

Meng Yan (LKK Auto)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Wednesday, 29 March 2023 11:28 AM
To: assignments; SUR
Subject: FW: PRI (LKK AUTO) / STRIDES / CMTD2301250/RUC - SHF299D (TP) - Sompo Insurance SMG6726J - DOA S28.03.2023
Attachments: WinZip Compressed Attachments.zip

Hi LKK Auto

Attached herewith both SAS reports.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Wong, Seok Hiang Betty

Sent: 29, 03, 2023 11:24 AM

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; LKK AUTO - assignments@lkkauto.com <assignments@lkkauto.com>; LKK AUTO - sur@lkkauto.com <sur@lkkauto.com>

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd)

<Thaiyal.Nayagi@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair)
<munsan@smrt.com.sg>

Subject: PRI (LKK AUTO) / STRIDES / CMTD2301250/RUC - SHF299D (TP) - Sompo Insurance SMG6726J - DOA
S28.03.2023

Without Prejudice

Our Reference : CMTD2301250/RUC

Your Reference : SHF299D

Dear Hua Yen

We acknowledged receipt of your client GIA report and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms Ruth Chua** is the handler of this case who can be contacted at 6329 5153/
ruth.chua@sompo.com.sg.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange to conduct the survey for **SHF299D** on a Without Prejudice and any Admission of Liability Basis.

Please revert your report upon completion of survey to my colleague, **Ms Ruth**.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

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From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: 28, 03, 2023 7:49 PM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Goh Kok Khoon (Strides Automotive Services Pte Ltd) <KokKhoon.Goh@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Chan Mun San (StridesASvcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <munsan@smrt.com.sg>

Subject: RE: SHF299D - Sompo Insurance SMG6726J

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Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHF299D** within 48 hours according to GIA guidelines, involving your insured **SMG6726J**.

Vehicle in Woodlands

Thanks & Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg