

Meng Yan (LKK Auto)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, 28 March 2023 5:58 PM
To: assignments
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com; Assessment Dept
Subject: RE: Accident involving SMY 1144 B & SKS 9800 T on 27/03/2023 (PRE-REPAIR SURVEY REQUEST) - Ref : DMPC2300212H/02/CT

WITHOUT PREJUDICE

Dear LKK

Refer to below email and arrange PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, March 28, 2023 5:44 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: Re: Accident involving SMY 1144 B & SKS 9800 T on 27/03/2023 (PRE-REPAIR SURVEY REQUEST) - Ref : DMPC2300212H/02/CT

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 28 Mar 2023 at 17:23, Crystabelle Tan Gek Peng (ECICS, Claims)

<Crystabelle_Tan@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Tuesday, March 28, 2023 12:02 PM
To: motorsurvey <motorsurvey@ecics.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>
Subject: Accident involving SMY 1144 B & SKS 9800 T on 27/03/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ROGER SEAT CHUN KANG to notify you of the aforesaid accident involving our client's vehicle SMY1144B and your insured's vehicle SKS9800T on 27/03/2023 at 1620HRS along KIM KEAT LINK TURNING TO LOR 6 TOA PAYOH

This serves as a **NOTICE** that we are claiming against SKS9800T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 28/03/2023

PRS ARRANGEMENT (Date & Time) : 29/03/2023 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

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