

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 April 2023 5:46 PM
To: Teo, Grace; assignments; SUR
Cc: Chua, Gek Tiang Ruth; Wong, Seok Hiang Betty
Subject: RE: SAS : PRI (NR) / LKK AUTO / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023
Attachments: GBD9897A LTA.pdf; GBD9897A estimate.pdf; GBD9897A IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBD 9897A.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, March 31, 2023 11:02 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: RE: SAS : PRI (NR) / LKK AUTO / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

Dear Grace,

Noted with thanks.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, March 31, 2023 8:50 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: SAS : PRI (NR) / LKK AUTO / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

Dear Yan,

Attached herewith Both sas reports

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, March 29, 2023 2:46 PM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: RE: PRI (NR) / LKK AUTO / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

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Dear Betty,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Sent: Wednesday, March 29, 2023 2:32 PM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jason <jason@fastechauto.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: PRI (NR) / LKK AUTO / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

Without Prejudice

Our Reference : CMTD2301251/RUC

Your Reference : GBD9897A

Dear Szelin

We refer to your email reply and agreed to appoint **Mr Marcus Chua** of **LKK Auto** to survey the above vehicle.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange **Marcus Chua** to conduct the survey for **GBD9897A** on a Without Prejudice and any Admission of Liability Basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms Ruth**.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | **T:** 6461 6555

● For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

● For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: 29, 03, 2023 1:59 PM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: PRI (NR) / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

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Without Prejudice

Dear Betty,

Please arrange (**LKK Auto Consultants – Marcus Chua**) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Wednesday, March 29, 2023 13:43
To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: PRI (NR) / FASTECH / CMTD2301251/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A (TP) & SDV3268L - DOA: 28.03.2023

Our Reference : **CMTD2301251/RUC**
Your Reference : **GBD9897A**

Without Prejudice
EMAIL ONLY
Our Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Sir/Madam

ACCIDENT INVOLVING SDV3268L & GBD9897A (TP) ON 28.03.2023

We refer to your Notice of Accident dated 29.03..23.

Please be informed that **Ms Ruth Chua** is the handler of this case who can be contacted at 6329 5153/ ruth.chua@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Best Regards
Betty Wong

Claims Division
D: 6329 5175 | T: 6461 6555

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- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: 29, 03, 2023 9:44 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBD 9897A DOA: 28.03.2023

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Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SDV 3268L.](#)

Date of accident: [28/03/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [GBD 9897A.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.