

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 8 May 2023 9:56 AM  
**To:** 'jenny'; 'cbenjamin@rubina.com.sg'  
**Subject:** RE: Your Ref: CC6/AIG23003257/Kpa3 [ACCIDENT INVOLVING SMK1809R(AIG) AND SJZ6485P ON 18/03/2023]

Dear Sirs,

Thank you for your email.

We have reviewed the matter and based on all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** jenny <jenny@rubina.com.sg>  
**Sent:** Friday, May 5, 2023 10:34 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Your Ref: CC6/AIG23003257/Kpa3

Thanks Hsiao Tong. Accident Reporting has been done.

Warm Regards  
Jenny Goh

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 2 May 2023 5:19 pm  
**To:** jenny <[jenny@rubina.com.sg](mailto:jenny@rubina.com.sg)>  
**Subject:** RE: Your Ref: CC6/AIG23003257/Kpa3

Dear Jenny,

As spoken, please refer to the link below for online reporting: -

<https://www.aig.com.sg/accident-reporting>

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** jenny <[jenny@rubina.com.sg](mailto:jenny@rubina.com.sg)>

**Sent:** Tuesday, May 2, 2023 4:15 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Your Ref: CC6/AIG23003257/Kpa3

Dear Hsiao Tong,

I have been trying to contact regarding the above but unable to get through. Can you contact me at Mobile: 97346310.

Thank you.

Warm Regards

Jenny Goh

Assistant to Ms Sassoon

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