

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 29 March 2023 9:04 AM  
**To:** Zoom Autowerks; SUR; assignments  
**Subject:** RE: SNM23D202294/C02/ GBL1846H/TANCHC / RE: Pre-Repair Inspection for SMS 4941 D // Accident on 27/03/2023 @ 17:07HR at along Blk 502 Hougang Avenue 8 Carpark involving Vehicle Number SMS 4941 D & GBL 1846 H

### WITHOUT PREJUDICE

Dear Elin,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Marcus to conduct the PRS.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Tuesday, March 28, 2023 10:40 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** Re: SNM23D202294/C02/ GBL1846H/TANCHC / RE: Pre-Repair Inspection for SMS 4941 D // Accident on 27/03/2023 @ 17:07HR at along Blk 502 Hougang Avenue 8 Carpark involving Vehicle Number SMS 4941 D & GBL 1846 H

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

please arrange Marcus Chua from LKK.

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018**

On Tue, Mar 28, 2023 at 3:12 PM Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM23D202294/C02/GBL1846H/TANCHC**

**Your reference: SMS 4941 D**

Dear Sirs,

**ACCIDENT INVOLVING GBL1846H & SMS4941D ON 27/03/2023**

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)

3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
  
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
  
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 28, 2023 3:10 PM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** RE: SNM23D202294/C02/ GBL1846H/TANCHC / RE: Pre-Repair Inspection for SMS 4941 D // Accident on

27/03/2023 @ 17:07HR at along Blk 502 Hougang Avenue 8 Carpark involving Vehicle Number SMS 4941 D & GBL 1846 H

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SMS 4941 D soonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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