

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Monday, 15 May 2023 3:52 PM
To: Wong, Seok Hiang Betty
Cc: Teo, Grace; Choo, Thelma; SUR
Subject: RE: LKK AUTO / PRI / CMTD2301224/THE - Accident Involved Vehicle No. for ISUZU YQ 1642 E (TP) & YQ 5519 C ON 23/03/2023 AT 08:00:00
Attachments: Enquire PARF COE Rebate.pdf; LKKPhotos.pdf; Mark estimate.pdf; YQ 1642E-IA.pdf

Dear Betty,

Enclosed herewith preliminary advice of YQ 1642E.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, March 28, 2023 5:39 PM
To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: LKK AUTO / PRI / CMTD2301224/THE - Accident Involved Vehicle No. for ISUZU YQ 1642 E (TP) & YQ 5519 C ON 23/03/2023 AT 08:00:00

Dear Betty,

Thank you for the assignment.

Repairer arrange on 29.3.23.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Monday, March 27, 2023 7:18 PM
To: Kai Motor <kaimotor@gmail.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK AUTO / PRI / CMTD2301224/THE - Accident Involved Vehicle No. for ISUZU YQ 1642 E (TP) & YQ 5519 C ON 23/03/2023 AT 08:00:00

Without Prejudice

Our Reference : **CMTD2301224/THE**

Your Reference : **YQ1642E**

Dear Sir/Madam

We refer to your email reply and agreed to appoint **Mr Adrian Ling of LKK Auto** to survey the above vehicle.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange **Mr Adrian** to conduct the survey for **YQ1642E** on a Without Prejudice and any Admission of Liability Basis.

Please submit with your report upon completion of survey to my colleague, **Ms Thelma**.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Kai Motor <kaimotor@gmail.com>

Sent: 27, 03, 2023 6:12 PM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: PRI / CMTD2301224/THE - Accident Involved Vehicle No. for ISUZU YQ 1642 E (TP) & YQ 5519 C ON 23/03/2023 AT 08:00:00

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi sir,

We choose:

LKK Auto Consultants

Adrian Ling (East)

Have a nice day with thanks.
M.s Kim

On Mon, 27 Mar 2023, 16:54 Wong, Seok Hiang Betty, <betty.wong@sompo.com.sg> wrote:

Our Reference : **CMTD2301224/THE**

Your Reference : **YQ1642E**

Without Prejudice

Date: **27/03/2023**

EMAIL ONLY

Our Email: motorsurvey@sompo.com.sg

Attention:

M/SKAI MOTOR TRADING

Dear Ms Kim

ACCIDENT INVOLVING YQ5519C & YQ1642E (TP) ON 23.03.2023

We refer to your Notice of Accident dated 27.03.23.

Please be informed that **Ms Thelma Choo** is the handler of this case who can be contacted at 6322 4681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

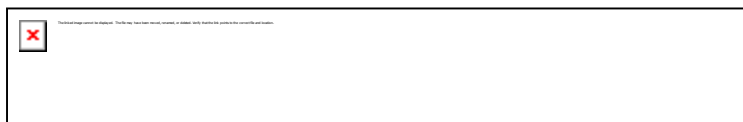
Best Regards

Betty Wong

Claims Division

D: 6329 5175 | **T:** 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Kai Motor <kaimotor@gmail.com>

Sent: 27, 03, 2023 2:37 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Accident Involved Vehicle No. for ISUZU YQ 1642 E & YQ 5519 C ON 23/03/2023 AT 08:00:00

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX:67437591

E-mail : kaimotor@gmail.com

REG NO: 44223100L

Date: 27/03/2023

Attn: The Motor Claims Department

Your Insured Vehicle - YQ 5519 C

Sompo Insurance Singapore Pte Ltd

50 Raffles Place,

#05-01/06, Singapore Land Tower

Singapore 048623

Tel : 6221 2211

Fax : 6221 3147

DID 6329 5165 Teo

seeling.teo@sompo.com.sg

9856 3133 Teo see ling

thelma.choo@sompo.com.sg

6322 4081

motorsurvey@sompo.com.sg

irene.henry@sompo.com.sg

Choo

Accident Involved Vehicle No. for ISUZU YQ 1642 E & YQ 5519 C ON 23/03/2023 AT 08:00:00

We are writing on behalf of **KOH SOLTED ANGLES ENGINEERING P L** the registered owner of **YQ 1642 E** which was involved on the above-mentioned accident between **YQ 5519 C**.

Investigation reveals that the motor vehicle number **YQ 5519 C** was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number **YQ 5519 C** Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701** within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of YQ 1642 E for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--

Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

**Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006**