

## Rajes (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, 29 March 2023 9:33 AM  
**To:** Apple Sim; SUR; assignments  
**Subject:** SNM23D202238/C02/CB7572Z/KHONGLH / RE: ACCIDENT ON 23/03/2023 INVOLVING SLB8663G / CB7572Z | SJE LKK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Apple,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on the available information, we agree on **direct settlement**.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Apple Sim <apple.autounited@gmail.com>

**Sent:** Tuesday, March 28, 2023 11:53 AM

**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Subject:** Re: SNM23D202238/C02/CB7572Z/KHONGLH / RE: ACCIDENT ON 23/03/2023 INVOLVING SLB8663G / CB7572Z  
| PRS SUR LIST

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

We would like to choose LKK.

Please advise us of liability, is it prepared to do direct settlement?

Thank you.

Regards,

**Apple**

**AUTO UNITED SG PTE LTD**

**13 KAKI BUKIT ROAD 4,**

**#03-29 BARTLEY BIZ CENTRE**

**SINGAPORE 417807**

**Tel : 6844 1184 / 9427 9394**

On Tue, Mar 28, 2023 at 11:47 AM Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Apple,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>

**Sent:** Tuesday, March 28, 2023 11:04 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; [autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)

**Subject:** Re: SNM23D202238/C02/ CB7572Z/KHONGLH / RE: ACCIDENT ON 23/03/2023 INVOLVING SLB8663G / CB7572Z

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Dear Lynn Khong,

Please advise us of liability, is it prepared to do direct settlement?

Kindly revert back to us as soon as possible.

Thank you.

Regards ,

**Apple**

**AUTO UNITED SG PTE LTD**

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394

On Tue, Mar 28, 2023 at 10:56 AM Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SLB8663G soonest possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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