

# SOON SAN MOTOR TRADING

Bik.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonosanmotor@gmail.com

To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

Singapore 079120

Accident date: 27/03/2023

Date:11/04/2023

Atten: Hsiao Tong

Accident involving vehicle no: SJU 1233J & SMJ 3420U along Slip Road To CTE (City).

We understand that you are the insurer of SMJ 3420U vehicle.

I/We wish to inform you that my/our vehicle SJU 1233J have been completed repairs to my/our

Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claims from your as

Follows:-

Cost of repair	\$ 6,800.00
LTA Search	26.75
Car rental 1 day \$150 x 6	900.00

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Total: \$7,726.75

Please let us your reply soonest possible

Thank you.

  
Signature


**AUTHORIZATION TO ACT**


I, BEK KOH SENG (the third party claimant) of BLK 536 Hougang ST 52 #09-108 S 530536 (address), owner of SJU1233J (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJU1233J that was damaged pursuant to the accident which occurred on 27/03/23 (date) along Slip Rd Toct6 (city) (location) involving vehicle no/s SMS 34204 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of 03 (month) 2023 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SOON SAN MOTOR TRADING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,800.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$26.75 (Disbursement) for vehicle no. SJU 1233J that was damaged pursuant to the accident which occurred on 27/03/2023 (date) ANG MO KIO AVE 3 SLIP ROAD TO CTE (CITY) (location) involving vehicle no/s SMJ 3420U. This is pursuant to the inspection conducted on 29/03/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BEK KOH SENG (the third party claimant") of vehicle no. SJU 1233J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJU 1233J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 05 (month) 2023 (year)



Signed by appointed surveyor

SOON SAN MOTOR  
TRADING

Signature

Signed by "the workshop" (with chop)

# SOON SAN MOTOR TRADING

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Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonosanmotor@gmail.com

To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

Singapore 079120

Accident date: 27/03/2023

Date:11/04/2023

Final bill cost to repair vel: SJU 1233J(Nissan Latio) claims under vel: SMJ 3420U.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$6,800.00 nett

(Sin/Dollars: Six Thousand Eight Hundred Only)

SOON SAN MOTOR  
TRADING  
Signature



# B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)  
Singapore 569536 Tel: 5402 5577 (3 Lines) Fax: 6482 5000  
Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

STU12333

## 车辆出租合同 VEHICLE RENTAL AGREEMENT

10-112615-2389

Date: 28/3/2023  
Owner: B & O VEHICLE RENTAL ("the owner")  
Hirer: Bek Koh Seng  
NRIC / Co. Reg. No: S1640267B  
Tel: Fax: H/P: 91054805  
Address: Blk 536 Hengong St 52 #01-108 S150536

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLC 4495 B		Agreement No.: 21410	
Driver's Particulars		Odometer:	
Name: Bek Koh Seng		Date & Time Out: 28/3/2023 5:15pm	
Address:		Date & Time In: 3/4/2023 5:00pm	
I/C No: S1640267B	Dr/Licence No:	Hour @\$	
Date of Issue: 25/10/1984	Occupation: Sales	6 Days @\$ 150/✓	
Date of Birth: 26/8/1964	Tools: Spare Tyre: Chisel	Wks @\$	
		Mths @\$	

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ 2000/ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first S\$ 3500/ excess for collision/damage to first party, (6) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.

### Authorized Driver

Hirer shall pay additional excess of S\$1500 if the Authorized driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: S\$ 900/✓

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

B & O VEHICLE RENTAL

Authorised Signature

Hirer's Signature

## B & O Vehicle Rental

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

UEN: 53060835M

Date: 04/04/2023

Invoice No: RA21410

Attn:

Bek Koh Seng

### Invoice for Rental

Invoice No.	Duration	Amount
21410- SLC4493B	28/3/2023 to 03/04/2023 (6 days)	\$150/day x 6= \$900/- <b><u>Total: \$900/-</u></b>

Dollars: Nine Hundred Only

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No.: M4-0006529-2

Print Date/Time: 29 Mar 2023 / 10:17:44  
Receipt Date/Time: 29 Mar 2023 / 10:17:43

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-230329-000783  
Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMJ3420U As at 27 Mar 2023/17:40:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMJ3420U Enquiry Fee 20230329101536088831	24.77	1.98	26.75
	<b>Sub-Total</b>	24.77	1.98	26.75
	<b>Total Before Rounding</b>	24.77	1.98	26.75
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			26.75
	<b>Paid By</b>			
	482845XXXXXX0225	eNETS Credit Card		26.75
	<b>Total</b>			26.75
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			26.75
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 10 April 2023 12:40 PM  
**To:** glendaleeshuenann@gmail.com; michelle.tanjh@gmail.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SMJ3420U(AIG) AND SJU1233J AT/ALONG ANG MO KIO AVE 3 TO CTE ON 27/03/2023

**LEE SHUEN ANN ,GLENDA**

[By Email Only]

Driver: TAN JING HUI MICHELLE

Dear Sir/Madam,

**Our Ref: CC6/AIG23003261/Upa3**

**You Ref: SMJ3420U**

**ACCIDENT INVOLVING SMJ3420U(AIG) AND SJU1233J AT/ALONG ANG MO KIO AVE 3 TO CTE ON 27/03/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SJU1233J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Mar 2023 14:47	Clim Dtl Modified	Claimant's Name: -> BEK KOH SENG. Claimant's ID: -> SXXXX267B.	[A] HOW MEI KWAN
2	29 Mar 2023 14:47	Clim Veh Model Changed	(202218) NISSAN LATIO 1.5 Sports (A).	[A] HOW MEI KWAN
3	29 Mar 2023 14:47	Clim Created	Reg No: SJU1233J. Acct Date: 2023/03/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Soon San Motor Trading (HQ)	[A] HOW MEI KWAN
4	29 Mar 2023 14:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Mar 2023 14:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/10	[A] HOW MEI KWAN
6	29 Mar 2023 14:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Mar 2023 14:47	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Mar 2023 14:47	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	29 Mar 2023 14:47	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Mar 2023 14:47	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] HOW MEI KWAN
11	29 Mar 2023 16:10	Adj Adjuster Assigned	MA CHIN FOOK -> MARCUS CHUA	[A] HOW MEI KWAN
12	11 Apr 2023 15:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	11 Apr 2023 15:15	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	11 Apr 2023 15:15	Clim Dtl Modified	JPJ Reg. Date: -> 2009/11/18.	[A] JOANNE LEE KHANG MIN
15	11 Apr 2023 15:15	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	20 Apr 2023 08:58	Adj Mandate Request	Cur.Req:7426.75:Liability: 100% (BOLA 27) *Quantum: \$_7426.75__(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Andric Tan Wei Cin
17	10 May 2023 11:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/10. Mandate Remarks: please processed with settlement @ \$7426.75 [COR-\$6800 LOR-\$600 LTA-\$26.75] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
18	10 May 2023 11:03	Adj Mandate Set	Approved:7426.75:please processed with settlement @ \$7426.75 [COR-\$6800 LOR-\$600 LTA-\$26.75] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2939737	29 Mar 2023 14:54:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJU1233J	SMJ3420U	11.00
2946334	11 Apr 2023 15:15:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJU1233J	SMJ3420U	11.00