

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Tuesday, 28 March 2023 11:40 AM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SLT6041U – Our Insured: SHB5347L on 22/03/2023 Our Ref: D23001031MFSH/Strides/CL/TPD-1

Ref: TAX/03/23/2050

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SLT6041U  
Insured: SHB5347L  
Workshop: ESTEEM PERFORMANCE PTE LTD

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Tuesday, 28 March 2023 9:59 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** lihong@esteemperf.com.sg; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>  
**Subject:** Re: PRI for SLT6041U – Our Insured: SHB5347L on 22/03/2023 Our Ref: D23001031MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

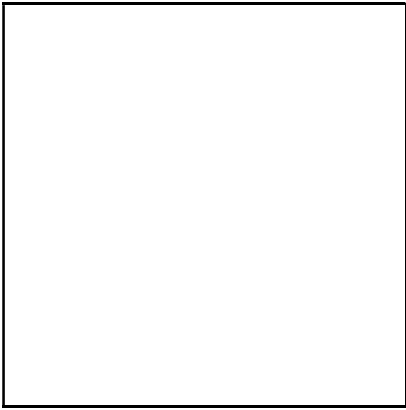
We prefer LKK Kenneth Kong to survey the car.

Thank you

*Freundliche Grüße / Best Regards*

**Carmen Lim**

(M) +65 8799 0066



(E) [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

**ESTEEM PERFORMANCE PTE LTD**

**HEADQUARTERS (SHOWROOM / WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

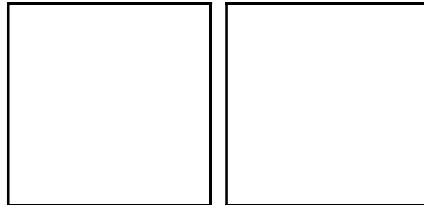
(T) +65 6753 2112 | (F) +65 6451 0394

**BRANCH (WORKSHOP)**

176 Sin Ming Drive, Sin Ming Autocare  
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

[www.esteemperformance.com](http://www.esteemperformance.com)



WE KEEP YOU DRIVING

On Tue, Mar 28, 2023 at 9:55 AM MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/03/23/2050

Dear Carmen,

We are not agreeable of your surveyors list.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping

3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Friday, 24 March 2023 5:19 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; [lihong@esteemperf.com.sg](mailto:lihong@esteemperf.com.sg); Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** PRI for SLT6041U – Our Insured: SHB5347L on 22/03/2023 Our Ref: D23001031MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

## MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of  **MS&AD** INSURANCE GROUP

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Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>  
**Sent:** Friday, 24 March 2023 5:08 pm  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Cc:** Lihong Lihong <[lihong@esteemperf.com.sg](mailto:lihong@esteemperf.com.sg)>  
**Subject:** REQUEST FOR PRI SURVEY SLT6041U

Dear Sirs / Madam,

### **ACCIDENT INVOLVING SLT6041U & SHB5347L ON 22.03.2023.**

We hereby give notice on behalf of the owner of motor vehicle registration no. **SLT6041U** that this vehicle was involved in an accident on **22.03.2023** with motor vehicle registration no. **SHB5347L** the driver of which was insured with **MS First Capital Insurance Pte Ltd** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. Appraisals Associates Pte. Ltd - Nicholas Tey
2. Infiniti Appraisal Service - Mr Cedric Ng

3. Priority Services - Jeffrey Ong

4. Foam Team - - Mr LeWei

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (INSIDE VICOM) S 575718

Tel : 8799 0066

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within 2 working days (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Thanks.

*Freundliche Grüße / Best Regards*

**Carmen Lim**

(M) +65 8799 0066

(E) [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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**HEADQUARTERS (SHOWROOM / WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

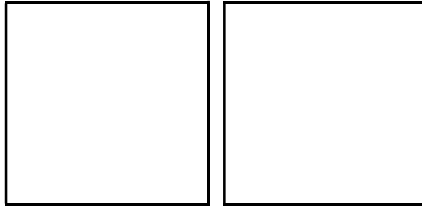
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