Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 31 March 2023 9:39 AM

To: Claims; SUR

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear Siti,

As instructed by our client, please proceed to repair the insured vehicle SLE 585K (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, March 30, 2023 9:52 AM

To: Claims <claims@premiumauto.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear Siti,

Please be informed that we are pending for our principle approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg> Sent: Thursday, March 30, 2023 9:22 AM

To: Meng Yan (LKK Auto) < mengyan@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Good morning Yan/Sur,

Kindly advise on repair approval.

Thank you.

Best Regards, Siti Muhaini

Claims Administrator

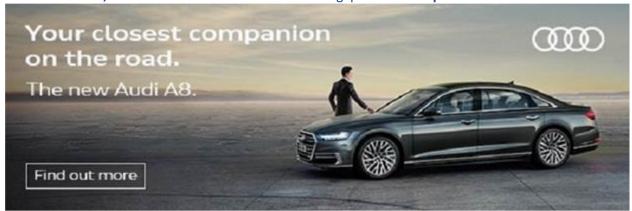
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg Sent: Wednesday, 29 March 2023 12:51 PM

To: 'Meng Yan (LKK Auto)' < mengyan@lkkauto.com >; 'SUR' < sur@lkkauto.com >

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

Best Regards, Siti Muhaini Claims Administrator

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55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

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From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Friday, 24 March 2023 4:25 PM

To: Claims Dept <<u>claims@premiumauto.com.sg</u>>; SUR <<u>sur@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear Tony,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Friday, March 24, 2023 4:11 PM

To: claims@premiumauto.com/sg; SUR <sur@lkkauto.com/sg; admin-d@lkkauto.com/s

Subject: RE: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear Survey Team,

Please arrange survey on 28/3/2023-10am – Ubi, owner waiting.

Thank you.

Best Regards, Tony Foong Senior Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689828

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 24 March 2023 10:58 AM

To: 'SUR'; 'admin-d'

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SLE 585 K, DOA: 7/3/2023 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and Estimate for your reference.

Survey TBC.

Thank you.

Best Regards, En Qi Lim

Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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