

## Hsiao Tong (LKKAUTO)

**From:** CHAN BO WEN, MARCUS (MINDEF) <Chan\_Bo\_Wen\_Marcus@defence.gov.sg>  
**Sent:** Friday, 28 July 2023 10:40 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** HO AIK SENG, DENNIS (MINDEF); SHETH AADIT SACHIN (MINDEF); KURT RAPHAEL KOH JIN (MINDEF); Olivia Lau (LKKAUTO)  
**Subject:** Re: [MANDATE FOR TCA RECOVERY] - Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Message Classification: Official Closed  
Hi Ms Chew,

Please proceed to settle the matter.

Thanks and regards

Sent from [Outlook for Android](#)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, July 28, 2023 10:34:04 AM  
**To:** CHAN BO WEN, MARCUS (MINDEF) <Chan\_Bo\_Wen\_Marcus@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; SHETH AADIT SACHIN (MINDEF) <Sheth\_Aadit\_Sachin@defence.gov.sg>; KURT RAPHAEL KOH JIN (MINDEF) <Kurt\_Raphael\_Koh\_Jin@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** [MANDATE FOR TCA RECOVERY] - Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Message Classification: Official Closed  
Dear Sirs,

We have resolved the matter with third party workshop and the total settlement amount is \$3,190.96(all-in).

1. Cost of Repair (w/GST)	\$ 3,090.96
2. Loss of Use (2days x \$50.00)	\$ 100.00
<b>Total</b>	<b>\$ 3,190.96</b>

As TCA is applicable, we will submit TCA recovery claim to civilian insurer, AIG Asia Pacific Insurance Pte. Ltd. Please be informed that TCA recovery claim is only for repair cost to both vehicles.

The summary of claim is as follows: -

	Claim Amount
1. Cost of Repair to MID46357	\$ 3,825.21
2. Cost of Repair to Civilian	\$ 3,090.96
<b>TOTAL</b>	<b>\$ 6,916.17</b>
<b>TCA reimbursement to MINDEF @ 50%</b>	<b>\$ 3,458.09</b>

Enclosed herewith: -

- Supporting documents – SLM932A
- FCOR – MID46357

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** CHAN BO WEN, MARCUS (MINDEF) <Chan\_Bo\_Wen\_Marcus@defence.gov.sg>  
**Sent:** Tuesday, July 4, 2023 8:35 PM  
**To:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>  
**Cc:** SHETH AADIT SACHIN (MINDEF) <Sheth\_Aadit\_Sachin@defence.gov.sg>; KURT RAPHAEL KOH JIN (MINDEF) <Kurt\_Raphael\_Koh\_Jin@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: [SEEK MANDATE] - Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Message Classification: Official Closed

Hi Ms Chew,

Please proceed to nego and follow up.

Sent from [Outlook for Android](#)

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**From:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>  
**Sent:** Tuesday, July 4, 2023 7:46:57 PM  
**To:** CHAN BO WEN, MARCUS (MINDEF) <[Chan\\_Bo\\_Wen\\_Marcus@defence.gov.sg](mailto:Chan_Bo_Wen_Marcus@defence.gov.sg)>  
**Cc:** SHETH AADIT SACHIN (MINDEF) <[Sheth\\_Aadit\\_Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>; KURT RAPHAEL KOH JIN (MINDEF) <[Kurt\\_Raphael\\_Koh\\_Jin@defence.gov.sg](mailto:Kurt_Raphael_Koh_Jin@defence.gov.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] - Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Message Classification: Official Closed

Dear CPT Marcus Sir,

1. Below I email from LKK seeking mandate approval to carry out the claims based on our FCOR and the search fees. Last Maj Edwin did not approve.
2. For your necessary approval in formal before LKK can proceed.
3. Thank you.

Regards,

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** 7 June, 2023 9:31 AM  
**To:** EDWIN KANG WEE HUAT (MINDEF) <[KANG\\_Wee\\_Huat\\_Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; SHETH AADIT SACHIN (MINDEF) <[Sheth\\_Aadit\\_Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>; KURT RAPHAEL KOH JIN (MINDEF) <[Kurt\\_Raphael\\_Koh\\_Jin@defence.gov.sg](mailto:Kurt_Raphael_Koh_Jin@defence.gov.sg)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Message Classification: Official Closed  
Your ref: **CY22/MID46357-GBF8459C/210323/0053**  
LKK ref : CC2/MIDA23003325/Rpq2

Dear Sirs,

**ACCIDENT INVOLVING MID46357(GBF8459C) AND SLM932A ON 21/03/2023**

We refer to the above matter.

We are of the view our SAF driver is at fault as he collided onto civilian vehicle right rear portion.

We would like to seek your approval to negotiate and settle with civilian repairer.

The summary is as follows: -

	Pre-Repair Estimated Amount (by workshop)	Claimed Amount	Mandate Amount
1. Cost of Repair (WITH GST)	\$ 4,490.94	\$ 3,090.96	\$ 3,090.96 (\$2,862.00 + 8%GST)
2. Loss of Use (2days x \$50.00)	\$ 100.00	\$ 100.00	\$ 100.00 (2days x \$50.00)
<b>Total</b>	<b>\$ 4,590.94</b>	<b>\$ 3,190.96</b>	<b>\$ 3,190.96</b>

Enclosed herewith : -

- LKK Survey Report & Photos – SLM932A.
- LOD – SLM 932A
- SAF Report & Photos - MID46357

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, April 28, 2023 11:02 AM

**To:** EDWIN KANG WEE HUAT <[KANG\\_Wee\\_Huat\\_Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>; HO AIK SENG, DENNIS <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; SHETH AADIT SACHIN (MINDEF) <[sheth\\_aadit\\_sachin@defence.gov.sg](mailto:sheth_aadit_sachin@defence.gov.sg)>

**Subject:** Your Ref: CY22/MID46357-GBF8459C/210323/0053 // LKK Ref: CC2/MIDA23003325/Rp

Your Ref: **CY22/MID46357-GBF8459C/210323/0053**

LKK Ref: CC2/MIDA23003325/Rp

Dear Sirs,

We have conducted inspection for SLM932A.

Please refer to the attached appraisal of damaged vehicle before repair and photos for your perusal.

Our further advice will follow in due course.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** SHETH AADIT SACHIN (MINDEF) <[Sheth\\_Aadit\\_Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>

**Sent:** Wednesday, March 29, 2023 3:35 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>

**Subject:** Case File and IOD for MID 46357

Message Classification: Official Closed

Hi Hsiao Tong,

Please find attached the IOD and case file for MID 46357\_GBF8459C.

Thanks

**Best Regards,**

CPL Aadit Sheth

Safety Branch ASA

HQ TPT

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WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."