Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)

Sent: Wednesday, 5 April 2023 10:37 AM

To: Wong, Seok Hiang Betty

Cc: Henry, Irene James; Hwang, Shiang Yi; SUR

Subject: RE: SOMPO REF:CMTD2301248/SYH/RE: PD.230207/ML || URGENT: ACCIDENT

INVOLVING SLE7712P (TP) & SMF2203H ALONG OLD JURONG ROAD TOWARDS

UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

Attachments: LKKPhotos.pdf; Mark estimate.pdf; PARF COE Rebate Enquiry.pdf; SLA 7712P-IA.pdf

Dear Betty,

Enclosed herewith preliminary advice of SLE 7712P.

Best Regards, Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, March 29, 2023 2:10 PM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg> Subject: RE: SOMPO REF:CMTD2301248/SYH/RE: PD.230207/ML || URGENT: ACCIDENT INVOLVING SLE7712P (TP) & SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

Dear Betty,

Thank you for the assignment.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Sent: Wednesday, March 29, 2023 11:52 AM

To: SL LAW PRS csc: Sur@lkkauto.com; SUR csc: Sur@lkkauto.com; SUR csc: Sur@lkkauto.com; SUR csc: Sur@lkkauto.com; aaron tan caarontkj.sk@gmail.com; Henry, Irene James
cirene.henry@sompo.com.sg; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg</pre>

Subject: RE: SOMPO REF:CMTD2301248/SYH/RE: PD.230207/ML || URGENT: ACCIDENT INVOLVING SLE7712P (TP) & SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

Without Prejudice

Our Reference : CMTD2301248/SYH
Your Reference : PD.230207/ML

Dear Yuna

We refer to your email reply and agreed to appoint **LKK Auto** to survey the above vehicle.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange to conduct the survey for <u>SLE7712P</u> on a Without Prejudice and any Admission of Liability Basis.

Please submit with your report upon completion of survey to my colleague, Ms Shiang Yi.

Thank you

Best Regards
Betty Wong

Claims Division

D: 6329 5175 | **T**: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: SL LAW PRS <prs@sllaw.com.sg>

Sent: 29, 03, 2023 10:40 AM

To: Henry, Irene James < irene.henry@sompo.com.sg; Hwang, Shiang Yi < shiangyi.hwang@sompo.com.sg; Wong,

Seok Hiang Betty < betty.wong@sompo.com.sg >

Cc: Xin Yun Auto < xinyunauto1@gmail.com; aaron tan < aarontkj.sk@gmail.com>

Subject: RE: SOMPO REF:CMTD2301248/SYH/RE: PD.230207/ML | URGENT: ACCIDENT INVOLVING SLE7712P &

SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645

HOURS

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam.

ACCIDENT INVOLVING SLE7712P & SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

We refer to your email of even date and thank you for confirming your intention to conduct a pre-repair survey on our client's **SLE7712P**.

We have instructions to select LKK Auto Consultants Pte Ltd from your list of surveyors

Please be informed that said vehicle can be inspected at:

Workshop: Xin Yun Auto Private Limited

Address: Blk 8 Kaki Bukit Ave 4 #05-23 Premier @ Kaki Bukit Singapore 415675

Contact Person: Yi Xin (HP: 9839 1555)

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion

1st Inspection

Appointed surveyor (Name & Siganature)

Date & Time

2nd Inspection

Appointed surveyor (Name & Siganature)

Date & Time

3rd Inspection

Appointed surveyor (Name & Siganature)

Date & Time

Thank you.

^{*}Please be in touch with the contact person for further arrangement urgently.

Regards Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: Henry, Irene James < irene.henry@sompo.com.sg>

Sent: Wednesday, March 29, 2023 8:27 AM

To: SL LAW PRS com.sg; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg</p>; Wong, Seok

Hiang Betty <betty wong@sompo.com.sg>

Cc: Xin Yun Auto <xinyunauto1@gmail.com>; aaron tan <aarontki.sk@gmail.com>

Subject: SOMPO REF:CMTD2301248/SYH/RE: PD.230207/ML || URGENT: ACCIDENT INVOLVING SLE7712P & SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT

ABOUT 0645 HOURS

Our Reference: CMTD2301248/SYH Your Reference: PD.230207/ML

Without Prejudice
EMAIL ONLY

Date: 29/03/2023

Attention:

M/s SL LAW CHAMBERS

Dear Sirs.

ACCIDENT INVOLVING SMF 2203H & SLE7712P ON 28.03.2023

We refer to your Notice of Accident via email dated 28/03/2023.

Please be informed that **Ms. Shiang Yi** is the handler of this case who can be contacted at 6329 5205 / shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam Consultancy	Chow Boxiong

FormTeam Consultancy	Frankie Pang
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Raleigh Services	Andrew Ow Yong
Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

D: 6322 4618 | **T**: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: SL LAW PRS prs@sllaw.com.sg>
Sent: Tuesday, March 28, 2023 4:27 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

Cc: Xin Yun Auto <xinyunauto1@gmail.com>; aaron tan <aarontki.sk@gmail.com>

Subject: FW: PD.230207/ML || URGENT: ACCIDENT INVOLVING SLE7712P & SMF2203H ALONG OLD JURONG

ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLE7712P & SMF2203H ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 28 MARCH 2023 AT ABOUT 0645 HOURS

We are instructed to notify you of a road accident on **28 MARCH 2023** at about **0645** hours **ALONG OLD JURONG ROAD TOWARDS UPPER BUKIT TIMAH ROAD** involving our client's vehicle registration number **SLE7712P** and vehicle registration number **SMF2203H** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: Xin Yun Auto Private Limited

Address: Blk 8 Kaki Bukit Ave 4 #05-23 Premier @ Kaki Bukit Singapore 415675

Contact Person: Yi Xin (HP: 9839 1555)

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



S L LAW CHAMBERS

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^{*}Please be in touch with the contact person for further arrangement.