:0.00:excess-\$1500	[I] Priya
30	14 Jul 2023 08:43	Clm Supp Created (S:1267925)		[R] Su Khai Wen
31	14 Jul 2023 08:44	Clm Submitted (S:1267925)	136.24.	[R] Su Khai Wen
32	14 Jul 2023 08:44	Adj Co Assigned (S:1267925)	LKK Auto Consultants Pte Ltd (HQ):	[R] Merimen Administrator
33	14 Jul 2023 09:31	Supp Combined (S:1267925)		[A] SHIAU CHAN
34	18 Jul 2023 12:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/04/11	[A] SHIAU CHAN
35	18 Jul 2023 12:13	Adj Mandate Request	Cur.Req:4004.10:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
36	18 Jul 2023 12:20	Adj Mandate Set	Approved:4004.10.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2939941	29 Mar 2023 19:07:35	OD/TP Case (Repairer)	Motor	ComfortDelgro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Braddell)	SLE7165T		xx.xx
2941038	31 Mar 2023 14:54:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE7165T		11.00