

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 28 March 2023 4:52 PM
To: Claims; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM23D202299/C02/CB6905D/LEWLC / RE: Arrange for survey - Acc on 27.03.2023 invlg SLD 7619 G & CB 6905 D

Follow Up Flag: Follow up
Flag Status: Completed

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims <claims@procarcare.com.sg>
Sent: Tuesday, March 28, 2023 4:46 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>
Subject: RE: SNM23D202299/C02/CB6905D/LEWLC / RE: Arrange for survey - Acc on 27.03.2023 invlg SLD 7619 G & CB 6905 D

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Hi Jenny

Please arrange LKK – Marcus Chua

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, March 28, 2023 4:44 PM

To: Claims <claims@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM23D202299/C02/CB6905D/LEWLC / RE: Arrange for survey - Acc on 27.03.2023 invlg SLD 7619 G & CB 6905 D

Without Prejudice

Our reference: SNM23D202299/C02/CB6905D/LEWLC

Your reference: SLD7619G

Dear Sirs / Madam,

ACCIDENT INVOLVING CB6905D & SLD7619G on 27/03/2023.

We refer to your email of 28/03/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall be deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 28, 2023 4:24 PM

To: Claims <claims@procarcare.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: SNM23D202299/C02/ CB6905D/LEWLC / RE: Arrange for survey - Acc on 27.03.2023 invlg SLD 7619 G & CB 6905 D

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SLD7619G soonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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